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Date: 3/29/2019 GAIN Report Number: CO1903

# Colombia

# **Food Processing Ingredients**

# **Colombian Market Continues Offering Opportunities to U.S. Exporters**

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## **Report Highlights:**

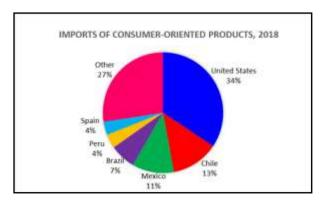
Opportunities for U.S. agricultural products abound in Colombia after the implementation of the U.S.-Colombia Trade Promotion Agreement (CTPA). Colombia remains a net importer of many agricultural products and cannot sufficiently source domestically the raw materials and ingredients to meet the growing demand of the food and beverage processing industry.

#### **Author Defined:**

#### Market Fact Sheet: Colombia

**Executive Summary:** Colombia is the leading destination for U.S. agricultural exports in South America, followed by Brazil and Peru. In 2018, U.S. agricultural exports to Colombia were valued at \$2.9 billion. Trade in U.S. agricultural products to Colombia has expanded as a result of the U.S.-Colombia Trade Promotion Agreement (CTPA), implemented in May 2012.

Imports of Consumer-Oriented Products: Colombia's total imports of consumer-oriented products grew 9.7 percent in 2018 to \$1.89 billion. U.S. consumer oriented product exports to Colombia were up 13.7 percent to \$650 million in 2018, followed by Chile (\$242 million) and Mexico (\$213 million). Consumer-oriented products account for 22% of the distribution of U.S. agricultural trade to Colombia.



Food Processing Industry: Colombia is a net importer of many food-processing ingredients and trade opportunities abound. There is a growing domestic demand for higher quality confectionary products. The Colombian fats and oils sector imports unrefined soybean oil, sunflower oil, and other oil seeds to meet industrial demand. The milling, bakery and starches sectors have benefited from innovation in packaging, flavors and healthier ingredients. Bread consumption has decreased due to low carbohydrate, "healthy eating" trends that have marginally changed food eating habits.

Food Retail Industry: Western style, large supermarkets are part of a noteworthy retail transformation in the last decade with major, domestic and international grocery chains opening new stores, of varying sizes, at intense rates. Discount stores have increased market share and continue opening outlets throughout the country offering wide private label portfolios cheaper than grocery chains. For more information, please see Retail GAIN Report.

Food Service Industry: The restaurant and food service sector is expected to expand as a consequence of growing incomes, higher participation of women in the labor force and more demands on a household's time, resulting in a stronger incentive to dine out of home or demand home delivery food services. Colombians preferences on home delivery foods are roasted chicken, hamburgers and pizza. Restaurant chains are expected to perform better than independent, local restaurants. For more information, please see <a href="Food Service GAIN Report">Food Service GAIN Report</a>.

#### Quick Facts CY 2018

Imports of Consumer – Oriented Products (US billion): \$1.89

List of Top 10 Fastest Growing Imported Consumer Oriented Products in Colombia:

Description	2017 (Dollars)	2018 (Dollars)	2018/2017 Change (%)
Chestnuts, fresh or	(Donars)	(Donars)	Change (70)
dried, shelled	213	13,828	6,401.74
Prepared or preserved			
meat offal or blood of			
any animal	1,706	62,798	3,581.16
Butter	15,472	177,407	1,046.6
Mushrooms, fresh or			
chilled, nesoi	1,277	7,182	462.36
Beans, raw cooked in			
boiling water, frozen	2,458	11,646	373.83
Meat, swine, hams,			
shoulders, bone in, fresh	L		
or chilled	31,192	122,336	292.2
Tongues of bovine			
animals, edible, frozen	23,712	82,772	249.07
Vermouth/grape wine			
flavored with plants etc	9,393	28,782	206.41
Nutmeg, neither			
crushed nor ground	209,289	581,918	178.05
Dried wood ears, whole,			
cut, sliced, broken or in			
powder, but not further			
prepared	142	395	177.28

Top 5 Retailers in Colombia

COMPANY	Number of Stores
Grupo Exito	574
Olímpica	350
Alkosto	15
Cencosud	117
D1	+800

GDP/Population

**2018 Population (million):** 45.5 **2018 GDP (billion USD):** 289.36 **2018 GDP per capita (USD):** 6,359

**Data and Information Sources:** Global Trade Atlas, Global Agricultural Trade System, DANE, IMF, various online sources

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#### **SECTION I: MARKET SUMMARY**

Colombian Gross Domestic Product (GDP) grew at 2.7 percent in 2018. Millions of Colombians have moved out of poverty and into the low and middle-income classes. These income adjustments have resulted in more household disposable income and changes in eating patterns, such as shifting diets from vegetable to animal proteins. For example, poultry consumption has almost doubled in the last ten years. Increasing demand for consumer-ready products has stimulated growth in fast food chain restaurants. This has affected the food industry sector dramatically with food manufacturers desperately seeking a variety of high quality raw materials to adapt to changing consumer tastes and preferences.

#### **Major Trends**

Colombia is the third most populated country in Latin America after Brazil and Mexico at 45.5 million inhabitants. About 78 percent of the Colombian population resides in urban areas. Colombia is atypical of Latin America with decentralized urban centers and four cities with over one million residents: Bogota, Medellin, Cali and Barranquilla. Urbanization keeps growing, stimulating changes in lifestyles and eating patterns.

Bad dietary habits are a major issue for the country since they are associated with obesity and heart disease. According to the National Statistical Department (DANE), 42.7% Colombians do not have a balanced diet. Obesity and overweight affect over 50% of Colombian adult population. Although still relatively low in Colombian children (24.4%) compared to other Latin American countries, the problem is growing, mainly among teenagers. Heart disease is the leading cause of death in the country. The Government of Colombia (GOC), specifically the Ministry of Health (MOH), has developed the National Strategy on the Reduction of Sodium Intake. In addition, some initiatives regarding advertising for food products for children are becoming popular. Food manufacturers have positively reacted by developing healthier products and promoting healthier lifestyles.

Advantages and Challenges for U.S. Exporters

Advantages	Challenges
	Colombia has trade agreements with many other countries increasing competition with U.S. products.
U.S. agricultural products have a reputation for high quality.	Colombian per capita consumption for processed and semi-processed products is low, for example bread at only 24kg/year, compared to other Latin American markets.
Colombia is the largest agricultural trade destination for U.S. food products in South America.	U.S. products will have to maintain their reputation of higher quality in order to be competitive with local food processing companies, guaranteeing a consistent and uniform supply of products year round.
The growth of tourism and the hotel and restaurant sectors will require a greater array of raw materials and ingredients to make final products more appealing to foreigners and fast changing domestic consumer tastes and preferences.	unhealthy and lack quality.
The growing lower and middle-income population, specifically youth and working women of Colombia are stimulating new food consumer trends and a growth in processed foods.	Internal transportation costs from ports of entry are costly due to extremely poor infrastructure.
	Cold chain is deficient and Colombians have no clear understanding of this need to maintain product quality.

#### SECTION II: ROAD MAP FOR MARKET ENTRY

## **Entry Strategy**

It will be critical for U.S. exporters entering the Colombian market to understand the customer's needs and their purchasing requirements and specifications. Additionally, it will be important to understand all Colombian standards and regulations to avoid issues at ports of entry. Critical considerations for market entry include the following:

- Competition is based on quality, price and service;
- Direct to consumers marketing strategies are imperative in order to penetrate the market, such as cooking demonstrations, and tastings among others;
- Social responsibility marketing techniques continue to be very strong, using sales to generate funding for social programs;
- U.S. suppliers should develop ways to meet the needs of the Colombian market through personal visits to better understand the market and identify needs of buyers and consumer trends;
- Use consolidation when exporting small amounts of product;
- Establish direct contact with hotel and restaurant chains:
- Develop business relationships with top executives like marketing directors, purchasing managers, and expose them to U.S. business practices;
- Participate in local trade and promotion shows, such as Alimentec, Agroexpo and Expovinos, and also be part of trade delegations;
- Many Colombian company representatives visit trade shows in the United States, such as the American Food and Beverage Trade Show, the National Restaurant Association Show and the Fancy Food Summer Show, which are great opportunities to meet and educate Colombian importers;
- Develop, to the extent possible, Spanish marketing/communication materials;
- Work closely with local importers to comply with food import regulations to facilitate the registration and import of food products and minimize port of entry risks;
- Support the importer with promotional campaigns.

#### **Market Structure**

In recent years, the Colombian food industry has undergone unprecedented consolidation and structural change through mergers, acquisitions, divestitures and new foreign competitors entering the market. This widespread consolidation in the retail, Hotel-Restaurant-Institutional (HRI) and food processing industries was driven by expected efficiency gains from economies of scale, resulting in significant impacts on market share and food prices. It is also important to note that distribution channels have become more efficient with the increased presence of foreign competitors.

#### **Company Profiles**

The table below provides information on various large and medium-sized food manufacturing and processing companies in Colombia that are current, or potential, buyers of U.S. agricultural products.

Company	Production	End-Use channels	Production Location	Procurement
Grupo Nutresa	crackers contectionary products	Wholesaler and	Colombia, U.S., Costa Rica, Dominican Republic, Panama, Peru, Mexico	Direct
Pepsico Colombia	Snacks, soft drinks	Wholesaler and retailer	Colombia	Direct

Colombina	Confectionary products, juices, sauces, cookies and crackers, ice cream, coffee, olive oil, snacks	Wholesaler and retailer	Colombia	Direct & brokers
Alqueria	Dairy products, juices, almond milk	Wholesaler and retailer	Colombia	Direct
Alpina Productos Alimenticios	Dairy products, juices	Wholesaler and retailer	Colombia, Ecuador, Venezuela	Direct & brokers
	Dairy products, refreshments, cold cuts, wine, olive oil, canned food, pulses, rice, bottled water	Wholesaler and retailer	Colombia	Direct & brokers
	Flour, crackers and cookies, candies, pasta, sunflower, canola and olive oil, sauces, balsamic vinegar, margarine, corn and maple syrup	Wholesaler and retailer	Colombia	Direct & brokers
Ingredion	Flour, oils, condiments	Wholesaler and retailer	Colombia	Direct & brokers
Alimentos Polar	Soft drinks, flours, oils, margarine	Wholesaler and retailer	Colombia	Direct & brokers
Mimos	Ice cream	Wholesaler and retailer	Colombia	Direct & brokers
Quala	Soft beverages, jellies, snacks, sauces, condiments	Retailer	Colombia	Direct & brokers
Levapan	starches, sauces, jelly, vinegar,	Food service, wholesaler and retailer	Colombia	Direct & brokers
Griffith Colombia	Seasonings, sauces	Food service and food industry	Colombia	Direct & brokers

#### **Sector Trends**

Sauces, Dressings and Condiments: There are two main trends in this sub-sector: brand penetration and innovation in products and product packaging. Consumers are buying more branded products based on uniform quality at reasonable prices. In general, Colombian consumers are loyal to traditional brands and demand healthier products like low fat sauces such as canola and olive oil mayonnaise, sauces for Asian food preparations like soy and teriyaki sauce and BB-Q sauce for ribs, and sauces free of preservatives and artificial flavors/colorants. Although ketchup continues to be the preferred sauce by Colombians, mayonnaise, mustard, ranch and other sauces have gained presence in the market. The leading company in this category of branded products is Unilever followed by Quala Colombia and Nestle.

Canned / Preserved Food: This category of food product is increasing in popularity due to urbanization, income shifts and convenience. For canned goods, Colombians are primarily consumers of canned tuna, but the market for other canned / preserved products, such as meat, beans, tomatoes and soups is expanding. New competitors have arrived to the market, offering a wide variety of products according to price and package needs. The leading canned/preserved food company is Seatech International.

**Frozen Processed Food:** Urbanization and dual income households have significantly expanded the market for frozen meals, meat, fruits and vegetables. Most preferred products by consumers are frozen processed potatoes, frozen ready to eat meals, frozen pizza and frozen vegetables. There is a cultural stigma that frozen food is less flavorful and has a lower level of quality than fresh alternatives; nevertheless, that misperception is gradually diminishing with expanded promotional events and activities. Market opportunities for these

products are mostly for the institutional sector and also target to single-person households.

**Dairy:** Colombian imports are mostly cream, whey protein, milk powder and other product ingredients, such as casein. Domestic consumption of dairy products has increased due to promotional efforts that appeal to changes in consumption patterns as a result of urbanization and income shifts. In addition, innovation in packaging has benefited dairy product consumption. Colombian milk production reached 7,257 million liters (1,917 million gallons) in 2018; however, this sector is mostly informal. The dairy manufacturing sector in Colombia includes domestic and multinational companies, such as Nestle, Parmalat and Danone, and domestic brands Alpina, Colanta and Alqueria.

**Bakery:** Bread consumption per capita is still low at 24 kilograms (50 pounds), compared to other Latin American countries, such as Chile (98 kilograms / 216 pounds), Argentina (82 kilograms / 180 pounds) and Uruguay (55 kilograms / 121 pounds). There is a perception among Colombians that bread is not very nutritional and is related to weight gain. In addition, there is a lack of innovation in the bakery sector, although high-end, gourmet bakeries have increased in popularity where most ingredients are sourced internationally.

Typical bakeries are small, family businesses, which manufacture about 40 percent of bread production throughout the country. There are over 12,000 traditional, small bakeries in Colombia's major cities, according to the latest sector survey. Although only 20 percent is sold by retailers that offer branded and private label products, their market share keeps increasing due to innovation in products and packaging.

The branded bread companies include, Bimbo de Colombia, Productos Ramo, Compañia Manufacturera de Pan (Comapan) and Quala, among others. These companies produce various types of bread products that differ from traditional bakeries and specialize in buns for hamburgers and hot dogs, in addition to sliced bread, pre-made toasts, cakes and brownies. They have launched new products such as artisanal bread and bread with grains and seeds in order to conquer consumers looking for healthier products.

**Chilled Processed Food:** Chilled meat and poultry products are more in demand by urban consumers. According to Euromonitor, most of the Colombian chilled processed food market is in processed meats or poultry and a minor share for chilled ready-to-eat meals; however, preference for chilled processed food has always been higher than for frozen products. Mexican, Italian and Chinese preparations are preferred by consumers when buying ready-to-eat-meals decision. The Colombian firm Grupo Nutresa leads in this category with 60 percent market share.

**Oils and Fats:** Colombia is a major producer of palm oil. Olive oil as well as rapeseed oil has shown growth in sales due to consumer increasing preference for healthier oils. Private label also raises as an interesting alternative to penetrate the market, not only for hard-discounters, but also for retailers. Team Foods Colombia leads the sector offering soybean, sunflower and olive oil.

**Confectionery:** The confectionery industry is an economic engine in Colombia, generating more than 25,000 jobs with a strong history of production and exports. The industry regularly sources raw materials from foreign suppliers, including dairy products and glucose. Although the sector has made efforts in order to innovate and offer a greater variety of candies and chocolates for consumers looking for low sugar alternatives, competition from imports are strong. Two domestic firms, Grupo Nutresa and Colombina, lead the sector over multinationals, such Ferrero, Cadbury and Nestlé.

**Beverages:** The beverage sector is expanding focus on flavored water and teas, emphasizing vitamin-fortified juices with less sugar content. Innovation in packaging has been crucial to influence soft drinks consumption, especially water. Per capita consumption of non-alcoholic beverages is still low at 131.4 liters (34.71 gallons) per year, slightly lower than neighboring countries. The preferred beverages are sodas and bottled water.

Postobon (domestic firm) and Femsa (Coca Cola) lead the sector.

Women are becoming an important niche market for alcoholic beverages, demanding more sophisticated drinks and flavors. Beer is the most highly demanded alcoholic beverage. Per capita beer consumption is about 44 liters per year (11.62 gallons). The extensive growth of wine sales in Colombia in recent years can be attributed to income shifts and urbanization. The main wine suppliers still are Argentina and Chile. *Aguardiente* is the national liquor preferred by Colombians and is only produced by monopolistic public/private ventures in specific regions of the country. The primary source of whisky is the United Kingdom, although consumer interest in U.S. whiskeys and bourbons is growing. 2018 alcoholic beverages performance was affected by a new tax structure for these products, affecting consumer decisions.

#### **SECTION III: COMPETITION**

#### **Competition Narrative**

The CTPA entered into force in May 2012. This comprehensive trade agreement eliminated tariffs and other barriers to goods and services. Although over 80 percent of U.S. exports of consumer and industrial products to Colombia have become duty-free, the CTPA provided a duty free tariff-rate-quota (TRQ) on certain goods that operate under a first come/first serve basis, except for rice and poultry, which are subject to auctions managed by Export Trading Companies. There are significant opportunities for imported, value-added food products and raw materials in Colombia due to shifting consumer preferences. United States competitors for raw materials for processing and value-added products are MERCOSUR, Canada and the European Union, and all three have free trade agreements with Colombia.

#### SECTION IV: BEST PRODUCT PROSPECTS

## **U.S. Agricultural Product Market Potential**

Colombia is already an important market for America's farmers and ranchers. In CY2018, the United States exported \$2.9 billion of agricultural products to Colombia. Top U.S. agricultural exports were corn, soybean meal, soybeans, wheat and pork and pork products.

Colombia is a fast growing market for value-added food products. Surveyed retailers and food importers feel there is significant potential for new products in all food categories. Healthy and ethnic food categories are especially new and fast growing. Wines and gourmet products are penetrating the market with excellent results. Organic food products are a new trend and retailers are searching for the best suppliers.

The following product categories represent the major export opportunities and some emerging opportunities for U.S. food products to Colombia with zero duties or reduced duties:

Bulk Commodities	Intermediate Products	Consumer-Oriented
Corn (up to quota)	Soybean meal	Pork and pork products
Rice (up to quota)	Vegetable oil	Turkey
Soybeans	Yeasts	Duck
Lentils	Sugars and sweeteners	Bone-in beef cuts
Peanuts	Soybean oil	Bovine livers
Wheat	Glues based starch	Fresh fruits
Chickpeas	Animal fats	Beer
Beans	Soybean flour	Dried fruits
	Animal feeds	Fruit juice
		Tree nuts

For further information on TRQs please check the following links: <u>COLOMBIA FTA final text</u> RICE - <a href="http://www.col-rice.org/">http://www.col-rice.org/</a> POULTRY - <a href="http://www.colom-peq.org/">http://www.colom-peq.org/</a>

## SECTION V: POST CONTACT AND FURTHER INFORMATION

## **RELATED REPORTS**

Check following link and look for the Exporter Guide: <a href="http://gain.fas.usda.gov/Pages/Default.aspx">http://gain.fas.usda.gov/Pages/Default.aspx</a>

# POST CONTACT INFORMATION

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## **COLOMBIAN GOVERNMENT CONTACTS**

Phytosanitary and Zoosanitary Requirements	Food Product Registration and Health Permits
Ministry of Agriculture and Rural Development	Ministry of Health and Social Protection
Colombian Institute for Agriculture and Livestock	National Institute for the Surveillance of Food and
(ICA), <u>www.ica.gov.co</u>	Medicine (INVIMA), www.invima.gov.co
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