

THIS REPORT CONTAINS ASSESSMENTS OF COMMODITY AND TRADE ISSUES MADE BY USDA STAFF AND NOT NECESSARILY STATEMENTS OF OFFICIAL U.S. GOVERNMENT POLICY

Required Report - public distribution

**Date:** 1/19/2018

**GAIN Report Number:** TH8015

## Thailand

## Exporter Guide

**2017**

**Approved By:**

Russ Nicely, Agricultural  
Counselor

**Prepared By:**

Sukanya Sirikeratikul,  
Marketing Specialist

**Report Highlights:**

This guide serves as a resource for U.S. companies seeking to do business in Thailand and provides practical tips and information on local business practices, consumer preferences and trends, food standards and regulations, and import and inspection procedures. This report also identifies opportunities and entry approaches for the three major market sectors (food retail, food service, and food processing). Finally, this guide identifies the best high-value product prospects and key contacts.

## Post:

Bangkok

### Section I. Market Overview

Thailand is Southeast Asia's second largest economy with a Gross Domestic Product (GDP) of U.S. \$449 billion. Exports account for more than 52 percent of its GDP. Thailand remains a strong agricultural competitor as it is the world's leading exporter of natural rubber, frozen shrimp, canned tuna, canned pineapples, cooked poultry, and cassava. It is also a major exporter of sugar and rice. According to the National Economic and Social Development Board (NESDB), Thailand's economy is forecast to grow between 3.6-4.6 percent in 2018 compared to 3.9 percent growth in 2017. In 2017, Thailand's economy benefited from higher levels of government expenditure and the expansion of the tourism sector. The economy is expected to improve in 2018 due to favorable global economic growth; increased government spending particularly on infrastructure projects; favorable private investment trends; the continual expansion of key economic sectors; reduced unemployment, and increased and household income. In addition, the continual expansion of the tourism sector will continue to fuel economic growth.

Thailand is the 15<sup>th</sup> largest export market for U.S. agricultural products. In 2016, U.S. consumer oriented agri-food exports to Thailand were valued at U.S. \$411 million while total U.S. agricultural imports of these products from Thailand were nearly U.S. \$1.5 billion (Table 1).

| Table 1: U.S.-Thailand Trade of Consumer Oriented Agricultural Products              |       |       |       |       |       |
|--|-------|-------|-------|-------|-------|
| (million; US\$ per year)   | 2012  | 2013  | 2014  | 2015  | 2016  |
| U.S. Imports from Thailand   | 1,162 | 1,274 | 1,349 | 1,423 | 1,554 |
| U.S. Exports to Thailand   | 401   | 672   | 414   | 409   | 411   |
| Trade Balance  | -762  | -601  | -935  | -1014 | -1143 |
| Source: Global Trade Atlas and USDA Foreign Agricultural Service - Bangkok, Thailand |       |       |       |       |       |

| Table 2: Change in Thai Food Import Mix from the U.S.                                |       |       |       |       |       |
|--|-------|-------|-------|-------|-------|
| (million; US\$ per year; % of total)   | 2012  | 2013  | 2014  | 2015  | 2016  |
| Bulk & Intermediate  | 1,146 | 1,061 | 1,324 | 1,464 | 1,309 |
| %  | 64%   | 53%   | 68%   | 72%   | 69%   |
| Consumer Oriented  | 401   | 672   | 414   | 409   | 411   |
| %  | 22%   | 33%   | 21%   | 20%   | 22%   |
| Edible Fishery   | 253   | 280   | 213   | 156   | 172   |
| %  | 14%   | 14%   | 11%   | 8%    | 9%    |
| Total  | 1,800 | 2,013 | 1,951 | 2,029 | 1,892 |
| Source: Global Trade Atlas and USDA Foreign Agricultural Service - Bangkok, Thailand |       |       |       |       |       |

Thailand currently has preferential trade arrangements with the Association of Southeast Asian Nation countries (ASEAN), Australia-New Zealand, China, India, Japan, Peru, South Korea, and Chile (Table

3). These agreements have created additional challenges for U.S. agricultural exports, particularly due to large tariff differentials.

**Table 3: A list of Thailand's free trade agreements**

| <b>Country</b>               | <b>Trade Agreement Effective Date</b>                      |
|------------------------------|--|
| Thailand-Australia           | January 1, 2005  |
| Thailand-New Zealand         | July 1, 2005   |
| Thailand-Japan               | November 1, 2007   |
| Thailand-India               | September 1, 2004  |
| ASEAN-China                  | October 1, 2003  |
| ASEAN-Korea                  | January 1, 2010  |
| ASEAN-Australia-New Zealand  | March 12, 2010   |
| ASEAN-India                  | January 1, 2010  |
| ASEAN-Japan                  | June 1, 2009   |
| ASEAN Free Trade Area (AFTA) | January 1, 2002 – 5 percent<br>January 1, 2010 – 0 percent |
| Thailand-Peru                | December 31, 2011  |
| Thailand-Chile               | November 5, 2015   |

Duties on imported U.S. consumer-ready food products range between 30-60 percent. Tariffs on meats, fresh fruits and vegetables, and processed foods are equally high, even for items with little or no domestic production. For example, frozen potatoes are not produced in Thailand but face a tariff of 30 percent. The tariff on apples stands at 10 percent, while pears and cherries tariffs are 30 and 40 percent respectively. Section IV of this report has a detailed list of bound duties on major U.S. agricultural exports.

| <b>Advantages</b>  | <b>Challenges</b>   |
|--|---|
| About 38 million middle-to-upper income consumers are eager to purchase imported food products.  | U.S. products are not always price-competitive due to high tariffs and shipping costs.  |
| A dynamic and eager younger population (between ages of 15 and 35, representing 30 percent of the total population) is willing to try new products and is receptive to trends that fit their westernized lifestyles.   | Free trade agreements with China, Australia, New Zealand, Chile, Japan, and Korea have made U.S. products less competitive especially for high value consumer products such as meats, processed meat, wine, spirits, cherries, peaches, plums, pears, frozen potatoes, and cheeses. |
| Thais in urban areas (54 percent of the population) increasingly spend more on imported food items and have become relatively brand conscious and are changing their eating habits to accept more western style foods. | Local production is increasingly substituting food imports. Locally produced snack foods, salad dressings, sauces, jams and other processed foods are relatively inexpensive.   |
| Increasing purchasing power of consumers   | Market penetration for imported products is mostly  |

|   |   |
|---|---|
| in rural areas translates into more discretionary spending on non-traditional agricultural products.  | concentrated in Bangkok and major tourist-destination areas.  |
| The Thai food processing industry is looking for new ingredients and shows a strong interest in importing health and functional food ingredients. | Imports of some U.S. food products are currently subject to restrictive trade barriers, including high import tariffs, rigid food import procedures, and burdensome documentation requirements. |
| Growing number of retail outlets.   | The oligopolistic nature of hypermarkets exerts some control over prices, while convenience stores prefer low priced locally or regionally sourced products.                                    |
| Well-developed food service industry.   | Strong government protection on local agricultural products such as poultry and livestock products make it difficult for imported products to enter the market.                                 |
| Growth in the tourism industry and an increase in the number of hotels leads to greater demand for imported food products.                        | Regional tourists sometimes seek cheaper local food alternatives or food products sourced from their respective countries.  |
| Middle income women give greater attention to health and beauty and are demanding new products from retailers.                                    | Free trade agreements with neighboring Asian countries are decreasing U.S. market share.  |

## **Section II. Exporter Business Tips**

### Communications

When greeting a Thai, use the word Khun (pronounced coon) in place of "Mr." or "Mrs." and the person's first name, which is the first name on his or her business card. For example, a Westerner with the name "Peter Moore" would be called "Khun Peter." Among Thais, family names are not usually used. Most Thais refer to each other by their first names only. Never refer to yourself with the word Khun; simply say your first name. Thais will probably address you by using "Mr." or "Mrs." and your first name.

Introductions: foreign companies may write directly to Thai companies, although personal introductions will always enhance a firm's credibility and acceptance.

Most Thais greet someone by bowing slightly towards them while bringing the hands pressed together in a praying position between the chest and forehead. The exact location of the hand depends on the level of respect being offered – the height and depth of a person's bow indicates social status. This gesture, known as a "wai," can be used when greeting someone on arrival and departure, and also when saying "I am sorry" or "thank you."

It would behoove foreign businesses to hire a representative or agent with local connections who have a good understanding of Thai food and agriculture regulations and food import procedures.

Networking with government officials and/or correct authorities can be the key to doing business successfully in Thailand.

Keep in mind that in most of Asia, calendar dates are shown in the day/month/year format; ex. 05/12/17 means December 5, 2017. To avoid confusion, you may want to spell the name of the month in your correspondence.

Have some fun by learning a few words of the local language, especially social greetings. This displays interest in the country.

### Meetings

Avoid business visits during New Year festivals (including Chinese and Thai).

Heavy traffic is the most common excuse for tardiness.

Business cards are always exchanged at the first meeting. Failure to offer a business card may make Thais suspicious of your position and authority. Be sure your card indicates your position and responsibility. And be sure to have your personal information in Thai on the back of the card. Don't throw or slide your card.

Begin initial meetings with casual conversation on such topics as your travels, the beauties of Thailand, and possibly questions about your counterpart's overseas experiences.

Avoid topics relating to politics, the royal family, and religion. A little praise of the country and the Thai people goes a long way.

Never touch or point with your feet. It is considered rude to cross your legs and point your feet at someone. Thais place a great importance on appearance and politeness.

### Exporting

It is essential to visit the market to conduct market research, especially for product testing, price comparisons, gauging competitors, consumer preferences, etc.

Localize your products: adjust the product to local tastes, verify consumer preferences, and set a competitive price.

U.S. exporters should identify the best distribution channel (e.g. local importers, distributors, supermarkets, retailers, etc.) and establish a good relationship with their representatives as they are very useful in facilitating and promoting exports of U.S. consumer-ready foods to Thailand.

Trade fair participation is another way to raise awareness of your product.

In Thailand, some large manufacturers and retailers import raw materials or products directly while many medium, small manufacturers, retailers, as well as hotels, prefer to purchase products from local importers.

Successful U.S. exporters must provide reliable product availability, consistent quality, technical

support, and respond to inquiries within 24 hours.

Understand that there is likely only one decision-maker in a company, and that person often is not the purchasing manager.

**Product Registration:** Applications for product registration should be submitted to the Food Bureau of the Thai Food and Drug Administration (FDA). The approximate amount of time required for product registration, starting from submitting the application, is about one month. However, delays are usually caused by inaccurate or unacceptable details in the documents. There is little chance for licensing a product unless the manufacturer or exporter provides the necessary details required by the Thai FDA.

The product should be packed and shipped for a tropical climate and have clear storage instructions.

When introducing new products, several factors should be kept in mind. Middle to upper income Thai consumers have an aversion to low quality products and are attracted to branded products. They also tend to be image conscious. Existing brand loyalties are most likely to be replaced by new products that focus on good quality, better packaging, availability, promotions, and competitive prices.

Be patient and think long term. It is not unusual to visit the market 2-3 times before details are finalized.

Study the most recent Food and Agricultural Import Regulations and Standards report for Thailand. This document contains information on food laws, labeling requirements, food additive regulations, pesticide and other contaminants, import procedures, and other key regulations, requirements and specific standards. The report is available on the internet at <https://gain.fas.usda.gov/Lists/Advanced%20Search/AllItems.aspx>

Contact the Foreign Agricultural Service at the U.S. Embassy, Bangkok ([agbangkok@fas.usda.gov](mailto:agbangkok@fas.usda.gov)) with any questions on issues such as standards, tariffs, regulations, labeling or other concerns.

### **Section III. Market Sector Structure & Trends**

The retail market accounts for more than 70 percent of total food spending while consumers are allocating a lower proportion of their expenditures to food service (30 percent). This reflects a tendency among low and middle income Thais to cook at home rather than dine out, particularly in rural areas. However, eating out and patronizing restaurants is growing among the younger generation and working professionals as it is more convenient, entertaining, and provides more free time compared to cooking at home. The increased number of food establishments in the market has also contributed to the growing Thai food service sector. Thailand's consumer market is relatively mature with high potential for future growth due to the country's economic growth, on-going urbanization, and growing middle class. Consumer disposable incomes also continue to rise. In 2016, Thai consumer expenditures on food and beverages reached U.S. \$67 billion and per capita disposable income was U.S. \$3,143. The typical Thai diet consists of rice, meats, eggs, vegetables, fish, and seafood. In 2016, spending on food and non-alcoholic beverages accounted for 25 percent of all household expenditures.

| <b>Table 4: Consumer Expenditure on Food and Beverages 2012-2016</b> |           |           |           |           |           |
|--|-----------|-----------|-----------|-----------|-----------|
| (m; US\$)  | 2012      | 2013      | 2014      | 2015      | 2016      |
| Food   | 50,519.90 | 52,621.70 | 51,691.60 | 50,399.40 | 51,129.10 |
| Bread and Cereals  | 11,593.00 | 11,751.90 | 11,347.00 | 10,951.90 | 11,076.90 |
| Meat   | 5,872.30  | 6,302.30  | 6,558.50  | 6,306.80  | 6,373.60  |
| Fish and Seafood   | 6,260.70  | 6,661.50  | 6,475.50  | 6,470.00  | 6,588.00  |
| Milk, Cheese, and Eggs   | 4,077.90  | 4,611.10  | 4,455.70  | 4,055.40  | 4,073.40  |
| Oils and Fats  | 2,757.80  | 2,765.90  | 2,826.10  | 2,648.90  | 2,695.80  |
| Fruits   | 4,737.90  | 4,995.40  | 4,899.20  | 4,773.10  | 4,878.40  |
| Vegetables   | 11,907.30 | 12,106.30 | 11,735.30 | 11,864.10 | 12,081.00 |
| Sugar and Confectionery  | 1,596.90  | 1,661.40  | 1,638.60  | 1,586.80  | 1,609.20  |
| Other Food   | 1,716.10  | 1,766.00  | 1,755.70  | 1,742.30  | 1,752.90  |
| Non-Alcoholic Beverages  | 7,778.70  | 8,274.70  | 8,296.10  | 7,971.30  | 8,035.30  |
| Coffee, Tea, and Cocoa   | 1,584.10  | 1,700.10  | 1,711.60  | 1,639.30  | 1,659.50  |
| Mineral Waters, Soft Drinks, Fruit and Vegetable Juices              | 6,194.60  | 6,574.60  | 6,584.50  | 6,332.00  | 6,375.80  |
| Alcoholic Beverages  | 5,614.20  | 5,609.80  | 5,512.00  | 5,404.10  | 5,419.40  |
| Spirits  | 2,704.90  | 2,685.50  | 2,634.00  | 2,577.80  | 2,601.10  |
| Wine   | 210.30    | 241.40    | 267.60    | 269.90    | 277.20    |
| Beer   | 2,699.00  | 2,682.90  | 2,610.40  | 2,556.50  | 2,541.10  |

Source: Euromonitor and USDA Foreign Agricultural Service - Bangkok, Thailand

## Retail Sector

Thailand's food and beverage sector is one of the fastest growing sectors in the Thai economy. In 2016, the retail sector expanded by 3-5 percent and is expected to grow at 4 percent in 2017. Changing Thai consumer habits and a growing urban population offers modern retailers many opportunities for expansion. The retail market continues to grow rapidly and not just in the Bangkok metropolitan area. In most large cities, new retail developments are being constructed ranging from small stores to community malls. The market structure for food retailers continues to evolve to encompass hypermarkets, supermarkets, cash and carry, and convenience stores. Convenience stores continue to gain market share while traditional retailers have experience a steady gradual decline. Modern food retailing accounts for approximately 70 percent of total retail sales as shoppers have transitioned from wet markets and grocery stores to hypermarkets and supermarkets. Thailand's retail sector has benefited from new investment with the majority of new investment coming from leading international retail chains such as the United Kingdom based Tesco which operates the Tesco Lotus supermarket chain in Thailand, Big C Supercenter from the Casino Group, and the cash and carry retailer Siam Makro. Locally run supermarkets and convenience stores have also increased in numbers: including stores such as Villa Market, Tops Marketplace, Foodland Supermarket, 7-Eleven, Home Fresh Mart, and Gourmet Market.

Supermarkets have greatly influenced the lifestyle of urban Thais, expatriates, and upper-income communities. Many of the supermarkets chains offer excellent opportunities for U.S. exporters of consumer food items. For example, Villa Market is a supermarket chain that carries a wide range of imported goods and caters to foreigners, particularly western expatriates. UFM Fuji supermarket despite catering to Japanese expatriates in Thailand also provides opportunities for a wide range of imported products. Similarly, Foodland which caters to local Thais has many imported products. Other significant grocery chains include MaxValu, Gourmet Market, Tops, and Home Fresh Mart.

One unique thing about the retail format is that many of the large companies in this sector have a wide

variety of store formats ranging from hypermarket to convenience store. For example, Big C Supermarket PCL continues to promote its grocery business aggressively through various business models from hypermarket like Big C Extra and Big C Supercenter to Big C Supermarket and Mini Big C convenience stores. Similarly, CP All that has operated Siam Makro as hypermarket or cash and carry format and 7-Eleven convenience stores nationwide.

Thailand's retail sector employs approximately 5 to 6 percent of the total population. In 2016, Thailand's store-based retail sales totaled more than U.S. \$83 billion of which about 62 percent was spent on food and beverages with the remaining 38 percent being spent on non-food items. This accounts for an increase of U.S. \$700 million in total food retail sales from the year before. According to Euromonitor, non-store retailing which includes home shopping, internet retailing, and direct sales totaled U.S. \$4.7 billion or 5 percent of total retail sales in 2016. Internet sales reached U.S. \$1.5 billion in 2016, growing 11.2 percent from the previous year. Internet sales are forecast to grow a further 61.3 percent by 2021. In 2017, the number of internet users in Thailand is around 39 million people and projected to grow to 49 million by 2022.

Over the past decade, Thailand's retail food sector has been one of the fastest-growing in the world. This sector has diverse store layouts ranging from wet markets to hypermarkets. The retail food sector can be classified into two models: traditional and modern. Modern retail establishments utilize standardized management systems, point of sale materials, and are located in densely populated areas, while the traditional retailers/operators consist of mom and pop stores, street vendors, and wet markets that are commonly found in the rural areas. These stores are usually smaller establishments operated by local family owners.

Competition in the retail food sector is expected to remain intense. Food retailers frequently use marketing discounts or promotional events to encourage consumer purchases. For example, Tops Marketplace has a 1-Card which members can use to get e-coupons and cashback. Other retailers offer discount coupons, buy one get one free deals, and other discounts. Food retailers are also competing through enlarged ready-to-eat shopping areas for take-home meals, including more pre-cut fruit packages and dining seating inside the store. Some high-end food retailers such as Central Food Hall, Tops Market, Gourmet Market and Villa Market look to differentiate themselves by focusing on sustainability, healthy food items, and gluten free foods. This food category represents about 1 percent of total retail food sales.

Hypermarkets, supermarkets, and cash and carry establishments present excellent opportunities for U.S. exporters of consumer food items. The main factors U.S. exporters should consider before entering the Thai market are pricing, product shelf life, and consumer preferences. Intense competition in the retail food market, particularly from large-scale modern companies that use price strategies and loan extensions to low-income consumers, have led to the closure of many traditional stores. Thailand's hypermarket sector is dominated by two large companies, which normally gives them bargaining power with suppliers. The convenience sector is not considered to be an attractive channel for U.S. products due to the pricing disadvantages as these stores mostly carry locally and regional produced goods. U.S. exporters should be aware that many U.S. branded food products such as snack foods, candy, chocolate, and breakfast cereals are already present in the market as locally or regionally produced food products.

Most food retailers recently modified their marketing strategies by expanding their private label product



offerings, instituting money promotions, providing discounts, and starting loyalty programs in order to attract customers and maintain market share. Some supermarkets and hypermarkets have their own private label brands for ready-to-eat foods, ready-to-cook prepared foods, home-made bakery items, sausages, water, cooking oil, rice, sauces, dairy products, and fruit juices. These private label products provide a good market opportunity for U.S. food ingredients such as raisin, fish and seafood, although some U.S. ingredients, such as frozen potatoes, are not competitive due to lower tariff rates provided by Free Trade Agreements (FTA).

In Thailand, food retailers have expanded into online shopping along with other online services. Despite the growth of online shopping, there is still a large percentage of lower income Thai consumers who lack access to the internet and the computer skills to effectively use these platforms. These consumers still prefer to physically purchase their products rather than making online buying decisions. Euromonitor reports that total sales for internet retailing in Thailand reached U.S. \$1.5 billion in 2016, 11 percent growth from 2015 and 80 percent growth from 2012. Internet retail sales are forecast to increase to 60 percent by 2021.

#### Entry Strategy – Supermarkets, Hypermarkets, and Cash and Carry

The best method for U.S. exporters to enter the Thai market is to contact supermarkets, hypermarkets, or cash and carry companies directly. Any retailer that does not have their own import division will have to contract with local importers or agents to meet the needs of the exporter. Choosing the right importer is one of the most important decisions for exporters wishing to do business in Thailand. The local importer will be a key partner to expand business opportunities and minimize the need for exporters to establish direct contact with multiple retail chains. In addition, a local importer familiar with market conditions and the regulatory environment can help exporters successfully market their products. U.S. exporters should be aware that many multinational retailers in Thailand charge listing fees or a listing allowance for new products. The fee will be charged in accordance with a formula based on the number of retail outlets and SKUs. U.S. exporters that want to promote brands and large volume products should contact importers and retailers to create a marketing campaign, as this kind of support is anticipated.

#### Distribution Channels - Supermarkets, Hypermarkets, and Cash and Carry

The distribution channel for supermarkets, cash and carry, and hypermarkets in Thailand normally starts with importers, then distributors, before being sent to a central distribution warehouse or directly to a retail outlet. Some supermarkets, superstores, and hypermarkets operated by multinational operators import food products directly and store them at their own distribution centers before delivery to each outlet.

#### Entry Strategy - Convenience Stores, Gas Marts, and Kiosks

The best method for U.S. exporters to enter this market segment is to contact the head office of the convenience store, gas mart, or kiosk. U.S. exporters should be aware of listing fees or listing allowances that may be charged by large convenience store chains. The fee will be charged in accordance with a formula based on the number of outlets and SKUs.

U.S. branded food sold in these stores is generally produced in Thailand or neighboring Southeast Asian countries. These products include snack foods, chocolates, cookies, candies, gums, and breakfast cereal. Distributors often import U.S. branded foods from neighboring countries rather than from the United States because of lower transportation costs and preferential tariffs under the ASEAN Free Trade Area (AFTA). U.S. products will be well received by Thai consumers in convenience stores if the price and quality is similar to what local suppliers and other low-cost exporting countries offer.

#### Distribution Channels - Convenience Stores, Gas Marts, and Kiosks

The common distribution channel for convenience stores, gas marts and kiosks begins with U.S. exporters, then to U.S. consolidators and traders, and ends with Thai distributors sending the food to convenience stores, gas marts and kiosk distribution centers. Some Thai distributors distribute foodstuffs directly to convenience stores, gas marts and kiosk outlets. However, some convenience stores like 7-Eleven have invested their own logistic and warehouse management systems called Regional Distribution Centers (RDC). For these chains, the distributors send the food to the RDC rather than directly to a specific outlet. Most food items that are distributed directly to the outlets are fresh, including baked goods and dairy products. The distribution pattern of different retailers varies depending on sales volume and number of outlets.

#### Entry Strategy - Traditional Markets

For U.S. exporters, Thai traditional wet markets can be difficult to enter considering the low prices, low consumer purchasing power, the size and traditional distribution channels of this segment, and consumer preferences for traditional Thai and Chinese food products.

#### Distribution Channels - Traditional Markets

Local manufacturers usually have their own distributors to distribute their products. Some local producers are under the supervision of a Royal Project in which assigned distributors manage the distribution.

#### Best Market Prospects

The best market prospects for U.S. suppliers include fresh fruits (cherries, grapes, strawberries, oranges, apples, berries), nuts (almond, walnuts, hazel nuts, and pistachios), breakfast cereal, frozen seafood (scallop, lobster, crab, oysters, wild-caught salmon, fish, mussel), dried fruits (raisin), fruit juices, jam, vegetable oils, candy, chocolate, dairy products (cheese, cheese spread, cream cheese, whipped cream, cheese sticks, cheese dip and ice-cream), pie fillings, meat, spices, seasonings and sauces, snack foods, crisp bread, syrup, vinegar, wine, spirits, beer and pet food.

The best-selling U.S. food products are fresh fruits (cherries, grapes, strawberries, and Washington apples), frozen fries, snack foods, breakfast cereal, wine, craft beer, dried fruits, popcorn, seafood including Alaska King crab legs, scallop, and fish, stone fruits (peaches, plums, nectarines) and pet foods. Products that are not currently present in the market in significant quantities, but have good sales potential are American bourbon and whisky, sugar confectionary, soup and broth, biscuits and wafers,

candy, processed meat, chocolate milk mix, cheese, dip sauce, cooking products, and organic products.

Further information on this market sector is available in [Thailand's Retail Food Sector Report](#).

## **HRI Food Service Sector**

Thailand's large hotel and restaurant industry (HRI) food service sector comprises approximately 150,000 outlets including some 100,000 restaurants and more than 5,000 hotels and resorts. The industry has steadily expanded in recent years driven by continuous growth in the country's tourism industry as well as a change in consumer behavior as modern urban families tend to eat out more regularly. Hotels, resorts, restaurants and institutional contractors are heavy users of imported food for food preparation and ready-to-eat meals. This sector attracts middle to higher income Thais, Thai corporate businessmen, resident expatriates, and tourists. In 2016, consumer expenditures on hotels and catering per capita were U.S. \$572, which accounted for 17 percent of total consumer spending.

Thailand's tourism industry remains one of the strongest in the competitive Asia region and considered to be an important component of the service sector. The sector has grown to become one of the country's most productive and sustainable industries. The Tourism and Sports Ministry reported 32.6 million international tourist arrivals in 2016, setting a new record with a 9 percent increase from the 29.9 million tourists that visited Thailand in 2015. This is equivalent to 49 percent of Thailand's total population. Thailand's HRI food service sector is reliant on the tourism industry. Thus, the increase in tourist arrivals contributed to the growth in Thailand's HRI sector. Thailand's high tourism levels and increasing food consumption are expected to continue fueling the growth of the country's HRI food service sector. In addition, many on-going construction projects involving new community shopping malls are expected to serve as perfect venues for global food chains and premium restaurants.

According to Euromonitor, in 2016 the value of sales for the full-service restaurant sector was U.S. \$4.8 billion. Sales for this sector are expected to increase to U.S. \$5.69 billion in 2021. The restaurant sector is full of competition due to low barriers to entry, expansion from existing businesses, and increased number of both domestic and foreign competitors entering the sector. The growing number of restaurants and bakeries as well as the increasing variety of produced products has created more food choices for consumers. Sidewalk restaurants are gradually being replaced by food centers and food courts, which are more hygienic and convenient. Fast-food restaurants, chain restaurants, and food trucks have boomed in recent years and are expected to continue to grow in the future. In order to survive in this fiercely competitive environment, restaurants must find ways to differentiate themselves. Popular differentiation strategies include using high quality, premium food ingredients, creating unique menu items, using modern marketing promotions, and crafting an interesting restaurant environment to give to give customers a novel dining experience.

As the Thai population ages and the middle-class grows so has consumer demand for healthy food and quality service. This has caused restaurants to develop healthy food and beverage menu items and to use more premium ingredients. For example, the restaurant S&P introduced menu items made of quinoa such as quinoa fried rice with grilled mushroom; papaya salad with quinoa sticky rice and healthy beverages such as cold pressed fresh juices.

Technology has also influenced consumers' purchasing behaviors as they can easily access information through mobile phones or computers connected to the internet. Thai consumers, especially those between 20 and 40 years old, are increasingly embracing online shopping. This means that online food delivery services are gaining market share over traditional channels due to their convenience. The online food delivery service sector in Thailand is led by three market players: LineMan, Foodpanda, and Ubereats. It is estimated that the size of food delivery market in Thailand is about U.S. \$800 million in 2016.

Sales of food and beverages account for about 30 percent of Thailand's hotel and resort revenues. On average, 30 percent of Thailand's HRI food and beverages are imported. The United States has a 15-20 percent market share. U.S. beef, seafood, cheeses, wines, beers, frozen potatoes, seasonings, etc., are well known in Thailand's hotel and restaurant trade and with airline catering companies.

#### Entry Strategy

In this sector, direct contact with local food service importers is the best entry for U.S. exporters. Normally hotels and resorts do not import food directly. It is easier for hotels and resorts to order from food service companies, because they specialize in providing high quality U.S. products. Restaurants such as fast food chains or family style restaurants also order and purchase imported food from food service companies or from their affiliates who act as their distributors. Five-star hotels and resorts are highly recommended for U.S. exporters. International food restaurants located in prime areas of Bangkok, Phuket, Hua Hin, Krabi, Chiang Mai, Samui Island and Pattaya are secondary recommendations for U.S. exporters. Direct contact with Airlines' catering department is also recommended.

#### Best Market Prospects

Best market prospects for U.S. suppliers in this sector include U.S. beef, turkey, seafood such as U.S. fish (halibut, king salmon, cod), Alaska king crab, scallops, mussels, and oysters, spices, seasonings and sauces, baking products, canned foods (soup, fruit and vegetables), dairy products (cheese, cheese spread, cream cheese, whipped cream, sour cream, cheese dip, ice-cream, dips), fresh fruits and vegetables (apples, grapes, cherries, blueberries, grapefruits, oranges), frozen berries, pie fillings, frozen peas, fruit juice (apple, prune, orange, grape, sparkling white grape), jam and jelly, nuts (walnuts, hazel nuts, macadamia nuts), dried fruits, pickles, ready-to-mix pancakes, cookies, muffins and cake, syrup, vinegar, wine and whisky.

Further information on this market sector is available in [Thailand's Food Service - Hotel Restaurant Institutional Sector Report](#).

### **Food Processing Sector**

Thailand's food processing industry has developed rapidly over the past decade and is one of the most developed in South East Asia. Additionally, Thailand is a leading supplier of a wide variety of commodities and products including rice, rubber, cassava, sugar, seafood, poultry meat, frozen and ready-to-eat foods, and processed fruits and vegetables. Thailand has more than 10,000 food and

beverage processing factories consisting of small, medium, and large scale plants. Most of these factories, which are small to medium size, serve the domestic market with medium to large food processors tending to produce higher-value products for both the domestic and export market.

Thailand's food processing sector is heavily export-oriented with more than 50 percent of production sold outside the country. Because of this, Thai food manufacturers seek high-quality food ingredients at reasonable prices. The United States is considered to be a world leader in food ingredient technology and one of the major food ingredient suppliers to the world. In this market, U.S. suppliers should focus their attention on new functional food ingredients, flavors, and other ingredients that promote the health and wellness benefits in foods.

Thailand imported food ingredients were valued at U.S. \$2.2 billion in 2016. Although domestic producers have the largest market share of the ingredients sector, the local produced food ingredients tend to be of low-value, raw and semi-processed such as grains, vegetable oils, and starches. High-value ingredients as well as ingredients dependent on high tech processes are generally not available locally and must be imported, providing an opportunity for U.S. exporters. The food ingredient market continues to grow due increasing population and purchasing power in both Thailand and the region.

Demand for food products is shifting away from unprocessed foods found in fresh markets to a wider array of processed foods available in large supermarkets. Thailand's exposure to international food products has led to significant changes in attitudes and consumption patterns. Moreover, the rapid urbanization and the growing number of women in the workforce have also increased demand for processed foods and ready-to-eat meals. Frozen food products, particularly frozen ready-to-eat meals, desserts, and seafood show the biggest growth. As a result, retail food outlets are increasing their product lines of ready-to-eat food products that are normally found in convenience stores like 7-Eleven, Family Mart, and Lawson 108. Demand for these ready-to-eat products is also fueling interests in western processed food products as they are perceived as being higher quality than domestically processed food.

The snack food market is another market that is considered to be highly competitive with major companies being the leaders in each type of snack. For example, Frito-Lay Co., Ltd. is the market leader in potato chips; P.M. Food Co., Ltd is the leader in fish snacks under the "Taro" brand; and Tao Kae Noi is the market leader for crispy seaweed snacks. According to Nielson research, the market value of snack market was U.S. \$900 million in 2016, with a growth rate of 4.6 percent. Due to intense market competition and rising demand for processed foods, Thai food processors continue to look for food ingredients that are not locally available in order to develop new products to stimulate sales and create brand recognition among consumers. Most of the snack market growth has come through modern trade channels as snack sales traditional trade channels have been declining.

The Thai health food sector shows signs of growth due to a strong desire among Thai consumers to maintain a healthy lifestyle. As a result, there is growing awareness of functional ingredients such as herbs, fibers, collagen, L-carnitine, minerals, vitamins, omega fatty acids, and probiotics. Consumers are increasingly researching foods and drinks before purchasing them focusing on their health characteristics. Sales of health and wellness products reached U.S. \$5.1 billion in 2016. The total market value for the ready-to-drink fruit juice market in 2016 was approximately U.S. \$41 billion, with total consumption estimated at 345 million liters. The premium ready-to-drink fruit juice market in

2016 valued at U.S. \$153 million, 7 percent higher than the previous year.

Rising demand for health and functional food products has caused Thai food manufacturers to focus on developing new functional food and beverage products. Consumers are constantly looking for more product variety and new flavors, which have encouraged market growth. For example, the Malee brand has launched multiple new fruit juices flavors to appeal to trendy health-conscious consumers. Similarly, the Tipco brand launched “Tipco Plus Collagen” in March 2017 and “Tipco Beat” high-protein drinks made from yellow pea extract in August 2017 to reach consumers focused on skin and body health. Cereal and non-dairy alternative drinks including almond milk have gained market share appealing to vegetarians, health-conscious consumers, and those with lactose or gluten allergies. The market value of non-dairy alternative drinks in 2016 was approximately U.S. \$10 million, a 24.9 percent higher compared 2015. Healthy drinks have grown in popularity particularly among Thai female consumers.

Although domestic ingredients currently hold the largest market share, ingredients such as grains, vegetable oils, and starches tend to be low value, high volume products that are raw or semi-processed. Higher value and further processed products are generally not available locally and must be imported. The expected expansion of the food processing industry should provide many export opportunities for U.S. food ingredient exporters in the medium and long term.

### Entry Strategy

The most effective way for U.S. food ingredients exporters to enter this market segment is either to appoint a reputable and experienced local importer/distributor or to contact food manufacturers directly. Local firms usually have a good understanding of the market and know how to make direct contact with food manufacturers, government officials, and other key contacts. A good local importer/distributor can also provide valuable support in arranging meetings with the manufacturers especially their R&D and manufacturing divisions, translating technical information, and arranging other marketing and sales activities. Trade shows are also highly effective ways to promote new food ingredient products. Food Ingredients Asia, a well-attended food trade show, will be held in Thailand again in 2019.

U.S. agricultural cooperators (non-profit U.S. agricultural trade organizations) are active in Thailand and other Southeast Asia countries. These groups offer many marketing opportunities for U.S. firms, including trade team visits, technical seminars, local promotional events, and other activities. Cooperators with active programs in Thailand and other regional countries include the U.S. Grains Council, the U.S. Meat Export Federation, the U.S. Poultry & Egg Export Council, the U.S. Dry Pea and Lentil Council, the U.S. Dairy Export Council, the California Raisin Administrative Committee, the U.S. Wheat Association, the U.S. Soybean Export Council, the U.S. Potato Board, and various U.S. fruit and nut associations, as well as several state and regional groups such as Western United States Agricultural Trade Association (WUSATA), Southern United States Trade Association (SUSTA), and the Food Export Association of the Midwest USA.

### Best Market Prospects

The best market prospects for the food processing sector include: dried fruits and nuts, wheat, starches, dehydrated potatoes, soybeans, food additives, colorings, flavorings, starch, meat, whey, milk powder,

juice concentrates, and other baking ingredients. Products that can substitute for traditional ingredients, such as preservative-free ingredients that provide extended shelf life and nutrient/functional ingredients have strong potential. Thai consumers prefer new foods that are healthy, flavor-intensive, and palate-pleasing. Food ingredients that maximize flavor and healthful benefits will continue to experience growth.

### Distribution System

Ingredients for processing are generally distributed through two channels. The first is through traditional importers, who re-sell to local distributors or distribute through their own marketing and delivery networks to end-users. As Thailand's food processing industry has grown and become more sophisticated over the past decades, food manufacturers are increasingly importing directly from foreign suppliers. This is especially true for large, integrated food processors, which are familiar with doing business internationally.

Further information on this market sector is available in [Thailand's Food Processing Sector Report](#)

## Section IV. Tariff

|    | PRODUCT   | HARMONIZED CODE  | QUOTA | TARIFF RATE<br>(for USA)        |             |
|----|---|------------------|-------|---------------------------------|-------------|
|    |   |                  |       | (%)                             | Volume      |
| 1  | BEEF (Fresh and Frozen)*                                | 0201             |       | 50                              |             |
|    |   | 0202             |       |                                 |             |
| 2  | BEEF OFFALS*  | 020610           |       | 30                              |             |
| 3  | PORK MEAT   | 020329           |       | 30                              |             |
| 4  | MEAT OF SHEEP/LAMB                                      | 0204             |       | 30                              |             |
| 5  | TURKEY  | 020724-020727    |       | 30                              |             |
| 6  | SALMON, TUNAS, COD, SARDINES<br>MACKEREL AND OTHER FISH | 0303             |       | 5                               |             |
| 7  | CRABS   | 030614           |       | 5                               |             |
| 8  | SCALLOPS  | 030721           |       | 5                               |             |
|    |   | 030729           |       |                                 |             |
| 9  | SKIMMED MILK  | 0402             | X     | 5 (in-quota)<br>216 (out-quota) |             |
| 10 | CHEESE & CURD   | 0406             |       | 30                              |             |
| 11 | DRIED PEAS, BEANS, LENTILS                              | 0713             |       | 5                               |             |
| 12 | ALMONDS, FRESH/DRIED<br>IN SHELL & SHELLED              | 080211<br>080212 |       | 10                              | Bt.8.50/kg  |
| 13 | PISTACHIOS, FRESH/DRIED                                 | 080250           |       | 10                              | Bt.8.50/kg  |
| 14 | ORANGE  | 080520           |       | 40                              | Bt.33.50/kg |
| 15 | GRAPEFRUIT, FRESH/DRIED                                 | 080540           |       | 40                              | Bt.33.50/kg |
| 16 | GRAPES, FRESH   | 080610           |       | 30                              | Bt.25.00/kg |
| 17 | RAISINS   | 080620           |       | 5                               | Bt.4.00/kg  |
| 18 | APPLE (FRESH)   | 080810           |       | 10                              | Bt.3.00/kg  |
| 19 | PEARS & QUINCES   | 080830           |       | 30                              | Bt.15.00/kg |
| 20 | CHERRIES (FRESH)  | 0809.29          |       | 40                              | Bt.33.50/kg |
| 21 | PEACHES, INCL NECTARINES                                | 080930           |       | 40                              | Bt.33.50/kg |
| 22 | PLUMS AND SLOES   | 080940           |       | 40                              | Bt.33.50/kg |
| 23 | COFFEE  | 0901             | X     | 30 (in-quota)<br>90 (out-quota) |             |

Remark:

\*Inspection fee by Livestock Department is equal to Baht 7/kg. for uncooked meat (Effective on October 17, 2016)

\*\* More information on tariff reduction on seafood products is available in Gain Report: U.S. Exporters to Benefit from Import Tariff Reductions on Seafood



|    | PRODUCT                               | HARMONIZED<br>CODE | QUOTA | TARIFF RATE<br>(for USA) |             |
|----|---------------------------------------|--------------------|-------|--------------------------|-------------|
|    |                                       |                    |       | (%)                      | Volume      |
| 24 | Popcorn kernels (for popping purpose) | 10059010           |       |                          | Bt 2.75/kg  |
|    | “Already-pop” popcorn                 | 1904.10.90         |       | 20                       |             |
|    | Microwave popcorn                     | 2008.19.90         |       | 30                       |             |
| 25 | SAUSAGES                              | 1601               |       | 30                       |             |
| 26 | SUGAR CONFECTIONERY                   | 170410             |       | 30                       |             |
|    |                                       | 170490             |       |                          |             |
| 27 | CHOCOLATE & FOOD PREP.<br>WITH COCOA  | 1806               |       | 10                       |             |
| 28 | MILKFOOD FOR INFANTS                  | 190110             |       | 30                       |             |
| 29 | BREAKFAST CEREAL                      | 190410             |       | 20                       |             |
| 30 | FROZEN FRIES                          | 200410             |       | 30                       | Bt.25.00/kg |
| 31 | JAMS, FRUIT JELLIES                   | 2007               |       | 30                       | Bt.25.00/kg |
| 32 | PEANUTS                               | 200811             |       | 30                       | Bt.25.00/kg |
| 33 | ALMOND (ROSTED)                       | 200819             |       | 30                       | Bt.25.00/kg |
| 34 | CANNED PEACH                          | 200870             |       | 30                       | Bt.25.00/kg |
| 35 | FRUIT & VEG JUICE                     | 2009               |       | 30                       | Bt.10/l.    |
| 36 | INSTANT COFFEE                        | 210111             | X     | 40 (in-quota)            |             |
|    |                                       | 210112             |       | 49 (out-quota)           |             |
| 37 | INSTANT TEA                           | 210120             |       | 30                       |             |
| 38 | TOMATO KETCHUP                        | 210320             |       | 30                       |             |
| 39 | MUSTARD                               | 210330             |       | 30                       |             |
| 40 | OTHER SAUCES & PREP                   | 210390             |       | 5                        |             |
| 41 | SOUPS & BROTHS &<br>PREPARATION       | 210410             |       | 20-30                    |             |
|    |                                       | 210420             |       |                          |             |
| 42 | BEER                                  | 2203               |       | 60                       |             |
| 43 | CHAMPAGNE                             | 220410             |       | 54                       |             |
| 44 | WINE                                  | 220421             |       | 54                       |             |
|    |                                       | 220429             |       |                          |             |
| 46 | WHISKIES                              | 220830             |       | 60                       |             |
| 47 | GIN                                   | 220850             |       | 54                       |             |
| 48 | DOG&CAT FOOD                          | 230910             |       | 9                        |             |

## **Section V. Key Contacts & Further Information**

A) The U.S. Department of Agriculture's Foreign Agricultural Service office in Bangkok maintains current information covering food and agricultural import opportunities in Thailand and can facilitate U.S. exports and entry to the Thai market. Questions or comments regarding this report should be directed to following:

Local:

Office of Agricultural Affairs  
U.S. Embassy  
120-122 Wireless Road  
Bangkok 10330 Thailand  
Tel: 662-205-5106  
Fax: 662-255-2907  
E-mail: [agbangkok@fas.usda.gov](mailto:agbangkok@fas.usda.gov)  
Website: [www.fas.usda.gov](http://www.fas.usda.gov)

U.S. Mail:

Office of Agricultural Affairs  
U.S. Embassy, Box 41  
APO AP 96546

B) U.S. Cooperator groups

Feel free to contact the U.S. non-profit trade organizations, also known as "Cooperators" that represent specific U.S. agricultural commodities. These organizations can help you conduct market development activities that promote various U.S. commodities and high value products in Thailand and other Asian markets. Please note, some of these organizations are located in Thailand, but some have regional responsibilities with offices in neighboring countries, such as Singapore. The following are some of the "Cooperators" who are responsible for the Thai market:

California Milk Advisory Board  
At Success Marketing Co., Ltd.  
7<sup>th</sup> Floor, Room 7-01,  
Ploenchit Center  
2 Sukhumvit Road, Klongtoey  
Bangkok 10110 Thailand  
Tel: (662) 656-7921  
Fax: (662) 656-7931  
Email: [theeravee@successmarketing.co.th](mailto:theeravee@successmarketing.co.th)

California Table Grape Commission  
48 Toh Guan Road East  
#02-129 Enterprise Hub  
Singapore 608586

Tel: 65-6515-6113  
Fax: 65-6278-4372  
E-mail: [Richelieu@lieumktg.com.sg](mailto:Richelieu@lieumktg.com.sg)

Cotton Council International (Thailand)  
2 Soi Farm Wattana,  
Phrakanong, Klongtoey,  
Bangkok, 10110 Thailand  
Tel: 662-253-8604  
Fax: 662-381-1437  
Email: [kraipob@pangsapa.com](mailto:kraipob@pangsapa.com)

Cotton Incorporated  
2 Soi Farm Wattana,  
Phrakanong, Klongtoey,  
Bangkok, 10110 Thailand  
Tel: 6689-030-3380  
Fax: 662-381-1437  
Email: [kraipob@pangsapa.com](mailto:kraipob@pangsapa.com)

Northwest Cherry Board  
208 Ram-Inthra Soi 19, Ram-Inthra Road  
Bankhen, Anusao-waree  
Bangkok 10220, Thailand  
Tel. 662-521-2170  
Fax. 662-970-8208  
E-mail: [pt@tatch.in.th](mailto:pt@tatch.in.th)

Raisin Administrative Committee  
48 Toh Guan Road East  
#02-129 Enterprise Hub  
Singapore 608586  
Tel: 65-6515-6113  
Fax: 65-6278-4372  
E-mail: [Richelieu@lieumktg.com.sg](mailto:Richelieu@lieumktg.com.sg)

U.S. Meat Export Federation  
627A, Aljunied Road  
04-04, Biztech Centre  
Singapore 389842  
Contact: Ms. Sabrina Yin, Regional Director  
Email: [singapore@usmef.com.sg](mailto:singapore@usmef.com.sg)  
Tel: 65-6733-4255  
Fax: 65-6732-1977

USA Poultry & Egg Export Council  
#15-04 Liat Towers  
541, Orchard Road Singapore 238881  
Contact: Ms. Margaret Say, Regional Director  
Email: [usapecc\\_sing@pacific.net.sg](mailto:usapecc_sing@pacific.net.sg)  
Tel: 65-6737-1726  
Fax: 65-6737-1727

U.S. Dairy Export Council  
Agribusiness-Connect Asia  
1 North Bridge Road, #06-10  
High Street Centre,  
Singapore 179094  
Tel: +65 6334 7030  
Fax: +65 6223 2010  
Email: [info@dairyconnect.biz](mailto:info@dairyconnect.biz)  
Contact: Dalilah Ghazalay (Dali) Regional Director, Southeast Asia-U.S. Dairy Export Council

U.S. Dry Pea & Lentil Council  
No. 416, 4th Fl., Ambassador's Court  
76/1 Soi Langsuan  
Ploenchit Road  
Bangkok 10330  
Tel. 662-251-8655/6, 251-8669, 251-8772  
Fax 662-251-0390  
E-mail: [agsource@loxinfo.co.th](mailto:agsource@loxinfo.co.th)

U.S. Soybean Export Council  
Thailand Representative  
59/43 Baan Klangmuang  
Ladprao 71 Road  
Bangkok 10230  
Tel. 662-539-5373, 539-5332  
Fax 662-539-5256  
E-mail: [asathai@loxinfo.co.th](mailto:asathai@loxinfo.co.th)

United States Potato Board  
2 Soi Farm Wattana,  
Phrakanong, Klongtoey,  
Bangkok, 10110 Thailand  
Tel: 662-253-8604  
Fax: 662-381-1437  
Email: [kraipob@pangsapa.com](mailto:kraipob@pangsapa.com)

Washington Apple Commission  
At Success Marketing Co., Ltd.  
7th Floor, Room 7-01,  
Ploenchit Center  
2 Sukhumvit Road, Klongtoey  
Bangkok 10110 Thailand  
Tel: (662) 656-7921  
Fax: (662) 656-7931  
Email: [tulip@successmarketing.co.th](mailto:tulip@successmarketing.co.th)

C) American Chamber of Commerce in Thailand

The American Chamber of Commerce in Thailand serves as point of contact and exchange for members of the American business community. The Chamber has an active Food & Agribusiness Committee, which represents member firms on issues concerning food, agriculture, and agribusiness. The Committee also promotes a dialogue on these issues between the American food and agricultural community and Thai decision-makers in the public and private sectors.

7th Fl., GPF Witthayu  
Tower A, 93/1 Wireless Road,  
Lumpini, Pathumwan,  
Bangkok 10330  
Tel: 662-254-1041  
Fax: 662-251-1605  
E-mail: [info@amchamthailand.com](mailto:info@amchamthailand.com)  
Key Contact(s): Judy Benn, Executive Director

D) Thai Government

These are the major regulatory government agencies that deal with food and agricultural products.

Thai Food & Drug Administration, Ministry of Public Health:

Import License, Product Registration & Label Approval  
Food Bureau  
Tivanont Road, Muang  
Nonthaburi 11000  
Tel: 662-590-7178  
Fax: 662-591-8460  
E-mail : [food@fda.moph.go.th](mailto:food@fda.moph.go.th)

Food Products from Animals  
Tivanont Road, Muang  
Nonthaburi 11000  
Tel: 662-590-7207/8

E-mail: [food@fda.moph.go.th](mailto:food@fda.moph.go.th)

Food Products from Plants

Tivanont Road, Muang

Nonthaburi 11000

Tel: 662-590-7023

E-mail: [food@fda.moph.go.th](mailto:food@fda.moph.go.th)

Chemicals and Food Additives

Tivanont Road, Muang

Nonthaburi 11000

Tel: 662-590-7209, 590-7219

E-mail: [food@fda.moph.go.th](mailto:food@fda.moph.go.th)

Food for Special Purposes and Food Supplements

Tivanont Road, Muang

Nonthaburi 11000

Tel: 662-590-7205, 590-7098

E-mail: [food@fda.moph.go.th](mailto:food@fda.moph.go.th)

Other Food Products

Tivanont Road, Muang

Nonthaburi 11000

Tel: 662-590-7220

E-mail: [food@fda.moph.go.th](mailto:food@fda.moph.go.th)

Food Inspection

Import and Export Inspection Bureau

Tivanont Road, Muang

Nonthaburi 11000

Tel. 662-590-7323

Fax 662-591-8477

E-mail: [inspection@fda.moph.go.th](mailto:inspection@fda.moph.go.th)

Department of Foreign Trade, Ministry of Commerce:

Import Control

Commodity Trade Division

Sanam Bin Nam-Nonthaburi Road

Nonthaburi 11000

Tel: 662-547-4737

E-mail: [cdtdft@moc.go.th](mailto:cdtdft@moc.go.th)

Commodity Division

Sanam Bin Nam-Nonthaburi Road  
Nonthaburi 11000  
Tel: 662-547-4801

Grain Division  
Sanam Bin Nam-Nonthaburi Road  
Nonthaburi 11000  
Tel. 662-547-4820

Ministry of Agriculture and Cooperatives

Department of Livestock Development (DLD):

Animal Quarantine Inspection Services  
Phyathai Road  
Bangkok 10400  
Tel. 662-653-4444 Ext. 4110  
Fax 662-653-4865  
E-mail: [dcontrol8@dld.go.th](mailto:dcontrol8@dld.go.th)

Bangkok Seaport Animal Quarantine Station  
Klong Toey Port  
Bangkok 10110  
Tel. 662-249-2112  
Fax 662-249-4358

Bangkok Airport Animal Quarantine Station  
Suvarnabhumi Airport  
Bangkok  
Tel: 662-134-0731-2  
Fax: 662-134-0733

Department of Fisheries (DOF):

Marine Animals  
Chief of Fisheries Administration & Management Section  
Fisheries Resources Conservation Division  
Kasetsart University, Chatuchak  
Bangkok 10900  
Tel: 662-562-0600/15 Ext 3509  
Fax: 662-562-0528  
E-mail: [fishtradeins@dof.thaigov.net](mailto:fishtradeins@dof.thaigov.net)

Department of Agriculture (DOA):

Plant Quarantine Subdivision

Agricultural Regulatory Division  
Chatuchak, Bangkok 10900  
Tel: 662-940-6573, 940-6670 Ext. 108  
Fax: 662-579-4129  
E-mail: [ard@doa.go.th](mailto:ard@doa.go.th)

National Bureau of Agricultural Commodity and Food Standards (ACFS):

Thailand SPS Enquiry Point  
50 Phaholyothin Road, Ladyao Chatuchak  
Bangkok 10900.  
Tel. 662 561 4204  
Fax 662 561 4034  
E-mail: [spsthailand@gmail.com](mailto:spsthailand@gmail.com)

Excise Department, Ministry of Finance  
License of Alcoholic Beverages  
License Subdivision  
Bureau of Tax Administration 1  
Excise Department  
1488 Nakhon Chaisri Road  
Bangkok 10300  
Tel: 662-243-0525

Department of Intellectual Property, Ministry of Commerce  
Application for Patent and Trademark  
Services and Information Division  
Department of Intellectual Property  
338 Rachadapisek Road  
Huay Kwang, Bangkok 10320  
Tel: 662-275-4854  
Fax: 662-276-0061

Customs Department, Ministry of Finance  
Import Formalities Division  
Klong Toey, Bangkok 10110  
Tel: 662-249-4266, 671-5250  
Fax: 662-249-4297

Legal Affairs Bureau  
Klong Toey, Bangkok 10110  
Tel: 662-671-7560 Ext. 9310, 9311  
Fax: 662-671-7626



## Appendix I. Statistics

| Table A. Key Trade and Demographic Information                            |                      |
|---|----------------------|
| Agricultural Imports From All Countries (\$Mil) / U.S. Market Share (%)   | \$11,227 Mil/15.32 % |
| Consumer Food Imports From All Countries (\$Mil)/U.S. Market Share (%)    | \$4,621 Mil/8.90%    |
| Edible Fishery Imports From All Countries (\$Mil) / U.S. Market Share (%) | \$2,909 Mil/5.91%    |
| Total Population (Millions) / Annual Growth Rate (%)                      | 65.93 Mil/0.31%      |
| Urban Population (Millions) Annual Growth Rate (%)                        | 35.48 Mil/2.62%      |
| Number of Major Metropolitan Areas  | 21 provinces         |
| Size of the Middle Class (Millions) / Growth Rate (%)                     | 37.9 Mil/1.50%       |
| Per Capita Gross Domestic Product (U.S. Dollars)                          | \$6,035              |
| Unemployment Rate (%)   | 1.00%                |
| Per Capita Food Expenditures (U.S. Dollars)                               | \$742                |
| Percent of Female Population Employed                                     | 45%                  |
| Exchange Rate (2016)  | US\$1=35.30          |
| Source: Global Trade Atlas and USDA Bangkok, Thailand                     |                      |

Table B. Consumer Food &amp; Edible Fishery Product Imports

| Thailand Imports<br>(In Thousands of Dollars) | Imports from the World |            |            | Imports from the US |           |           | U.S. Market Share |       |       |
|---|------------------------|------------|------------|---------------------|-----------|-----------|-------------------|-------|-------|
|   | 2014                   | 2015       | 2016       | 2014                | 2015      | 2016      | 2014              | 2015  | 2016  |
| CONSUMER-ORIENTED AGRICULTURAL TOTAL          | 4,303,629              | 4,403,476  | 4,620,756  | 413,668             | 408,856   | 411,234   | 9.61              | 9.28  | 8.90  |
| Snack Foods (Excl. Nuts)                      | 281,607                | 281,086    | 316,916    | 8,912               | 13,920    | 17,764    | 3.16              | 4.95  | 5.61  |
| Breakfast Cereals & Pancake Mix               | 42,339                 | 42,666     | 49,989     | 1,420               | 1,447     | 1,567     | 3.35              | 3.39  | 3.14  |
| Red Meats, Fresh Chilled/Frozen               | 131,345                | 163,165    | 122,452    | 2,995               | 3,150     | 3,437     | 2.28              | 1.93  | 2.81  |
| Red Meats, Prepared/Preserved                 | 29,305                 | 22,819     | 29,354     | 1,811               | 1,845     | 1,767     | 6.18              | 8.08  | 6.02  |
| Poultry Meat                                  | 16,430                 | 7,378      | 5,579      | 1,903               | 159       | 385       | 11.58             | 2.15  | 6.91  |
| Dairy Products (Excl. Cheese)                 | 808,942                | 574,695    | 445,955    | 64,727              | 38,359    | 27,536    | 8.00              | 6.67  | 6.17  |
| Cheese  | 60,018                 | 56,564     | 65,325     | 4,300               | 5,361     | 5,813     | 7.16              | 9.48  | 8.90  |
| Eggs & Products                               | 21,834                 | 23,458     | 22,088     | 1,173               | 850       | 311       | 5.37              | 3.62  | 1.41  |
| Fresh Fruits                                  | 498,471                | 623,462    | 683,352    | 38,607              | 37,690    | 33,166    | 7.75              | 6.05  | 4.85  |
| Fresh Vegetables                              | 179,385                | 203,475    | 221,278    | 2,470               | 3,410     | 1,244     | 1.38              | 1.68  | 0.56  |
| Processed Fruit & Vegetables                  | 434,274                | 595,622    | 739,663    | 42,217              | 42,792    | 46,576    | 9.72              | 7.18  | 6.3   |
| Fruit & Vegetable Juices                      | 66,385                 | 63,742     | 74,272     | 8,611               | 8,702     | 9,021     | 12.97             | 13.65 | 12.15 |
| Tree Nuts                                     | 137,577                | 172,310    | 192,053    | 21,403              | 27,514    | 32,956    | 15.56             | 15.97 | 17.16 |
| Wine & Beer                                   | 75,957                 | 70,520     | 67,716     | 4,017               | 4,824     | 3,661     | 5.29              | 6.84  | 5.41  |
| Nursery Products & Cut Flowers                | 18,655                 | 20,984     | 30,507     | 90                  | 39        | 57        | 0.48              | 0.19  | 0.19  |
| Pet Foods (Dog & Cat Food)                    | 50,423                 | 60,400     | 53,715     | 10,995              | 11,228    | 9,440     | 21.81             | 18.59 | 17.57 |
| Other Consumer-Oriented Products              | 1,450,683              | 1,421,129  | 1,500,542  | 198,018             | 207,569   | 216,534   | 13.65             | 14.61 | 14.43 |
| FISH & SEAFOOD PRODUCTS                       | 2,635,176              | 2,406,072  | 2,908,931  | 213,332             | 155,639   | 171,972   | 8.10              | 6.47  | 5.91  |
| AGRICULTURAL PRODUCTS TOTAL                   | 11,141,973             | 11,282,310 | 11,227,278 | 1,737,771           | 1,873,083 | 1,719,968 | 15.60             | 16.60 | 15.32 |
| AG, FISH & FORESTRY TOTAL                     | 14,487,417             | 14,302,760 | 14,725,477 | 1,989,323           | 2,062,272 | 1,921,660 | 13.73             | 14.42 | 13.04 |

Source: Global Trade Atlas and USDA Bangkok, Thailand

**Table C. Top 15 Suppliers of Consumer Foods & Edible Fishery Products**

| CONSUMER-ORIENTED AGRICULTURAL IMPORTS |           |           |           | FISH & SEAFOOD PRODUCTS |           |           |           |
|--|-----------|-----------|-----------|-------------------------|-----------|-----------|-----------|
| \$1,000                                | 2014      | 2015      | 2016      |                         | 2014      | 2015      | 2016      |
| China                                  | 853,826   | 976,168   | 1,106,258 | China                   | 354,063   | 363,677   | 436,777   |
| United States                          | 413,668   | 408,856   | 411,234   | Vietnam                 | 181,403   | 218,672   | 252,733   |
| New Zealand                            | 504,093   | 412,993   | 380,993   | Taiwan                  | 247,052   | 200,158   | 248,101   |
| Singapore                              | 273,869   | 294,318   | 290,990   | India                   | 102,460   | 132,329   | 183,199   |
| Cambodia                               | 85,461    | 204,489   | 280,056   | United States           | 213,332   | 155,639   | 171,972   |
| Malaysia                               | 275,060   | 255,575   | 254,008   | South Korea             | 74,401    | 87,349    | 145,630   |
| Australia                              | 321,896   | 269,914   | 238,740   | Norway                  | 115,690   | 106,719   | 141,713   |
| Vietnam                                | 158,033   | 198,824   | 228,600   | Japan                   | 175,556   | 156,411   | 134,053   |
| Indonesia                              | 134,430   | 165,964   | 180,805   | Indonesia               | 205,949   | 119,771   | 130,363   |
| India                                  | 106,778   | 105,339   | 137,511   | Papua New Guinea        | 73,201    | 100,919   | 123,049   |
| Netherlands                            | 149,398   | 128,907   | 132,019   | Kiribati                | 40,378    | 84,790    | 91,735    |
| France                                 | 122,019   | 133,691   | 116,757   | Myanmar                 | 25,887    | 20,464    | 81,628    |
| Laos                                   | 46,156    | 73,916    | 102,336   | Chile                   | 101,584   | 77,531    | 80,717    |
| Japan                                  | 77,036    | 76,789    | 91,300    | Pakistan                | 48,659    | 52,071    | 57,270    |
| Germany                                | 92,090    | 80,102    | 84,416    | Malaysia                | 22,136    | 32,172    | 51,847    |
| Other                                  | 655,981   | 617,631   | 584,733   | Other                   | 653,425   | 497,398   | 578,143   |
| World                                  | 4,303,629 | 4,403,476 | 4,620,756 | World                   | 2,635,176 | 2,406,072 | 2,908,931 |

Source: Global Trade Atlas and USDA Bangkok, Thailand

**Table D. Economic Projection 2017 and 2018**

| Economic Projection 2017 and 2018           |             |       |              |              |              |
|---|-------------|-------|--------------|--------------|--------------|
|   | Actual Data |       | Projection   |              |              |
|   | 2015        | 2016  | 2017         |              | 2018         |
|   |             |       | Aug 21, 2017 | Nov 20, 2017 | Nov 20, 2017 |
| GDP (at current price: Bil.USD)             | 399.2       | 407.1 | 440.2        | 448.7        | 471.4        |
| GDP Growth (at constant price, %)           | 2.9         | 3.2   | 3.5-4.0      | 3.9          | 3.6-4.6      |
| Investment (at constant prices, %)          | 4.4         | 2.8   | 3.4          | 2.0          | 5.5          |
| Private (at constant prices, %)             | -2.2        | 0.4   | 2.2          | 2.2          | 3.7          |
| Public (at constant prices, %)              | 29.3        | 9.9   | 8.0          | 1.8          | 11.8         |
| Private Consumption (at constant prices, %) | 2.2         | 3.1   | 3.2          | 3.2          | 3.1          |
| Public Consumption (at constant prices, %)  | 3.0         | 1.7   | 3.2          | 2.0          | 2.7          |
| Export volume of goods&services (%)         | 0.7         | 2.1   | 4.9          | 6.1          | 5.3          |
| Export value of goods (Bil.USD)             | 214.0       | 214.3 | 226.3        | 232.7        | 244.3        |
| Growth rate (%)                             | -5.6        | 0.1   | 5.7          | 8.6          | 5.0          |
| Growth rate (Volume, %)                     | -1.5        | 0.5   | 3.2          | 5.5          | 4.0          |
| Import volume of goods&services (%)         | -           | -1.4  | 5.6          | 6.5          | 5.6          |
| Import value of goods (Bil.USD)             | 187.2       | 177.7 | 197.4        | 200.8        | 214.9        |
| Growth rate (%)                             | -10.6       | -5.1  | 10.7         | 13.0         | 7.0          |
| Growth rate (Volume, %)                     | 0.3         | -2.5  | 6.2          | 7.9          | 5.5          |
| Trade balance (Bil.USD)                     | 26.8        | 36.5  | 28.9         | 31.9         | 29.4         |
| Current account balance (Bil.USD)           | 32.1        | 48.2  | 42.5         | 46.5         | 38.1         |
| Current account to GDP (%)                  | 8.1         | 11.9  | 9.7          | 10.4         | 8.1          |
| Inflation (%)                               |             |       |              |              |              |
| CPI   | -0.9        | 0.2   | 0.4-0.9      | 0.7          | 0.9-1.9      |
| GDP Deflator                                | 0.6         | 1.8   | 1.5-2.5      | 2.3          | 2.0-3.0      |

Source: Office of the National Economic and Social Development Board, 20 November 2017

| Table E. Exchange Rate (2011-2016)          |       |       |       |       |       |       |
|---|-------|-------|-------|-------|-------|-------|
| Exchange Rates                              |       |       |       |       |       |       |
| (Baht per unit of US Dollar annual average) |       |       |       |       |       |       |
|   | 2011  | 2012  | 2013  | 2014  | 2015  | 2016  |
| US\$  | 30.49 | 31.08 | 30.73 | 32.48 | 34.25 | 35.30 |
| Source: Bank of Thailand                    |       |       |       |       |       |       |

End of Report.