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Report Highlights:

The United States is the leading supplier of imported consumer-oriented agricultural products to the Korean retail industry, shipping a record \$6.2 billion in 2021. The outlook for U.S. products in the Korean retail industry is excellent for a wide range of products, including beef, pork, processed meat, vegetables, fruits, nuts, dairy products, juices and soft drinks, alcoholic beverages, condiments and sauces, processed organic foods, coffee, bakery products, snacks and confectioneries.

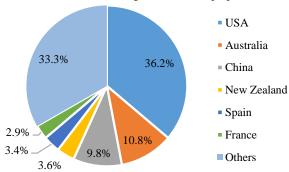
Market Fact Sheet: Korea-Republic of

Executive Summary

South Korea has the 10th largest economy in the world with a GDP of \$1.7 trillion and a per capita GNI of \$35,000 in 2021. It is about the size of Indiana and has a population of 51.7 million. Over 80 percent of Koreans live in urban areas. Domestic production meets only 46 percent of food demand. The United States exported \$10.2 billion in agricultural products to Korea in 2021, making it our fifth largest export market. The U.S. supplies a quarter of Korea's agricultural imports.

Imports of Consumer-Oriented Products

Korea imported \$17.3 billion in consumer-oriented products in 2021, accounting for 40 percent of agricultural imports. There are still many opportunities for U.S. export growth in this segment, including for beef, pork, fruits, tree nuts, dairy products, confectioneries, beverages, and further prepared foods.



Food Processing Industry

Korea had over 30,000 food processing companies as of 2020, generating \$56.0 billion in sales. Korean food processing companies rely heavily on imported commodities and ingredients. Imports of basic and intermediate agricultural products totaled \$17 billion in 2021. Twenty one percent (\$3.5 billion) of these imports came from the United States.

Food Retail Industry

Korean retail food sales totaled \$106 billion in 2021, accounting for 28 percent of total retail sales (excluding automobiles.) Grocery supermarkets are the leading food retail channel, followed by hypermarket discount stores, convenience stores, on-line retailers, and department stores. On-line retailers and convenience store food sales are expected to grow faster than other channels over the next 5-10 years. The fast expansion of on-line retailers is forcing conventional retail channels to restructure space and devise new strategies to attract consumer traffic.

Quick Facts CY 2021

Imports of Ag. Products from the World

Basic Products US\$6.8 billion

Intermediate Products US\$10.2 billion
 Consumer-Oriented Products US\$17.3 billion

Forest Products
 Seafood Products
 Total
 US\$3.5 billion
 US\$5.7 billion
 US\$43.5 billion

Top 10 Consumer-Oriented Ag. Imports from the World

1)Beef (\$3.5B) 6) Cheese and Curd (\$685M) 2)Food Preparations (\$2.2B) 7) Preserved Fruits, Nuts (\$412M)

3)Pork (\$1.7B) 8) Bakeries (\$390M) 4)Alcoholic Bev (\$1.3B) 9) Chocolates (\$357M)

5)Coffee (\$916M) 10) Preserved Vegetables (\$354M)

Top 10 Growth Consumer-Oriented Ag. Imports

Eggs, buttermilk & yogurt, vegetables under HS0703, wine, butter, cider, beef, vinegar, coconuts, mineral water

Food Industry by Channels

Retail Food Industry
 HRI Foodservice Industry
 Food Processing Industry
 Food & Agricultural Exports
 US\$121.3 billion (2019)
 US\$65.6 billion (2020)
 US\$7.6 billion (2020)

Top Korean Retailers

EMART, LOTTE Mart, HOME PLUS, COSTCO, GS Retail (GS Super, GS25), BGF Retail (CU), Korea Seven, E Land Retail, Lotte Department Store, Shinsegae Department Store, Hyundai Department Store, Hanwha Galleria, CJ O Shopping, GS Home Shopping, SK Planet, Ebay Korea, Coupang

GDP/Population (2020)

Population: 51.8 million GDP: US\$ 1.6 trillion GDP per capita: US\$ 31,631

Strengths/Weaknesses/Opportunities/Challenges

| Strengths | Weaknesses |
|---|--------------------------------|
| - Well established market | - High logistics cost to ship |
| with modern distribution | American products |
| channels | - Consumers have limited |
| Consumer income level | understanding of American |
| continues to increase | products |
| Opportunities | Challenges |
| - Strong consumer demand | - Elevated competition from |
| for value, quality, and | export-oriented competitors |
| diversity | - Discrepancies in food safety |
| - KORUS FTA reduces tariff | and labeling regulations |
| barriers for American | |
| products. | |

Data and Information Sources: Korea Ministry of Food & Drug Safety, Korea National Statistics Office, Korea Int'l Trade Association, Global Trade Atlas, CIA Factbook. To the greatest extent possible, the latest available statistics are used in this publication.

Contact: U.S. Agricultural Trade Office (ATO) Seoul E-mail: atoseoul@fas.usda.gov

SECTION I. MARKET SUMMARY

The South Korean retail industry has showed steady growth over the last three decades, driven by the development of Korea's economy and evolving consumer preferences. Growing consumer demand for quality, value and diversity have led to fast growth in modern, large-scale brick-and-mortar retailers, including hypermarkets, supermarkets, convenience stores, and on-line retailers at the cost of traditional street markets and small independent grocers.

The dramatic shift in family spending during the COVID-19 pandemic increased spending on essential items such as groceries. Korean families purchased more groceries during the COVID-19 pandemic as they had more meals at home. Per capita Korean family grocery purchases grew 15 percent in 2020, reaching 165,000 won (\$140) per month. In contrast, per capita Korean family spending on dining out declined 7 percent in 2020 to 129,000 won (\$109) per month.

Korea has managed the COVID-19 pandemic relatively well and in 2021 Korea saw a recovery in spending as people adjusted to the pandemic. Growth in spending on groceries and other home related items slowed but remained strong. Spending on dining out recovered significantly, although it is still below 2019 levels. Retail grocery sales kept growing in 2021 and reached a record 129 trillion won (\$103 billion), up 6.5 percent from 2020.



Figure 1: Grocery Food Product Sales in the Korean Retail Industry²

Source: Retail Industry Statistics, Korea National Statistics Office (NSO, http://kosis.kr).

In March-April 2022 Korea faced a large wave of COVID-19 cases due to Omicron and more than a third of the population has caught COVID as of June 20 this year. The government plans to keep administering booster vaccinations to most of the population by fall 2022. Businesses in the food sector expect to invest in offering and promoting new products in the coming months as the pandemic improves. This should generate new opportunities for U.S. suppliers.

Korean imports of consumer-oriented agricultural products reached a record \$16.9 billion in 2021, accounting for 40 percent of all Korean agricultural imports. Most imported consumer-oriented agricultural products are distributed through the grocery retail sector. Over one third (\$6.2 billion) of consumer-oriented agricultural imports came from the United States.

¹ Korean government deregulations in the early 1990's allowed the entry of large-scale businesses into the retail industry.

² NSO introduced a new survey method in 2015, so the sharp growth in 2015 should be interpreted with a caution.

Korean consumers generally recognize the United States as a trusted origin for quality food. The Korea-United States Free Trade Agreement (KORUS FTA) reduced tariffs and market access barriers for U.S. products. The outlook for U.S. products in the Korean retail industry is excellent for a wide range of products, including beef, pork, processed meat, seafood, vegetables, fruits, nuts, dairy products, juices and soft drinks, alcoholic beverages, condiments and sauces, processed organic foods, coffee, bakery products, snacks and confectioneries.

Table 1: Advantages and Challenges in the Korean Retail Industry

| Advantages | Challenges |
|---|--|
| Korea is a fast-paced market where new ideas | Many Korean consumers are biased toward locally |
| and trends are eagerly tried and accepted. | produced agricultural products, believing they are |
| Rising incomes are creating demand for diverse | better and safer than imported products. |
| and high-quality food. | |
| Korea depends heavily on food and agricultural | Imports are subject to strict food safety regulations. |
| imports. Consumers closely follow international | Korean food safety standards change frequently and |
| food and consumption trends. | with short notice. |
| Modern large-scale retailers provide a more | The supply chain for imported products includes |
| efficient marketing environment for imported | multiple layers of intermediary distributors and |
| products. | agents, which adds cost and inefficiency. |
| Korean consumers are very concerned about | U.S. products face strong competition from other |
| food safety. Many consumers recognize the | exporting countries. The recent economic slowdown |
| United States as a trusted origin for quality | has made consumers more price sensitive, favoring |
| agricultural products. | low priced competitors. |

II. ROAD MAP FOR MARKET ENTRY

II-1. ENTRY STRATEGY

Korean retailers in general rely heavily on independent importers or intermediary distributors (trade agents or wholesalers) for imported food products. While leading retail companies are trying to expand direct imports from foreign suppliers to lower costs, they are mostly focused on a limited number of high-volume products such as fresh fruit, beef, and seafood. Many foreign suppliers find it easier to work with intermediary import distributors in Korea to have their products marketed to multiple retailers instead of selling directly to one retailer exclusively.

For assistance in reaching out to established Korean import distributors and retail buyers, please contact the United States Agricultural Trade Office (ATO) Seoul. ATO Seoul offers various marketing tools and trade facilitation help to U.S. suppliers. ATO Seoul also offers information about the Korea market on its website (www.atoseoul.com), including:

- Annual reports and periodic briefs on key products and industries
- Korean agricultural import data by 4-digit HS product classification (monthly spreadsheets)
- Local media food news clippings
- Contact information for industry organizations

Suppliers should also make sure that their products meet Korean food regulations and standards. For assistance in identifying or resolving regulatory issues, please contact the Office of Agricultural Affairs (OAA) Seoul (contact information is shown at the end of this report).

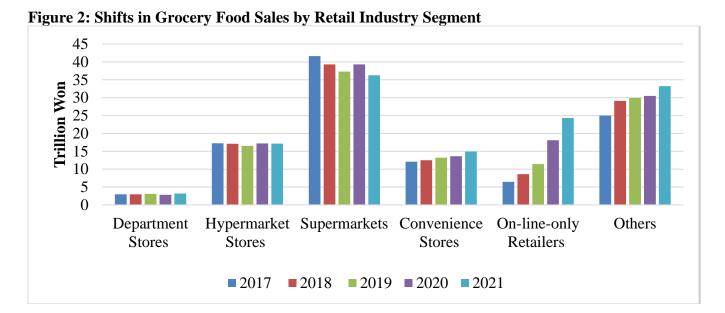
II-2. MARKET STRUCTURE

Grocery food products accounted for 28 percent of overall Korean retail industry sales (excluding automobiles) in 2021, the highest level in years. Grocery supermarkets were the leading retail channel for groceries in the industry, generating 36.3 trillion won in food sales in 2021, followed by on-line-only retailers (24 trillion won), hypermarkets (17 trillion won), and convenience stores (15 trillion won).

Table 2: Sales of Grocery Food by Retail Industry Segment (2021)

| Segment | Total Sales | Share of Food Products in | Food Sales |
|-------------------------------------|--------------------|-------------------------------------|--------------------|
| | | Total Sales (Estimate) ³ | (Estimate) |
| Grocery Supermarkets | 45.4 trillion won | 80.0% | 36.3 trillion won |
| On-line-only Retailers ⁴ | 187.1 trillion won | 13.0% | 24.3 trillion won |
| Hypermarkets | 34.6 trillion won | 49.4% | 17.1 trillion won |
| Convenience Stores | 28.4 trillion won | 52.5% | 14.9 trillion won |
| Department Stores | 33.7 trillion won | 9.6% | 3.2 trillion won |
| Others | 189.3 trillion won | 17.5% | 33.2 trillion won |
| Total | 518.5 trillion won | | 129.0 trillion won |

Source: Korea National Statistics Office (NSO, http://kosis.kr) – 'Retail Industry Statistics', 'Service Industry Statistics', 'On-line Retail Industry Statistics'



³ Food share estimates are based on IR reports of some of the leading companies. The figure for on-line-only retailers is from NSO's On-line Retail Industry Statistics.

⁴ Conventional retailers that also operate on-line shopping tools are not included.

Source: Korea National Statistics Office (NSO, http://kosis.kr) – 'Retail Industry Statistics', 'Service Industry Statistics', 'On-line Retail Industry Statistics'

Before COVID-19, online retailers accounted for 25 percent of all retail grocery sales. The pandemic promoted online sales of grocery products as Koreans looked for ways to shop while avoiding crowded stores. On-line-only retailers saw the most growth (13 percent) in its grocery food sales in 2021 as consumers used more on-line, non-contact shopping tools during periods when social distancing was common.

Supermarkets and hypermarkets saw a slight decrease in grocery food sales, partly because they lost consumers to online shopping channels and convenience stores in the neighborhood. Consumers shopped for groceries less frequently and spent less as their ability to dine out rebounded in 2021.

Department stores saw a sharp decline in grocery food sales in 2020 due to reduced consumer traffic and more competition from on-line retailers, but food sales in 2021 went up by 13 percent as consumers started to come back as social distancing requirements were relaxed.

Table 3: Top Korean Retailers (2021)

| Segment | Company / Brand | Store # | Website |
|-----------------------------|---|---------|---------------------|
| | Nongchukhyup / Hanaro Mart | 2,214 | nhhanaro.co.kr |
| | Lotte Shopping Co. / Lotte Super | 395 | lottesuper.co.kr |
| Grocery Supermarkets | GS Retail Co. / GS Supermarket | 356 | gssuper.com |
| Grocery Supermarkets | Homepuls Co. / Home Plus Express | 332 | homeplus.co.kr |
| | EMART, Inc. / EMART Everyday | 248 | emarteveryday.co.kr |
| | EMART, Inc / No Brand | 269 | emart.com |
| | EMART, Inc. / EMART, Traders | 158 | emart.com |
| Uvnammanlzata | Homeplus Co. / Home Plus | 140 | homeplus.co.kr |
| Hypermarkets | Lotte Shopping Co. / Lotte Mart | 112 | lottemart.co.kr |
| | COSTCO Wholesale / COSTCO | 16 | costco.co.kr |
| | BGF Korea Co. / CU | 15,855 | bgfcu.com |
| | GS Retail Co. / GS25 | 15,719 | gs25.gsretail.com |
| Convenience Stores | Korea Seven Co. / Seven Eleven | 11,173 | 7-eleven.co.kr |
| | EMART, Inc. / EMART24 | 5,857 | emart24.co.kr |
| | Ministop Korea Co. / Ministop | 2,620 | ministop.co.kr |
| | Coupang Co. | | coupang.com |
| | SK Planet Co. | | 11st.com |
| | Naver Co. | | naver.com |
| | CJ O Shopping Co. | | cjmall.com |
| | GS Home Shopping Co. | | gseshop.co.kr |
| On-line-only Retailers | Hyundai Home Shopping Network Corp. | NA | hmall.com |
| | Woori Home Shopping Co. | | lotteimall.com |
| | Ebay Korea, Inc. | | gmarket.co.kr |
| | NS Shopping Co. | | nseshop.com |
| | Interpark Co. | | interpark.com |
| | Kurly Corp. | | kurly.com |
| | Lotte Shopping Co. / Lotte Dept. Store | 54 | lotteshopping.com |
| Department Stores | Shinsegae Co. / Shinsegae Dept. Store | 19 | shinsegae.com |
| Department Stores | E Land Retail Co. / NewCore, NC Dept. | 38 | elandretail.com |
| | Hyundai Dept. Co. / Hyundai Dept. Store | 16 | ehyundai.com |

| Hanwha Galleria / Galleria Dept. Store | | 5 | dept.galleria.co.kr |
|--|-----------------------------------|-------|----------------------|
| | AK S&D Co. / AK Dept. Store | 5 | akplaza.com |
| Organic Grocery | ORGA Whole Foods | 95 | orga.co.kr |
| Stores | Chorocmaeul | 407 | choroc.com |
| Haaldh & Daanter | Lotte Shopping Co./LOHB's | 36 | lohbs.co.kr |
| Health & Beauty | CJ Olive Networks Co./Olive Young | 1,265 | oliveyoung.co.kr |
| Stores | GS Retail Co./Lalabla | 48 | lalavla.gsretail.com |

Source: Company IR reports, company internet homepages, media news articles.

III. COMPETITION

ATO Seoul's website provides up-to-date information about Korea's food and agricultural imports:

- <u>Korea's Agricultural Import Statistics</u>: monthly updates on Korean agricultural imports (four-digit HS product code level). Both U.S. export data (FOB value) and Korean import data (CIF value) are provided.
- <u>Korea's Agricultural Import Trends Presentation</u>: quarterly summary of competition between the U.S. and competitors in key products.

Table 4: Top Korean Imports of Consumer-Oriented Products and Competition

| Dwadwat Catagony/US Cada | Gross Imports | 1st Supplier | 2 nd Supplier | U.S. |
|--|----------------------|-------------------|--------------------------|---------|
| Product Category/HS Code | 2021 (\$ million) | (Market Share) | (Market Share) | Ranking |
| Food Preparations NESOI ⁵ /HS2106 | 2,233 | U.S. (56%) | Germany (8%) | 1 (56%) |
| Beef, Frozen/HS0202 | 2,135 | U.S. (54%) | Australia (37%) | 1 (54%) |
| Pork, Fresh, Chilled or Frozen/HS0203 | 1,718 | U.S. (26%) | Spain (23%) | 1 (26%) |
| Beef, Fresh or Chilled/HS0201 | 1,425 | U.S. (67%) | Australia (33%) | 1 (67%) |
| Coffee/HS0901 | 916 | Switzerland (14%) | Columbia (14%) | 4 (12%) |
| Cheese and Curd/HS0406 | 685 | U.S. (42%) | N.Z. (17%) | 1 (42%) |
| Wine/HS2204 | 560 | France (32%) | U.S. (16%) | 2 (16%) |
| Other Preserved Fruits & | 412 | China (31%) | Vietnam (18%) | 3 (18%) |
| Nuts/HS2008 | | | | |
| Bread, Pastry, Cakes/HS1905 | 390 | U.S. (17%) | Malaysia (15%) | 1 (17%) |
| Chocolate & Food | 357 | U.S. (27%) | Italy (9%) | 1 (27%) |
| Preparations/HS1806 | | | | |
| Other Vegetables, Not Frozen/HS2005 | 354 | China (75%) | Thailand (10%) | 3 (6%) |
| Other Nuts/HS0802 | 342 | U.S. (90%) | Australia (6%) | 1 (90%) |
| Alcohols greater than 80%/HS2207 | 311 | U.S. (60%) | Brazil (32%) | 1 (60%) |
| Sauces & Preparations/HS2103 | 297 | China (37%) | Japan (19%) | 3 (16%) |
| Vegetables, Frozen/HS0710 | 295 | China (86%) | Vietnam (8%) | 3 (2%) |
| Bananas/HS0803 | 290 | Philippines (73%) | Columbia (8%) | 11 (0%) |
| Edible Offals/HS0206 | 273 | Australia (46%) | U.S. (34%) | 2 (34%) |
| Poultry Meat & Offals/HS0207 | 273 | Brazil (83%) | Thailand (14%) | 3 (1%) |
| Citrus Fruit, Fresh/Dried/HS0805 | 268 | U.S. (86%) | Australia (4%) | 1 (86%) |
| Spirits, Liqueurs, Alcohol less than | 239 | U.K. (67%) | China (6%) | 3 (6%) |
| 80%/HS2208 | | | Cillia (070) | 3 (0%) |
| Sugar Confectionery/HS1704 | 231 | China (29%) | Germany (21%) | 4 (7%) |
| Beer/HS2203 | 223 | Netherlands (19%) | China (17%) | 5 (8%) |
| Fruit Juices/HS2009 | 221 | Spain (21%) | U.S. (21%) | 2 (21%) |
| Other Fruit, Fresh/HS0810 | 220 | N.Z. (66%) | U.S. (15%) | 2 (15%) |

⁵ NESOI: Not Elsewhere Specified or Included

| Dates, Figs, Pineapples, Avocados, | 207 | Peru (27%) | Philippines (27%) | 4 (5%) |
|------------------------------------|-----|------------|--------------------|--------|
| etc./HS0804 | 207 | reiu (27%) | Fililippines (21%) | 4 (3%) |

Source: Korean government import data (KOTIS) released by Korea Int'l Trade Association (www.kita.net). CIF value.

Table 5: Fastest Growing Korean Imports of Consumer-Oriented Products⁶

| Product Category/HS Code | Total Imports 2021 (\$ million) | Growth from 2020 | Imports from U.S. (\$ thousand) | U.S. Growth |
|---|------------------------------------|------------------|---------------------------------------|----------------|
| Birds Eggs, In Shell/HS0407 | 90 | 2673% | 85,000 | 18309% |
| Birds Eggs, Shelled/HS0408 | 27 | 197% | 13,000 | 123% |
| Buttermilk, Yogurt, etc./HS0403 | 13 | 127% | 9,000 | 159% |
| Onions, Shallots, Garlic, Leeks, etc./HS0703 | 35 | 90% | 1,000 | 1047% |
| Wine/HS2204 | 560 | 70% | 91,000 | 62% |
| Butter/HS0405 | 145 | 63% | 13,000 | 51% |
| Cider, Perry, Mead/HS2206 | 49 | 48% | 2,000 | 17% |
| Beef, Fresh or Chilled/HS0201 | 1,425 | 46% | 948,000 | 52% |
| Vinegar/HS2209 | 19 | 42% | 4,000 | 11% |
| Coconuts, Brazil Nuts & Cashew Nuts/HS0801 | 60 | 38% | 369 | 8% |
| Mineral Water, Flavored/HS2202 | 117 | 32% | 23 | 18% |
| Lamb, Mutton, Goat, Fresh, Chilled or Frozen/HS0204 | 188 | 32% | 0 | n/a |
| Prepared Foods - Roasted/HS1904 | 59 | 29% | 15 | 9% |
| Spirits, Liqueurs, Alcohol less than 80%/HS2208 | 239 | 29% | 14 | 47% |
| Dates, Figs, Pineapple, Avocado, etc./HS0804 | 207 | 28% | 11 | -25% |
| Processed Meat (Dried, Smoked, etc.)/HS0210 | 23 | 26% | 14 | 28% |
| Tomatoes, Prepared/Preserved/HS2002 | 49 | 24% | 18 | 42% |
| Pork, Fresh, Chilled or Frozen/HS0203 | 1,718 | 24% | 450 | 5% |
| Other Fruit, Fresh/HS0810 | 220 | 24% | 33 | -1% |
| Natural Honey/HS0409 | 15 | 23% | 6 | 26% |

Source: Korean government import data (KOTIS) released by Korea Int'l Trade Association (www.kita.net). CIF value.

⁶ Listing is limited to top 20 growth products that Korean imports were \$10 million or larger.

IV. KEY FAS/USDA CONTACTS AND FURTHER INFORMATION

U.S. Agricultural Trade Office Seoul (ATO)

Korean Address: Room 303, Leema Building, 42 Jongro 1-gil, Jongro-gu, Seoul, Korea

Telephone: +82-2 6951-6848Fax: +82-2 720-7921

Agricultural Affairs Office, U.S. Embassy Seoul (AAO)

Korean Address: U.S. Embassy, 188 Sejong-daero, Jongro-gu, Seoul, Korea

Telephone: +82-2 397-4297 Fax: +82-2 738-7147

E-mail: agseoul@usda.gov

U.S. Animal Plant and Health Inspection Service Seoul (APHIS)

Korean Address: Room 303, Leema Building, 42 Jongro 1-gil, Jongro-gu, Seoul, Korea

Telephone: +82-2 725-5495 Fax: +82-2 725-5496

USDA Cooperators, SRTG, State Offices and AMCHAM in Korea

USDA Cooperators in Korea

U.S. State Regional Trade Groups (SRTG)

U.S. State Offices in Korea

American Chamber of Commerce (AMCHAM)

Host Country Government

Ministry of Agriculture, Food and Rural Affairs (MAFRA)

Ministry of Food and Drug Safety (MFDS)

Ministry of Trade, Industry and Energy (MOTIE)

Ministry of Foreign Affairs (MOFA)

Attachments:

No Attachments