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**Report Name:** Retail Foods

Country: Panama

Post: Panama City

Report Category: Retail Foods

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### **Report Highlights:**

This report provides information to U.S. exporters of agricultural and related products on how to do business with the retail food sector in Panama. The sudden and ongoing shutdown of economic activities in Panama to address the coronavirus (COVID-19) pandemic has forced the sector to adapt and innovate with e-commerce and delivery platforms. In the short and medium term, consumers are expected to stay at home more and consequently eat more meals at home. Panama will continue to be one of the top markets for U.S. consumer-oriented products in Central America.

## Market Fact Sheet: Panama

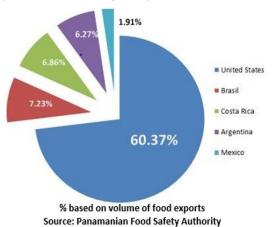
## **Executive Summary**

The COVID-19 pandemic has shaken the Panamanian economy, and it is unclear how fast it will recover. In 2019, however, Panama enjoyed a strong, growing economy. It was ranked as the second fastest growing economy in Latin America and the Caribbean, Its Gross Domestic Product (GDP) growth rate reached 3 percent. Panama's economy is based predominately on services (83 percent). Agriculture accounts for only a small portion (2.3 percent).

#### Imports of Consumer-Oriented Products

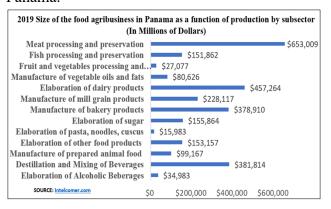
Panama is the 25th largest market for U.S. consumer-oriented products exports. U.S. exports were valued at \$435.8 million in 2019. From October 2019 to March 2020, these exports totaled \$228 million. The United States has the largest market share followed by Brazil and Argentina. U.S. products are considered high in quality and are well-accepted overall. The customs clearance process in Panama is relatively fast and trouble-free.





## Food Processing Industry

The food processing industry has experienced a 12 percent growth rate on average in recent years due to increases in local food processing plants, tourism and foreigners relocating to Panama.



#### Food Retail Industry

Food retail sales of U.S. consumer—oriented products totaled \$435.8 million in 2019. High growth categories include snacks, processed meats and seafood, sauces and condiments, processed fruits and vegetables, and dairy products.

# TOP TEN U.S. CONSUMER-ORIENTED PRODUCTS EXPORTS TO PANAMA 2019 (In millions of dollars)

\$55.8 Prepared Food \$55.7 Dairy Products \$46.0 Pork & Pork Products \$37.8 Poultry Meat & Prods \$37.4 Agricultural Related Prods \$32.7 Snack Foods \$26.2 Processed Food \$31.7 Wine & Beer \$20.8 Dog & Cat Food \$17.6 Chocolate & Cocoa

GDP Per Capita PPP \$16,245

**Population 4,314,767** 

Sources: <u>www.uscensus.orghgttp://gain.fas.usda.gov</u> www.Euromonitor.com

#### SECTION I. MARKET SUMMARY

Supermarkets, hypermarkets and independent food stores dominate the grocery sector in Panama. Supermarket chains are opening new stores in populated areas across the country and

## FOOD RETAILERS STRUCTURE IN PANAMA

Wholesalers or Membership Club Stores
Supermarket chains
Convenience Stores
Pharmacies
Mom & Pop's
Wet Markets



offering online grocery shopping and delivery services. There are more store brands in these chains and the brands allow retailers to offer customers more choice. Independent grocery and convenience stores are also opening stores in local neighborhoods. There are approximately 11,000 independent grocery and convenience stores in Panama. There are also mini-convenience stores

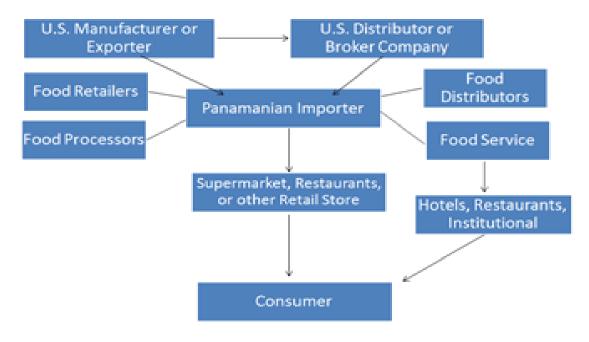
that are conventionally-sized stores with expanded foodservice as well as hyper-convenience stores with an extensive variety of product offerings and in-store seating for foodservice. Pharmacies have leveraged their small size, convenient locations and proximity to consumers to offer more consumer-oriented products such as canned and dry food, snacks, dairy, ethnic specialties, wine, beer, and pet food.

**Table 1. Advantages & Challenges** 

| ADVANTAGES AND CHALLENGES FACING U  | .S. PRODUCTS IN THE RETAIL SECTOR IN PANAMA  |
|---|--|
| ADVANTAGES  | CHALLENGES   |
| Shipping from the United States to Panama has improved since the Panama Canal expansion.  | Growth in competition from Chinese food and beverage imports.  |
| Local retailers and distributors usually negotiate exclusive contracts with U.S. exporters.   | U.S. exporters prefer to work with larger markets that generate higher volumes.  |
| Local importers frequently search for new-to-market products in order to compete. Big and small chains attend U.S. food trade shows to keep up with market trends and update their portfolios of food products. | Recent governmental protectionist policies make importing food, beverages, and agricultural products more burdensome.  |
| Many tourists visit Panama and there is a large U.S. expatriate community.  | Strong competition in the following sectors: snacks and processed food (China and Central America), fruits (Chile, Mexico and Peru), grains and oils (Argentina, Canada and Brazil), meat (Canada), dairy products (Costa Rica, Argentina, New Zealand and Australia). |

#### SECTION II. ROAD MAP FOR MARKET ENTRY

Table 2. Panama: Market Structure



## **Entry Strategy**

Panama has an open economy and relatively few market access issues. U.S. products are viewed as high-quality and are well accepted. The customs clearance process in Panama is relatively fast and trouble-free for U.S. exporters that comply with local requirements. As a result of the U.S.-Panama Trade Promotion Agreement in 2012, most import duties were reduced or will be phased out to be duty-free in a few years.

Table 2. Panama's Top Retailers

| WHOLESALERS                  | NUMBE<br>R OF<br>STORES | WEBSITE   |
|------------------------------|-------------------------|---|
| PriceSmart, Inc.             | 5                       | www.pricesmart.com                                    |
| MegaDepot                    | 1                       | https://megadepot.com.pa/site/                        |
| Super 99                     | 47                      | www.super99.com                                       |
| El Rey                       | 22                      | www.gruporey.com.pa                                   |
| Riba Smith                   | 8                       | www.ribasmith.com                                     |
| El Machetazo                 | 11                      | www.elmachetazo.com                                   |
| Super Xtra                   | 20                      | www.superextra.com                                    |
| SPECIALTY STORES             |                         |   |
| Orgánica Store               | 5                       | www.organicastore.com                                 |
| Mercadito Biológico          | 1                       | https://www.instagram.com/elmercaditobiologico/?hl=es |
| Felipe Motta                 | 12                      | www.felipemotta.com                                   |
| Deli Gourmet                 | 8                       | www.granddeligourmet.net                              |
| Super Kosher                 | 1                       | www.skosher.com                                       |
| La Casa del Jamón            | 1                       | www.hnosgago.com                                      |
| Entremas (Tzanetatos)        | 3                       | www.tzanetatos.com                                    |
| Pretelt Meats                | 3                       | www.preteltmeats.com                                  |
| Foodie Specialty Supermarket | 2                       | www.foodiepa.com                                      |

| ZAZ Food Store                        | 8   | www.zaz.com.pa                     |
|---------------------------------------|-----|------------------------------------|
| Va y Ven/ Terpel                      | 10+ | www.terpelpanama.com               |
| Quick Shops/ Terpel                   | 28  | www.terpelpanama.com               |
| WET MARKETS                           |     |                                    |
| Sea Food Public Market                | 1   |                                    |
| San Felipe Neri Public Market         | 1   | https://mupa.gob.pa/mercados/      |
| Central Agricultural Market (Abastos) | 1   | https://mupa.goo.pa/mercados/      |
| Mi Tienda (IMA)                       | 221 | http://ima.gob.pa/app/vermapa1.php |
| Chain of Cold National Markets S.A.   | 4   | http://www.cadenadefrio.com.pa     |

#### **SECTION III. COMPETITION**

The United States faces stiff competition from other agriculture exporting countries. In addition to the United States, Panama has free trade agreements with Canada, the European Union, Mexico, Colombia, Peru, Guatemala, Costa Rica, Chile, El Salvador, Honduras, Nicaragua, Dominican Republic, Singapore, Israel, Iceland, Liechtenstein, Norway and Switzerland.

### Top competitors include:

- Central American countries and China (snack and processed food products)
- Chile, Mexico, and Peru (fruits and vegetables)
- Argentina, Canada, Brazil, and Guyana (grain and oilseeds)
- Canada (meat products)
- Costa Rica, Argentina, New Zealand and Australia (dairy products)

Table 3. High Demand Agricultural Products and Main Suppliers to Panama

| PANAMA'S IMPORTED AGRICULTURAL PRODUCTS IN HIGH DEMAND AND MAIN SUPPLIERS |  |   |   |
|---|--|---|---|
| PRODUCT<br>CATEGORY   | MAJOR SUPPLY SOURCES                                       | STRENGTHS                                     | ADVANTAGES &<br>DISADVANTAGES OF<br>LOCAL SUPPLIERS |
| Corn  | U.S. and Argentina   | Competitive Price                             | Insufficient local production                       |
| Rice  | U.S., Guyana and Brazil                                    | Competitive Price                             | Insufficient local production                       |
| Pork & Potatoes   | U.S. and Canada  | Competitive Price                             | Insufficient local production                       |
| Onions  | U.S. Netherlands and Peru                                  | Competitive Price                             | Low local seasonal production                       |
| Fresh Fruits (apples, pears, grapes)                                      | U.S. and Chile   | Different growing season-not real competition | Not produced locally                                |
| Snacks  | U.S., Costa Rica, Colombia,<br>Guatemala, Mexico and China | Competitive PriceU.S. product is preferred    | Limited local production                            |

#### SECTION IV. BEST PRODUCT PROSPECTS

#### **Consumer Preferences With Good Sales Potential For The Market.**

Panamanians are consuming more convenience foods and more functional food that offers health benefits beyond their nutritional value These trends have improved prospects for U.S. food exports and created import demand in the following categories at specialty stores and at the most popular retail outlets:

Table 4. Top Prospects for U.S. Consumer Products for Specialty Stores

| Health and Wellness | Spices   | Beverages         | Botanical<br>Ingredients | Snacks         |
|---------------------|----------|-------------------|--------------------------|----------------|
| Low Fat             | Turmeric | Matcha GreenTea   | Ginger                   | Oat Proteins   |
| Low Sodium          | Rosemary | Kambucha          | Lemongrass               | Tortilla Chips |
| Gluten Free         | Paprika  | Infused drinks    | Hibiscus                 | Corn Chips     |
| Sugar Free          | Chilli   | Drink Mashups *   | Ginsen                   | Popcorn        |
| Plant Based         | Ginger   | Milk Alternatives |                          | Frozen treats  |

<sup>\*</sup>Drink Mashups From cold-brew coffee with. maple water to iced tea with sparkling water

Table 5. Top Prospects for U.S. Consumer-Oriented Exports to Panama

| TOP CONSUMER-ORIENTED PRODUCT PROSPECTS FOR PANAMA |   |  |
|--|---|--|
| PRODUCTS   | DESCRIPTION   |  |
| Alcoholic beverage                                 | Liquor, beer and wine   |  |
| Bakery Ingredients                                 | Baking mixes, dried fruits & nuts, fillings, chocolate, whey, yeast, food coloring, etc.              |  |
| Beef   | Fresh, chilled, frozen of high quality (USDA Prime and Choice)  |  |
| Condiments   | Mayonnaise, salad dressings, sauces (BBQ, marinating, soy) mustard, spices, etc.                      |  |
| Cooking ingredients                                | Vinegar, cider, vegetable oil (corn, sunflower, soybean, canola, olive, tomato paste and puree, etc.) |  |
| Dairy Products                                     | Milk, cheese, butter, whipping cream, yogurt, ice cream   |  |
| Delicatessen                                       | Processed meat and poultry  |  |
| Frozen Foods                                       | Vegetables, fruits, ready to eat meals, ice cream   |  |
| Fruits   | Fresh, frozen, canned, dried  |  |
| Mixed drinks, blends                               | Dried, powder   |  |
| Non-alcoholic beverage                             | Juices, coffee, tea, soft drinks and energy drinks  |  |
| Pork   | Fresh, chilled, frozen  |  |
| Potatoes   | Fresh, Frozen, Pre-cooked, dehydrated   |  |
| Poultry  | Frozen chicken, turkey  |  |
| Prepared food                                      | Ready to eat single meals (Breakfast, lunch or dinner + snacks)                                       |  |
| Preserved fruit, jam, spread                       | Preserved fruit, jam, spread  |  |
| Processed food                                     | Products such as cereals, canned foods, value added rice, noodle, dairy products etc.                 |  |
| Seafood  | Fresh, chilled, frozen salmon, crab, scallop, oysters, octopus  |  |
| Snacks   | Cookies, salty snacks, crackers, nuts   |  |
| Soup, Soup bases, broth                            | Canned, dried/powder  |  |
| Vegetables   | Fresh, frozen, canned, preserved  |  |
| Wine & Beer  | Spirits, cider, craft beer  |  |

SECTION V. KEY CONTACTS AND FURTHER INFORMATION

| Panamanian Food Safety Authority (AUPSA) Tourism Authority of Panama (ATP)  CHAMBER OF COMMERCE  Chamber of Commerce, Industries and Agriculture  American Chamber of Commerce Panama  INTERNATIONAL CHAIN HOTELS AND RESORTS IN PANAMA  Association of Hotels in Panama  www.apanama.com  www.apanama.com |  |
|--|--|
| Tourism Authority of Panama (ATP)  CHAMBER OF COMMERCE  Chamber of Commerce, Industries and Agriculture  American Chamber of Commerce Panama  INTERNATIONAL CHAIN HOTELS AND RESORTS IN PANAMA   |  |
| Chamber of Commerce, Industries and Agriculture  American Chamber of Commerce Panama  INTERNATIONAL CHAIN HOTELS AND RESORTS IN PANAMA   |  |
| Agriculture  American Chamber of Commerce Panama  INTERNATIONAL CHAIN HOTELS AND RESORTS IN PANAMA   |  |
| American Chamber of Commerce Panama www.panamacham.com  INTERNATIONAL CHAIN HOTELS AND RESORTS IN PANAMA   |  |
| INTERNATIONAL CHAIN HOTELS AND RESORTS IN PANAMA   |  |
|  |  |
| Association of Hotels in Panama www.apatelpanama.com   |  |
|  |  |
| Association of Small Hotels in Panama <u>www.hoppan.net</u>  |  |
| RESTAURANTS/FAST FOOD  |  |
| Association of Restaurants in Panama ARAP www.asociacionderestaurantes.com   |  |
| Degusta Panama www.degustapanama.com   |  |
| LOCAL FAIRS AND TRADE SHOWS  |  |
| Panama Food Expo Tech <u>www.panamafoodexpotech.com</u>  |  |
| Coffee fest <u>www.coffeefestpanama.com</u>  |  |
| Panama Gastronómica <u>www.panamagastronomica.com</u>  |  |
| PMA Food show <u>www.pmafoodshow.com</u>   |  |
| Retail Day <u>www.retailpanama.com</u>   |  |
| ASSOCIATIONS AND ORGANIZATIONS   |  |
| Association of Merchants and Distributors of Foods and Similar in Panama (ACOVIPA)  www.acovipa.org  |  |
| Retail Center of Panama (CEREP) www.retailpanama.com   |  |
| Gastronomy Club of Panama www.clubgastronomicodepanama.org   |  |
| TRADE PUBLICATIONS   |  |
| Horeca Panama <u>www.horeca-magazine.com</u>   |  |
| The Restaurant Panama City <u>www.the restaurantpty.com</u>  |  |
| Guía de Restaurantes de Panamá <u>guia-arap@rgpublicaciones.com</u>  |  |
| FOOD AND BEVERAGE SOCIAL MEDIA AND BLOGS   |  |
| El Buen Diente <u>elbuendiente.com</u>   |  |
| La Guía del Foodie <u>laguiadelfoodie.com</u>  |  |
| A La Mesa <u>www.alamesa.pa/category/blogueros/</u>  |  |
| U.S. EMBASSY IN PANAMA   |  |
| U.S. Department of Agriculture (USDA) Foreign  AgPanamaCity@fas.usda.gov  http://panama_usembassy_gov/fas.html   |  |
| Agricultural Services (FAS)  http://panama.usembassy.gov/fas.html (507) 317-5297/ 317-5801/317-5163 fax  |  |
| Economic Section, U.S. Department of State  PNM-ECU@state.gov (507) 317-5000   |  |
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No Attachments

## **Attachments:**