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GAIN Report

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Ecuador

Exporter Guide

1999

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Report Highlights:

Ecuador is mainly an agricultural country and the Retail Food Sector offers the best opportunities for imported consumer oriented products.

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SECTION I. MARKET OVERVIEW

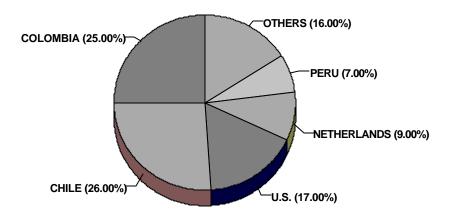
From January thru June of this year, Ecuador has experienced significant trauma in its economic sector. When the government attempted to revive the economy while cleansing the financial system, in the context of a program with the IMF seal of approval, a fairly high rate of inflation and a depreciation of the Sucre (Ecuador's currency) occurred. Ecuador's GDP for 1998 was \$10,742 million dollars, an increase of 4% compare to the previous year. However, it is expected that, for 1999, Ecuador's GDP will decrease around 7%. The Sucre depreciated 70% in the first 9 months of 1999, while inflation increased for an accumulated rate of 37.3% in the first nine months of 1999.

Inflation has slowed due to a freeze on current and saving account deposits, as well as financial investments. As a result, there has been a severe lack of liquidity, a reduction of credit, loss in purchasing power, an increase in the price of goods and services (especially imported goods) and a decreased of 40% in imports in the first half of 1999.

During this period (July- September 1999) Ecuador has restructured and strengthened its banking sector and a pending agreement with the International Monetary Fund should result in economic growth and an increase in national and international investment. Also, starting in September, the Government begun to unfreeze deposits, at the rate of 10% every other week.

- In 1998 total imports of consumer oriented products were \$189 millions of which \$31 millions were imported from the U.S.
- U.S. market share of total consumer oriented products for 1998 was 16.5%.
- In 1998 the total imports of edible fishery products were \$13 millions of which \$79 millions were imported from the U.S.
- U.S. market share of edible fishery products for 1998 was 0.6%.
- Ecuador's 5 top suppliers of consumer oriented foods in 1998 were: Chile (\$50 millions), Colombia (\$40 millions), U.S. (\$31 millions), Netherlands (\$15 millions) and Peru (\$11 millions).
- Ecuador's 5 top suppliers of edible fishery products in 1998 were: Colombia (\$7 millions), Panama (\$2 millions), Thailand (\$2 millions), Peru (\$1 million) and Chile (\$0,4 million).

ECUADOR'S TOP 5 SUPPLIERS OF CONSUMER FOODS (1998) AND EDIBLE FISHERY PRODUCTS



Source: Central Bank of Ecuador Markop

Some demographic developments impacting on consumer buying habits in Ecuador include:

- The entry of women into the labor market is increasing the purchasing power of families, and leaving less time at home to prepare meals. For every 100 new jobs created, 38 are occupied by women.
- There has been a change in the working day from double shifts to single shifts, which has increased the demand for good food and clean restaurants were the service is fast and professional.
- 42% of the total population is between 15 and 39 years old. This group is the major consuming group of consumer ready products.
- Quito, Guayaquil and Cuenca are the cities with the greatest consumer consumption, due to the above average percentage of middle and upper class consumers, which represents 37% of Ecuador's population.

ADVANTAGES	CHALLENGES		
Ecuadoreans love American culture (language,	The current economic crisis has significantly		
music, fashions and especially American food).	restricted imports.		
U.S. fast food and major restaurant chains are	Exchange rate fluctuation makes U.S. products		
popular and familiar to Ecuadorean consumers.	more expensive.		
U.S. suppliers are able to supply large volumes	Ecuadorean import requirements and food		
of consistently high quality food products, and	regulations result in import delays and additional		
on a regular basis.	costs.		
Growing retail industry and consumer	Importers and retailers lack of knowledge and		
sophistication and purchasing power command	training in purchasing, handling and		
the introduction of new imported food products.	merchandising U.S. products.		
Growth of demand of specialized food	Retailers do not effectively promote products		
ingredients for prepared fruit, vegetables and	not represented by an agent.		
fish for export.			
	U.S. products face higher tariffs than products		
<u> </u>	from Chile, and other Andean countries.		
establishments.			
Ecuador's market is too small to justify local	A large low income population with low		
production of many niche products.	purchasing power.		
The consumers are demanding the convenience	Importers, retailers and consumers lack of		
and hygiene that supermarkets offer.	brand awareness.		
	Bureaucratic procedures for import registration		
	approval can cause delays of months and even		
	years.		

SECTION II: EXPORTER BUSINESS TIPS

- There is a tendency towards "Americanization", which means that U.S. language, music, fashions and foods are desired by Ecuadoreans.
- Ecuador is becoming more nutrition conscious, thus looking for healthy, fat free, cholesterol free and safe food.
- Middle and upper income consumer value quality more than price.
- Ecuadorean's manner of negotiation is personal, friendly and informal due to Latin culture.
- It is recommended that U.S. exporters have a representative agent in order to manage marketing strategies, publicity, promotions, training and reporting on market conditions. This will help U.S. exporters to be aware of business opportunities within the country.
- During special holidays in Ecuador's consumers like to buy nice packaged imported products, especially sweets, snacks, liquors, sausage, etc.
- The importer is required to obtain a license (Documento Unico de Importación DUI), which is issued through any of the banks registered with the Central Bank of Ecuador.
- Before shipping, the importer should prepare import permits/licenses, which are valid for six months and are renewable for the same period.
- Importers must obtain a sanitary registration for any high value food products imported into the country. The product has to pass a health and sanitary registration approval submitted by Izquieta Pérez Institute (Department of the Ministry of Health).

SECTION III: MARKET SECTOR STRUCTURE AND TRENDS

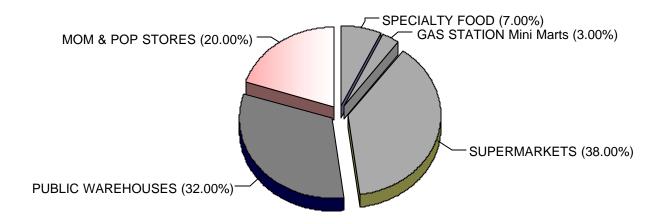
Retail Food Sector:

- Ecuador's retail food sector can be divided into 5 catergories (market share in parentheses): supermarkets and commissaries (38%), public warehouses and small shops of imported products like wetmarkets (32%), mom & pop stores (20%), specialty food stores (7%) and gas station mini marts (3%).
- In 1998 the retail food sector represented two billons dollars. However, in 1999 due to the Ecuador's economy crisis, the value of this sector is expected to fall 11.7%.
- 33.8% of Ecuadorians buy fruits, vegetables, meat and processed food in supermarkets and specialty food stores. The remaining population buys fruits and vegetables in public warehouses and processed

foods in small stores.

- Supermarkets and commissaries input 18% to 20% of their items, of which 90% are food and beverages.
- Supermarkets and commissaries are expected to grow in sales volumes and numbers over the next five years.

MARKET SECTOR STRUCTURE



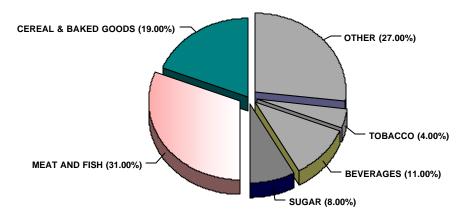
- Gas station mini-marts tent to offer mostly imported products since theyself specialized products such as cigarettes, liquors, snacks, sweets and soft beverages.
- The best way to enter this sector is through direct contact with supermarkets and commissaries or with local importers and distributors.
- Public warehouses and small shops carry a complete range of both foreign and domestic products.
 However, they are the main suppliers of smuggled products, thus consumers can purchase imported
 canned foods, processed foods, snacks, alcoholic beverages, and hygiene products at significantly
 lower prices.
- Sales usually increase during special holidays such as Mother's day, Christmas, Carnival, San Valentine's day, Father's day, Day of the dead, and Independence day. Imported products are most desired principally because of their unique packaging.
- There is an emerging supermarket chain called "AQUÍ" (meaning "Here"), targeted at middle and lower income consumer. They are strategically located in lower socioeconomic neighborhoods; therefore, they sell products of primary necessity such as sugar, rice, flour, noodles, etc.

- If the product to be exported to Ecuador is for widespread consumption, it is important to consider
 price as the purchase determinant factor, since these items reach high, medium and low economic
 incomes.
- The number of supermarkets and self-service stores are increasing in the Ecuadorean market. People are turning to stores, which offer variety of products in an organized and clean manner. These stores offer the best sales opportunities for imported products.
- Supermarkets, commissaries, specialty food stores and gas station mini marts are the primary ways to reach the target market for imported products, which is mainly composed by middle and upper urban classes.
- Specialty food stores are emerging into Ecuadorean markets and offer strong future prospects for new
 imported products. The same is happening with gas station mini-marts, which day after day are bringing
 into Ecuador not only new ways of shopping but also quality in products and services.
- The Retail food Sector provides the opportunity to develop new marketing and publicity strategies in order to get Ecuadorean consumers to know the products. This can be accomplished by conducting promotional activities, product tasting and training in purchasing, handling and merchandising U.S. products.

Food Processing Sector:

- The size of the processed food market in Ecuador was \$2.3 billion in 1998.
- It is expected that in 1999 this sector will decrease 9.2%.
- Some industries are improving their procedures with new technologies and are selling quality products.
 This is the case of Nestlé (processed foods), Pronaca (meat, poultry), Don Diego (delicatessen), Snob (canned and processed food), Danec (oils) and others.

FOOD PROCESSING SECTOR



- This sector can be divided into 6 sub-sectors (in thousand dollars): meat and fish (\$ 428), cereals and baked goods (\$279), sugar (\$122), beverages (\$157), tobacco (\$65) and others (including cacao, chocolate, confectionay, noodles, etc) (\$396).
- From these sub-sectors, the sugar industry has grown 19.5% from 1997 to 1998. The sub-sector of beverages has grown 2.8%, while the remaining sub-sectors have grown 0.9% from 1997 to 1998. It is expected that for 1999 all sub-sectors will suffer a decrease of 4%.
- The Ecuadorean food processing sector is mainly supplied by Chile, Colombia, United States, Germany, United Kingdom and Holland.
- According to import statistics (1998), the products with the greatest demand include: sugar and sugar products, juices mixtures, colorants, flour, cereals, ferments, emulsions, and extracts.

Products of greatest demand in 1998

PRODUCT	TONS	CIF (thousand		
Sugar and maple	7.3	\$ 13		
Sugars chemically pures	9.2	\$ 149		
Special sugar for sugar industry	64.5	\$ 611		
Juices mixtures	41.2	\$ 84		
Colorants	205.5	\$ 1,797		
Corn Flour	30.1	\$ 11		
Products based on cereals	823.5	\$ 2,817		
Artificial ferments (for baking)	0.2	\$ 3		
Emulsions	21.6	\$ 49		
Extracts, essences and concentrates	688.2	\$ 6,475		

Source: Central Bank of Ecuador

HRI Food Service Sector:

- The size of the HRI Food Service Sector is \$170 millions.
- It is expected that for 1999 this sector will decrease 8%.
- There are several International Hotel chains such as: Hilton, Marriott, Sheraton, Swiss Hotel, Radisson and others, which has resulted in an increase of imported food and beverages.
- The highest demanded for imported products are: meat, lamb, oysters, shell-fish, salmon, mussels, squid, wine, beer, liquor, olive oil, truffles, canned tomatoes, confectioneries, sausages, pre-cooked frozen potatoes, mozzarella cheese, parmesan cheese, and mushrooms.

- Most Ecuadorean restaurants are supplied by local producers and importers, thus they do not import
 directly. However, some restaurants such as Cocina Vasca are willing to import directly (especially
 meat and wines), while Pavarotti restaurant imports 90% of their products (from U.S., Italy Chile and
 Canada).
- At the present time some of the most important franchises in Ecuador are: Pizza Hut, Burger King, Mc
 Donald's, Dunkin Donuts, Domino's Pizza, KFC, Miami Sub Grill, Baskin 31 Robbins, Subway, Taco
 Bell, TGI Fridays, Kenny Rogers Roasters, Pollo Campero, American Deli, Crepes & Waffles and
 Tropi Burger.
- The majority of products used by the franchises are imported. Some of these products are: mayonnaise, ketchup, mustard, beef, poultry, spices, special formulas, cheese, pepperoni, bacon, olives, corn oil, potatoes, prepared ice-cream and yogurt. However, most of these products are purchased by each franchisee's world supplier.
- Imported consumer oriented products and edible fishery products are most easily sold in the HRI sector.

SECTION IV: BEST HIGH-VALUE PRODUCT PROSPECTS

Products, which offer outstanding U.S. export opportunities, have been identified according with import statistics and market share percentages. Also taken into consideration has been consumer preferences and Ecuadorean market trend.

The 15 consumer food products are:

- Milk and milk products
- Fresh fruit, especially apples and grapes
- Nursery products
- Other dairy products
- Snack foods (sweet snacks)
- Pet foods (dog and cat food)
- Poultry
- Wine and beer
- Processed food and vegetables (prepared or preserved vegetables)
- Breakfast cereals and pancake mixes
- Fresh fruit (citrus)
- Nuts
- Processed fruit and vegetables (frozen vegetables)
- Red meat, prepared/preserved (meat products, prepared/preserved)
- Fruit and vegetable bases
- Extracts, essences and concentrates

Sources: Central Bank of Ecuador Markop (Marketing and Public Opinion)

Private companies

SECTION V: KEY CONTACTS AND FURTHER INFORMATION

FOREIGN AGRICULTURAL SERVICE U.S. DEPARTMENT OF AGRICULTURE

Av. Colombia # 1573 y Queseras del Medio

Quito, Ecuador Tel.: 593-2-529-088 Fax: 593-2-506-283

E-mail: <u>AgQuito@fas.usda.gov</u> Internet: <u>http://www.fas.usda.gov</u>

TRADE ASSOCIATIONS

CAMARA DE COMERCIO ECUATORIANA AMERICANA (Ecuadorean-American Chamber of Commerce)

Av. 6 de Diciembre y la Niña Edificio Multicentro Piso 4.

Quito - Ecuador

Tel: 593-2-507453 / 507450 PBX

Fax: 593-2-504571 CONTACTS:

Executive Director: Roque Miño

Exterior Commerce Comitte President: Estela Barrera

President: Mr. Robert Moss

CAMARA DE COMERCIO DE CUENCA (Cuenca's Chamber of Commerce)

Av. Federico Malo 190

P.O. Box 17-67 Cuenca - Ecuador

Tel: 593-7-827531 / 823008

Fax. 593-7-833891

E-Mail: cccuenca@etapa.com.ec

CONTACTS:

President: Sr.Wilson Talbot C.

CAMARA DE COMERCIO DE GUAYAQUIL (Guayaquil's Chamber of Commerce)

Av. Olmedo 414 P.O. Box N/A

Guayaquil - Ecuador

Tel: 593-4-323130 / 534411

Fax: 593-4-326152 / 323478

CONTACTS:

President: Ec. Joaquín Cevallos

CAMARA DE COMERCIO DE QUITO (Quito's Chamber of Commerce)

Av. Amazonas y República

Edificio Las Cámaras, piso 5 y 6

P.O. Box 17-01-202

Quito - Ecuador

Tel: 593-2-443-787 / 435863 / 435845

Fax. 593-2-435862

President: Sr. Andrés Pérez Espinoza

CAMARA DE INDUSTRIALES DE PICHINCHA (Pichincha's Chamber of Industries)

Av. Amazonas y República

Edificio Las Cámaras, piso 11

P.O. Box 17-01-2438

Quito - Ecuador

Tel: 593-2-452730 / 452500

Fax. 593-2-448118

CONTACTS:

President: Ing Gustavo Pinto

CAMARA DE LA PEQUEÑA INDUSTRIA DE AZUAY (Chamber of the Small Industries of Azuay)

Edificio Administrativo del

Parque Industrial de Cuenca

P.O. Box 797

Cuenca - Ecuador

Tel: 593-7-800949 / 861578

Fax. 593-7-809553

CONTACTS:

President: Arq. César Piedra Landivar

Products:

CAMARA DE LA PEQUEÑA INDUSTRIA DE PICHINCHA - CAPEIPI (Chamber of the Small Industries of Pichincha)

Av. Amazonas y Atahualpa, Centro de Exposiciones Quito

Piso 2

P.O. Box 17-16-169 CQ

Quito - Ecuador Tel: 593-2-263172 Fax. 593-2-443742

CONTACTS:

President: Ing. Raul Mendizabal

CORPEI (Corporation of Export and Inversion - Guayaquil)

9 de Octubre 100 y Malecón,

Edificio Banco la Previsora piso 29, oficina 5

Guayaquil - Ecuador

Tel: 593-4-568150 / 564852 / 566091

Fax: 593-4-566016

CONTACTS:

President: Ing. Ricardo Estrada

Directory President: Ing. Rodrigo Laniado

CORPEI (Corporation of Export and Inversion - Quito)

Av. 12 de Octubre y Cordero,

Edificio "World Trade Center" Torre B, Piso 14, oficina 1408

Quito - Ecuador

Tel: 593-2-231971 / 231974 / 546350 / 231575 / 231576

Fax: 593-2-548005

E-Mail: corpeig@interactive.net.ec

CONTACTS:

President: Ing. Ricardo Estrada

Regional President: Ec. Eulalia Andrade de Sancho

FEDEXPORT (Federation of Ecuadorian Exporters - Guayaquil)

Chimborazo 203 y Velez, piso 2

P.O. Box 09-01-11820 Guayaquil - Ecuador

Tel: 593-4-327061 / 531273 / 531264

Fax: 593-4-328928

E-mail: vdomingu@gye.satnet.net

CONTACTS:

Regional Director: Ec. Verónica Sión

FEDEXPORT (Federation of Ecuadorian Exporters - Quito)

Japón 844 y Gaspar de Villaroel

P.O. Box 17-1500187-B

Quito - Ecuador

Tel: 593-2-432353 / 254485 / 252426

Fax: 593-2-440574

E-mail: fedexpor@accessinter.net

CONTACTS:

Executive Director: Ec. Luis Luna Osirio President: Lcdo. Luis Maldonado L.

GOVERNMENT USEFUL AGENCIES

MINISTERIO DE AGRICULTURA Y GANADERIA (Ministry of Agriculture and Livestock)

Av. Amazonas y Eloy Alfaro

Quito, Ecuador

Tel: 593-2-554122 / 504433 / 563622 / 552819

Fax: 593-2- 500873 Telex: 22291 MAG ED

Contact:

Mrs. María Eugenia de Arcos, Minister's Assistant.

MINISTERIO DE COMERCIO EXTERIOR, INDUSTRIALIZACION Y PESCA (Ministry of Exterior Commerce, Industrialization and Fishing

Av. Amazonas y Eloy Alfaro, Edificio MAG, Piso 1

Quito, Ecuador.

Tel: 593-2-529076 / 543893 / 505072

Fax: 593-2-507549

Contact:

Mrs. Natalia Espinosa Minister's Assistant.

MINISTERIO DE SALUD PUBLICA (Ministry of Public Health)

Juan Larrea 445 Quito. Ecuador.

Tel: 593-2-521411 / 521733 PBX / 528745 (Minister's Direct)

Fax: 593-2-569786 Telex: 22677 MINSAL ED

Contact: Lic. Cecilia Rosas / Carlota Burgos

Minister's Assistants

MINISTERIO DE RELACIONES EXTERIORES (Ministry of Exterior Relationships)

Carrión y Av. 10 de Agosto

Quito, Ecuador

Tel: 593-2-561040 / 561215 / 503093 / 560545 Minister's Direct (ext. 332)

Fax: 593-2-564873 Telex: 22142 MMRE ED

Contacts:

Emb. Mentor Villagómez Economics Under- Secretary

Tel: 593-2-561032 Fax: 593-2-569805

Mrs. Verónica Peña / Elba Moscoso

Minister's Assistants

KEY TRADE & DEMOGRAPHIC INFORM	ATION			
Agricultural Imports From All Countries (\$Mil) / U.S. Market Share (%)	110	48%		
Consumer Food Imports From All Countries (\$Mil) / U.S. Market Share (%)	36	18%		
Edible Fishery Imports From All Countries (\$Mil) / U.S. Market Share (%)	3	0%	В	L
Total Population (Millons) / Annual Grownth Rate (%)	12	2%		
Urban Population (Millons) / Annual Growth Rate (%)	8	3%		
Number of Major Metropolitan Areas		2		
Size of the Middle Class (Millons) / Growth Rate (%) 1/	3	2%		
Per Capita Gross Domestic Product (U.S. Dollars)	1,0	630		
Unemployment Rate (%)	18	3%		
Per Capita Food Expenditures (U.S. Dollars)	\$49 pe	r month		
Percent of Female Population Employed	30	0%		
Exchange Rate (US\$1 = XX local currency) 2/	14,000 SUCRES			
1/ Middle class defined as part of the population with an average income of U.S.\$ 1	,000 to 3,000		\rfloor	
2/ 1998 Exchange rate (US\$1= 6,000 Sucres)				

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TABLE B. Ecuador's Imports of Agriculture, Fish & Forestry Products

Ecuador's Imports	ร of Agricเ	ılture, F	ish & Fo	orestry F	Products	3			
Ecuador Imports	Imports from the World		Imports from the U.S.			U.S. Market Share			
(Millions of Dollars)	1997	1998	1999	1997	1998	1999	1997	1998	1999
CONSUMER-ORIENTED AGRICULTURAL TOTAL	195	188	36	36	31	6	18	16	17
Snack Foods (Excl. Nuts)	25	30	7	3	3	0.4	12	9	-
Breakfast Cereals & Pancake Mix	4	3	0.5	1	1	0.2	23	35	42
Red Meats, Fresh/Chilled/Frozen	3	5	0.5	1	1	0.08	31	16	13
Red Meats, Prepared/Preserved	1	1	0.2	0.4	1	0.1	58	95	70
Poultry Meat	3	3	0.1	2	2	0.1	86	82	9
Dairy Products (Excl. Cheese)	20	27	6	3	6	2	15	24	33
Cheese	0.5	0.5	0.1	0.3	0.1	0.01	76	27	
Eggs & Products	1	3	0.1	1	0.2	0.1	61	8	9
Fresh Fruit	24	43	5	5	4	0.4	22	9	
Fresh Vegetables	0.3	3	1	0.2	0.3	0.05	60	11	4
Processed Fruit & Vegetables	15	15	3	3	4	1	22	23	2
Fruit & Vegetable Juices	3	1	0.2	2	1	0.02	65	42	14
Free Nuts	1	1	0.1	1	1	0.01	64	60	1
Vine & Beer	9	9	1	2	2	0.2	20	20	1;
Nursery Products & Cut Flowers	31	25	6	3	3	1	10	11	24
Pet Foods (Dog & Cat Food)	8	3	1	5	3	0.3	62	77	4
Other Consumer-Oriented Products	46	14	4	3	0.5	0.07	6	4	
FISH & SEAFOOD PRODUCTS	2	13	2	0.07	0.08	0.01	3	1	(
Salmon	0.01	0.2	0.004	0.003	0.001	0	30	0	(
Surimi	0	0	0	0	0	0	0	0	(
Crustaceans	0	3	0	0	3	0	0	100	(
Groundfish & Flatfish	0	0	0	0	0	0	0	0	(
Molluscs	0.2	0.4	0.1	0.01	0.03	0.005	7	7	•
Other Fishery Products	2	13	2	0.05	0.05	0.01	3	0	(

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TABLE C. TOP 15 SUPPLIERS OF CONSUMER FOODS

TOP 15 SUPPLIERS OF CONSUMER FOOD	S & EDIBLE FISHER	Y PRODUC	TS
	FIGURE		
EDIBLE	FISH		
(THOUSANDS OI	DOLLARS)		
		IMPORT	
Reporting Country : Ecuador	4007	IMPORT	4000 *
Top 15 Ranking	1997	1998	1999 *
	(1000\$)	(1000\$)	(1000\$)
COLOMBIA	510	6,663	1,858
PANAMA	586	2,264	281
THAILAND	0	2,204	0
PERU	2	846	239
CHILE	288	370	15
NETHERLANDS	4	363	0
NORWAY	315	0	0
SPAIN	45	53	87
VENEZUELA	180	0	0
FRANCE	5	165	9
UNITED STATES	66	79	8
URUGUAY	0	52	25
ARGENTINA	0	70	0
INTERNATIONAL SEAS	0	34	0
SINGAPUR	8	0	0
OTHER	12	8	4
WORLD	2,021	13,149	2,525
(*) January - May/1999			
Source: Ecuador Central Bank			

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TABLE C. TOP 15 SUPPLIERS OF EDIBLE FISHERY PRODUCTS

TOP 15 SUPPLIERS OF CONSUMER FOO	DS & EDIBLE FISH	ERY PROF	UCTS
TO TO TO THE TO THE TOTAL TOTA			70010
EDIBLE	FISH		
(THOUSANDS OF	F DOLLARS)		
Barradina Carratura Farrada		IMPORT	
Reporting Country : Ecuador Top 15 Ranking	1997	1997 1998	
Top To Runking	(1000\$)	(1000\$)	1999 * (1000\$)
COLOMBIA	510	6,663	1,858
PANAMA	586	2,264	281
THAILAND	0	2,182	0
PERU	2	846	239
CHILE	288	370	15
NETHERLANDS	4	363	0
NORWAY	315	0	0
SPAIN	45	53	87
VENEZUELA	180	0	0
FRANCE	5	165	9
UNITED STATES	66	79	8
URUGUAY	0	52	25
ARGENTINA	0	70	0
INTERNATIONAL SEAS	0	34	0
SINGAPUR	8	0	0
OTHER	12	8	4
WORLD	2,021	13,149	2,525
(*) January - May/1999			
Source: Ecuador Central Bank			