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Prepared By: Rowena Ngumbang

Approved By: Timothy Harrison

Report Highlights:

As Malaysia's economy begins to recover from COVID-19 impacts, U.S. exporters can find strong opportunities in the retail food and food processing sectors. While recovery may take longer in the HRI sector, Malaysians' love of dining out and continued development of tourism will contribute to future growth in this area. With a highly urbanized population, growing per capita income, and a positive view of U.S. food products, Malaysia is an attractive market, provided that U.S. suppliers can navigate Malaysia's halal certification requirements and competition with other major food exporting countries.

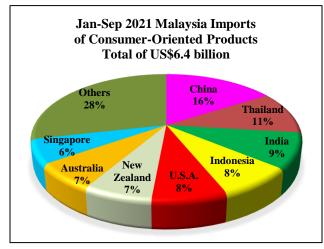
Market Fact Sheet: Malaysia

Executive Summary

Malaysia's multibillion-dollar food industry is driven by an expanding economy, increased consumer spending and a healthy tourism industry. Although the country's halal requirements complicate trade for certain products, Malaysia's trade and regulatory policies are relatively open and provide opportunities for a broad range of imported foods and beverages. Malaysia's total agricultural related product imports in Jan-Sep 2021 reached \$17 billion USD, roughly 6 percent of which was sourced from the United States.

Imports of U.S. Consumer-Oriented Products

In Jan-Sep 2021, the United States was Malaysia's fifth largest supplier of consumer-oriented food and beverage products, with total sales reaching \$487 million USD for the year. Top U.S. products in the market include dairy, fresh fruits, pet food and tree nuts.



Source: Trade Data Monitor

Hotel, Restaurant and Institutional

The Malaysian hotel, restaurant, and institutional (HRI) industry used to be one of the fastest growing sectors in the country prior to COVID, and it is showing signs of strong recovery thanks to economic reopening and high vaccination rates. The HRI sector is expected to recover in 2023 or by the end of 2022 at earliest.

Retail Food

Malaysia's food retail sector has increased, especially in response to consumer demand for natural and healthier products due to the onset of the

global pandemic. A significant growth and trend towards e-commerce that has proven to be the country's most

dynamic channel throughout 2020 to 2021, including the steady growth of convenience stores.

Food Processing

The Malaysian food processing industry is on a strong recovery momentum in the first nine months of 2021. Several multi-nationals have regional production facilities in and around Kuala Lumpur, and the Government of Malaysia has identified the food processing industry as a critical sector for future economic growth.

Malaysia Macroeconomics

Population: 32.7 million people; rapidly growing (has doubled since 1980) and is increasingly urbanized

<u>Per Capita Income</u>: Expected to reach \$12,500 by the end of 2021, with a growing middle class

Real GDP Growth: -4.5 percent in Q3 2021

(Sources: Malaysia Department of Statistics, Central Bank of Malaysia and The World Bank)

Opportunities and Challenges for U.S. Exporters		
Opportunities	Challenges	
-U.S. food and	-Many U.S. products need	
agricultural products	to be halal certified in the	
are trusted and	Malaysian market, which	
perceived to be of	can be a lengthy process.	
high quality.		
-The growing	-Australia and New Zealand	
Malaysian HRI,	both have free trade	
Retail and Food	agreements with Malaysia	
Processing sectors	and have a strong presence	
require a wide range	in the country's consumer-	
of imported food	oriented food and beverage	
products and	market.	
ingredients.		
-Rising disposable		
income in Malaysia is		
driving demand for		
high-quality imported		
food and beverage		
products.		

SECTION I: MARKET OVERVIEW

Malaysia's population of nearly 33 million is an increasingly urbanized market. Malaysia experienced its worst recession in 2020 due to the impact of the COVID-19 pandemic. Despite headwinds throughout the third quarter of 2021, various key economic sectors reported a strong recovery. The national COVID-19 immunization program gained momentum in the second half of 2021, resulting in vaccination rates over 90 percent by late fall. More states shifted towards Phase 4 of the National Recovery Plan, which resulted in unemployment rate declining to 4.5 percent in September and contributing to an increase of 24.7 percent in exports.

The country's economy is on the track of recovery, with 90 percent of the economic sectors reopening. This contributed to a significant increase in most social activities thanks to high vaccination rates. Although the country's strict halal requirements complicate trade for certain products, Malaysia's trade and regulatory policies are relatively open and provide opportunities for a broad range of imported foods and beverages. Malaysia's total agricultural product imports through September 2021 reached \$17 billion USD, roughly six percent of which was sourced from the United States.

SECTION II: ROAD MAP FOR MARKET ENTRY

U.S. exporters of food and agricultural products should consider the following when planning to enter the Malaysian market:

- Analyze Malaysian food laws, packaging & labeling requirements and importer criteria for entry into the market. Detailed information on Malaysian regulations and requirements can be found by accessing the latest FAS/Malaysia Food and Agricultural Import Regulations & Standards Country Report at the following web portal: <u>https://gain.fas.usda.gov/</u>.
- Review the types of U.S. products that can be readily targeted in the market. Consider the price competitiveness of U.S. products compared to similar products available in Malaysia.
- Participate in regional trade shows and trade missions by tapping into the resources offered by <u>State and Regional Trade Associations</u>.
- Develop links with local importers that target the major retailers, hotels, restaurants, and processors. U.S. exporters are advised to appoint local distributors, or at least a local representative to help guide them through the requirements of Malaysian food regulations and local trading practices.
- After establishing links with importers, strive to educate them (in person if possible) on the qualities of your product/s and supply chain.
- After establishing agreements with local importers, conduct product promotions with end-users. This type of marketing event is particularly effective during festivals and peak seasons (Chinese New Year, Ramadan, Christmas, etc.).
- Provide technical assistance (e.g., handling techniques, chef trainings and product formulations) to end-users.
- Maintain strong communication with your local importer to ensure all certificates and import permits are valid and up to date.

SECTION III. NATIONAL FOOD STANDARDS & TRADE REGULATIONS/PROCEDURES

<u>Malaysia's Food Act 1983</u> and the <u>Food Regulations of 1985</u> govern food import and export regulations/procedures. The Food Safety and Quality Division (FSQD) of the Malaysian Ministry of Health (MOH) along with several other government agencies are charged with implementing and enforcing the law under these statutes, including routine compliance, sampling, inspection, import control and regulation. Among the many regulations and required procedures related to shipping food and agricultural products to the country, of particular note are Malaysia's halal certification and dairy facility registration requirements:

Halal Certification

Many food products (e.g. beef and poultry) require halal certification in order to enter the country. Currently, the Islamic Development Foundation of Malaysia (JAKIM) is the only authorized entity allowed to issue halal certification. In the United States, JAKIM has appointed three Islamic institutions to inspect and halal certify food and beverage products for export to Malaysia: the Islamic Food and Nutrition Council of America (IFANCA), Islamic Services of America (ISA), and the American Halal Foundation (AHF). For further details on halal requirements in Malaysia market, please refer to Malaysia: Halal Country Report

Organization & Address	Contacts	Halal Logo
Islamic Food and Nutrition Council of	Dr. Muhammad Munir Chaudry	
America (IFANCA)	President	
5901 N. Cicero Ave, Suite 309	Tel: +17732833708	
Chicago, Illinois 60646	Fax: +17732833973	
IFANCA Halal Research Center 777 Busse Highway Park Ridge, Illinois 60068	Tel: +1 847 993 0034 EX 203 Fax: +1 847 993 0038 Mobile: +1 773 447 3415	(M) _R
Islamic Services of America (ISA)	Mr. Timothy Abu Mounir Hyatt	
P.O Box 521	Managing Director	
Cedar Rapids, IOWA 52406 USA	Tel: (319) 362-0480	
	Fax: (319) 366-4369	
	Email: thyatt@isahalal.org islamicservices@isahalal.org Website: www.isahalal.org	THE STOCE 1975

American Halal Foundation (AHF) 10347-C Heritage Isles Golf & Country Club Plantation Bay Dr	Mr. Mohammad Mazhar Hussaini (President) Tel: (+630) 759-4981 Fax:(+603) 310-8532	WOLN HALAL FOUND
Tampa, Florida-33647		
USA	Email:	STATIFIED HALLA
	mmhussaini@halafoundation.org	
	Website: <u>www.halalfoundation.org</u>	

Source: JAKIM - The Recognized Foreign Halal Certification Bodies & Authorities

Dairy Facility Registration

In March 2018, Malaysia implemented a measure that requires foreign producers and exporters of dairy products to apply for registration with the Malaysian Government. According to trade contacts, the Malaysian Government implemented this facility registration measure to improve the traceability of imported dairy products and to ensure imported dairy products were certified halal. Applications from dairy facilities with a history of exporting to Malaysia were given expedited review upon implementation of this statute while new to market suppliers were given standard reviews lasting a reported three to six months.

For further details on dairy and other food export requirements in the Malaysia market, please refer to the <u>USDA Food Safety and Inspection Service Export Library</u>.

SECTION IV. MARKET DYNAMICS AND TRENDS

Food Industry Breakdown

The Malaysian hotel, restaurant, and institutional (HRI) industry had been one of the fastest growing sectors, representing 15 percent of the country's GDP, but it has been significantly impacted with closures of hotels and restaurants. With the Movement Control Order (MCO) enforced by the government of Malaysia and an international border crossing ban due to the impact of the global pandemic situation, the HRI sector is only expected to make a significant recovery in 2023. Please refer to the most recent FAS Malaysia Hotel, Restaurant, and Institutional GAIN report for more details on the sector.

The Malaysian food processing industry represents 12 percent of the country's manufacturing output and is growing at a pace of roughly three percent per year prior to the pandemic. Several multinationals have regional production facilities in and around Kuala Lumpur and the Government of Malaysia has identified the food processing industry as a critical sector for future economic growth and recovery. Please refer to the most recent FAS Malaysia Food Processing Ingredients annual report for more details on the sector.

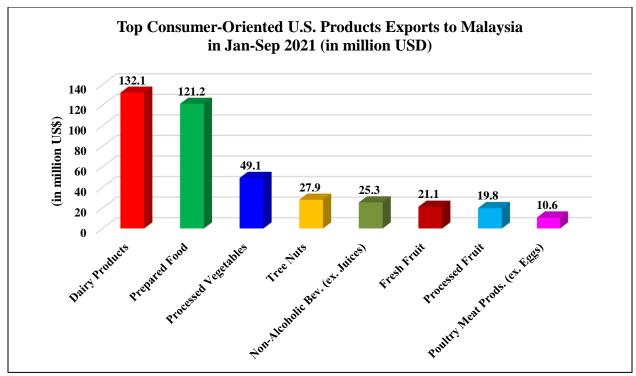
Trends and Practices

- The e-commerce channel has seen significant growth due to the pandemic, and will continue to see growth as businesses are not able to rely on bricks and mortar shop to survive.
- Convenience stores in Malaysia will continue to see market share growth in food retail.

- Malaysia's food service industry is one of the most diverse in the world with a broad range of Asian and Western cuisine widely available in dining formats ranging from food stalls to full-service restaurants.
- A rapidly growing and highly urbanized population is demanding fast and convenient food choices. Additionally, healthy and organic products are becoming very popular.
- Malaysia's relatively young and educated population frequently enjoys eating out.
- To attract local and international Muslim tourism, the majority of hotels in the country (including international chains) strive to use only halal certified products in their establishments.
- American chain restaurants dominate Western cuisine options in Malaysia with at least 18 U.S. franchises in operation.
- The economic recovery of the HRI industry throughout the country is expected to support steady growth in demand for imported, high-quality, food and beverage products for the next several years.

U.S. Food and Beverage Products in the Malaysian Market

According to Trade Data Monitor, the United States was Malaysia's fifth largest supplier of consumeroriented food and beverage products in Jan-Sep 2021. Total sales reached \$487 million USD. Top U.S. consumer-oriented food and beverage products in the market include, dairy, prepared foods, fresh fruit, tree nuts, processed fruits, and vegetables.



Source: U.S. Census Bureau Trade Data (Updated Nov 18, 2021)

Competition Chart

Major Products, Market Shares by Value and Competitor Situations					
Product Category	Product Category Major Supply Sources Foreign Supplier Local Supplier Situation				
(Jan-Sep 2021)	(Jan-Sep 2021)	Situation	Local Supplier Situation		
Beef	India: 77%	Major foreign	Inadequate supply of local		
	Australia: 13%	suppliers have a	beef.		
Net Value:	Brazil: 5%	significant portion of			
USD \$423 million	New Zealand: 2%	their beef industry			
		halal certified for			
	U.S.A.: 0.1%	export to Malaysia.			
		Beef from India is			
		very cheap and serves			
		the low-end outlets.			
		Australia dominates			
		higher-end HRI			
		market.			
Pork – Fresh,	Germany: 28%	Currently EU prices	Domestic demand for pork		
Frozen, Chilled	Netherlands: 19%	are very competitive,	has grown significantly		
	Spain: 19%	and several EU plants	over the past several years		
Net Value:	Denmark: 13%	are approved for	and local industry has		
USD \$50 million	U.S.A.: 2%	export to Malaysia.	struggled to keep-up.		
Potatoes - Fresh or	China: 49%	Chinese potatoes are	Little domestic production.		
Chilled	Bangladesh: 14%	very price			
	India: 10%	competitive.			
Net Value:	Pakistan: 9%				
USD \$61 million	U.S.A.: 7%	High quality potatoes			
		from other sources			
		are for high-end retail			
		and HRI markets.			
Vegetables -	U.S.A.: 24%	_	There is a large market for		
Frozen	China: 23%	0	chilled and frozen		
	Netherlands: 14%	for retail and HRI	processed vegetables,		
Net Value:	Denmark: 14%	sectors.	particularly potatoes.		
USD \$28 million					
Fresh Fruits	China: 26%	Highly competitive	Malaysia does not grow		
	South Africa: 21%	market.	non-tropical fruits.		
	Thailand: 12%				
Net Value:	Egypt: 9%				
USD \$489 million	U.S.A.: 7%				
Dried Fruits	U.S.A.: 22%	U.S. dried fruits are	Limited local production.		

Net Value: USD \$26 million	China: 20% Thailand: 18% Iran: 11% India: 7%	in strong demand for the growing bakery industry.	
Edible Nuts Net Value: USD \$146 million	Indonesia: 36% U.S.A.: 20% China: 11% Vietnam: 9%	Imported nuts are in increasingly strong demand for use in the bakery industry.	Limited local production.

Source: Trade Data Monitor (Updated Nov 19, 2021)

Opportunities and Challenges for U.S. Exporters

Opportunities	Challenges
U.S. food and agricultural products are trusted and perceived to be of high quality. The growing Malaysian HRI, Retail and	Many U.S. products need to be halal certified in the Malaysian market, which can be a lengthy process. Australia and New Zealand both have free trade
	presence in the country's consumer-oriented food and beverage market.
driving demand for high quality imported food and beverage products.	In addition to strong competition from Australia and New Zealand, products from China and other ASEAN countries are gaining market share.
cafés operate in major cities, enabling new- to-market U.S. products easier market acceptance.	Many U.S. exporters are unfamiliar with the market and therefore face an uphill battle to understand and meet specific requirements and order sizes. Competitors often have more experience with these requirements.

Best Prospective U.S. Products for the Malaysian Market

U.S. Products	2020 U.S. Export Value (January - September) (million USD	2021 U.S. Export Value (January - September) (million USD)	Growth
Dairy	\$127.10	\$132.10	4%
Prepared Food	\$79.30	\$121.20	53%
Processed Vegetables	\$37.60	\$49.10	31%
Tree Nuts	\$25.90	\$27.90	8%
Processed Fruit	\$20.00	\$19.80	-1%
Beef and Beef Products	\$0.40	\$0.50	25%

Source: U.S. Census Bureau Trade Data (Updated Nov 19, 2021) Note: Excellent opportunities for U.S. beef and processed food/fruits/vegetables exist in the market provided required Malaysian halal certifications can be obtained.

SECTION V. KEY CONTACTS AND FURTHER INFORMATION

A) USDA Foreign Agricultural Service Malaysia

Office of the Agricultural Affairs Embassy of the United States of America 376, Jalan Tun Razak Kuala Lumpur, Malaysia 50400 Tel: (011-60-3) 2168-5082 Fax: (011-60-3) 2168-5023 E-mail: <u>AgKualaLumpur@fas.usda.gov</u>

B) U.S. Dairy Export Council

20 Martin Road Seng Kee Building #08-00 Singapore 239070 Tel: (65) 6230 8550 Fax: (65 6235 5142 Contacts: Dalilah Ghazalay, Regional Director, SEA Marketing & Operations Email: dali@dairyconnect.biz

C) U.S. Grains Council

Wisma UOA Damansara II, Suite 14-1, Level 14 No. 6, Changkat Semantan Damansara Heights Kuala Lumpur, Malaysia Tel: (60) 3 2789 3288 Contact: Manuel Sanchez, Regional Director—Southeast Asia Email: <u>grains@grainssea.org</u>

D) U.S. Meat Export Federation

627 A Aljunied Road #04-04 Biztech Centre Singapore Tel: (65) 6733 4255 Fax: (65) 6732 1977 Contact: Sabrina Yin, Regional Director Email: <u>singapore@usmef.com.sg</u>

E) USA Poultry and Egg Export Council

541 Orchard Road, #15-04 Liat Towers Singapore Tel: (65) 6737 1726 Fax: (65) 6737 1727 Contact: Margaret Say, Regional Director Email: <u>usapeec_sing@pacific.net.sg</u>

F) Raisin Administrative Committee, Food Export-Midwest, Food Export-Northeast and the Western United States Agricultural Trade Association

48 Toh Guan Road East #02-129 Enterprise Hub Singapore Tel: (65) 6515 6113 Fax: (65) 6278 4372 Contact: Richard Lieu and Chuah Siew Keat Emails: <u>richardlieu@lieumktg.com.sg</u>; <u>siewkeat@lieumktg.com.sg</u>

G) U.S. Soybean Export Council

541 Orchard Road, #11-03 Liat Towers Singapore Tel: (65) 6737 6233 Fax: (65) 67375849 Contact: Timothy Loh, Director Email: TLoh@ct.ussec.org

H) U.S. Wheat Associates

541 Orchard Road, #15-02 Liat Towers

Singapore Tel: (65) 6737 4311 Fax: (65) 6733 9359 Contact: Matt Weimar, Regional Vice President for South Asia Email: <u>InfoSingapore@uswheat.org</u>

I) Malaysia Government Websites:

Ministry of Health Food Safety and Quality Division: <u>http://fsq.moh.gov.my/fsq/ms/</u> Ministry of Agriculture Department of Veterinary Services: <u>www.dvs.gov.my</u> Ministry of Finance Customs Headquarters: <u>http://www.customs.gov.my</u>

Attachments:

No Attachments