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Exporter Guide

Annual

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Report Highlights:

The robust growth in Singapore's Gross Domestic Product in CY2000 turned rapidly downwards by the following calendar year. By the second quarter of CY2001 the economy showed a negative growth of -0.5%. In the third quarter alone, the economy deteriorated to -5.6%. All major sectors of the economy, manfacturing, wholesale and retail, construction, hotels and restaurants showed negative growth rates by the third quarter of CY2001.

SECTION I. MARKET OVERVIEW

Singapore's Gross Domestic Product, fueled by the robust growth in the electronics industry, increased at a very brisk pace of 9.9% in CY 2000. Following the slowdown in the global IT industry, it became very clear by December of 2000 that the economy had slowed rapidly and was descending downwards towards a recession. The manufacturing sector, (of which electronic exports form a major component), and which accounts for one quarter of the overall GDP showed significant negative growth in consecutive months in the third quarter of CY2001. Manufacturing output fell 21 % in August 2001 alone.

With practically all major sectors experiencing rapid declines, the Singapore Government has cut its official CY 2001 GDP preliminary estimates growth forecast from 1.5% to -3%. As more and more companies are resorting to layoffs and with consumer confidence falling, it is very likely that this latest growth forecast may have to be revised further downwards to possibly -5%.

The retail sales index for the supermarket industry fell almost 20% in the period from January to June 2001. The retail sales index for restaurants fell about 12% from the same period. Tourist arrivals fell about 3% for the first six months of 2001, reversing a rising trend over the last ten years.

Advantages and Challenges for U.S. Suppliers

Advantages	Challenges
Fast growing incomes and highly educated population	High costs of entry into major supermarket chains
Increasing preference for higher quality products	Lower prices of competing products from other countries
Proliferation of western family-style restaurants and fast food chains	Inadequate knowledge on use of U.S. products
High consumer regard for U.S. brands	High promotional and advertising costs for introducing new products

SECTION II. EXPORTER BUSINESS TIPS

Local Business Practices and Custom

Singapore business practices are in a transitional stage. Many of the older Singapore businessmen rely on personal relations and trust to conduct regular business transactions. In the past, new business is initiated only after a face-to-face meeting with the new trading partner. The younger businessmen, on

the other hand, are prepared to start new business relationships with foreign companies without the benefit of a personal meeting. However, commitment for the younger business generation to an existing business relationship is less solid than in the case of the older generation.

In larger business organizations, business relationships tend to be more impersonal. Suppliers compete fiercely for business and low margins and competitive pricing appear to be the typical setting.

General Consumer Tastes and Preferences

With rising consumer incomes, Singaporeans are prepared to pay for higher quality food products or products that will provide savings in labor and time. Hence, on the supermarket shelves we tend to see an increasing number of prepared and convenience foods. Diced vegetables and seasoned portion-control meats and poultry are in increasing demand as households rely on both spouses to work.

As almost all Singapore households are of Asian origin, imported foods have to be able to lend themselves to Asian cuisines. Asian dishes tend to be stir fried, prepared in curries or marinated in chilli sauces.

Food Standards and Regulations

Singapore food laws are delineated in the Food Act and all packaged foods sold in retail outlets have to comply with the allowable ingredients and preservatives listed in the abovementioned Act (see the FAIRS Report).

Singapore has a very open import regime and all foods, with the exception of alcoholic beverages and tobacco products, are imported duty free. There are practically no non-tariff restrictions since there is very little local production and the current government policy is to source food products from all over the world. Customs clearance of imported food products is carried out electronically and the process is completed in less than 48 hours.

Import and Inspection Procedures

Export health certification is required for the import of meat and poultry products. In some cases, random inspection and laboratory analysis of meat and poultry products are carried out. Imports of all newly imported alcoholic beverages are subjected to laboratory analysis for alcohol content.

SECTION III. MARKET SECTOR STRUCTURE AND TRENDS

Consumer-oriented Foods and Beverages & Edible Fishery Products

Singapore which has the second highest per capita income in Asia, is one of the most open economies in the world with no tariffs on all food products except on alcoholic beverages. As a result, a wide range of food products from all over the world can be found on supermarket shelves in this island nation of 4 million people.

The major suppliers of fresh temperate climatic fruit to Singapore are U.S., Australia, New Zealand, E.U., China, South Africa, Brazil and Chile. Suppliers of tropical fruit are neighboring countries of Malaysia, Indonesia and Thailand. Singapore households buy mostly fresh leafy green vegetables from Malaysia, Indonesia, Thailand and China. On the other hand, most of the imported temperate vegetables originating from Australia, New Zealand, E.U. and the United States are supplied to restaurants and selected upmarket supermarkets.

Singapore imports all the meats and poultry it consumes from all over the world. Poultry and pork are the main meat items consumed in Singapore. Freshly slaughtered chicken is obtained by importing live poultry from Malaysia for slaughter in local abattoirs. Until the recent outbreak of the Japanese encephalitis in Malaysia, annual imports of live pigs for slaughter number about 1.2 million per year. Since April 1999, however, only a smaller amount of live pigs numbering about 250,000 are imported annually, now from Indonesia. The remaining pork requirements are fulfilled through the import of chilled pork from Australia and frozen pork from E.U. and U.S.

About half of the chicken requirements are fulfilled through the imports of frozen chicken and chicken parts from U.S., Brazil, China and the E.U.. Beef, while not as widely consumed as chicken, is sold principally in the supermarkets. Major suppliers of beef include Australia, New Zealand, Argentina, China and USA.

In the seafood category, Singaporeans consume mostly fresh and frozen fin fish caught and sold by neighboring countries,i.e. Malaysia, Indonesia and Burma. Other major suppliers include Taiwan and Japan, India, Australia, Vietnam and China. In 1999, a total value of US\$335 million was imported from worldwide sources.

Singaporeans are very fond of fresh seafood, especially fin fish, crabs, lobsters and clams. While most of the fin fish are purchased in the wet markets for home consumption, Singapore consumers generally go to restaurants for the consumption of crabs and lobsters.

Food Retail Sector

It is estimated that almost half of the food retail sales of US\$2.7 billion take place in supermarkets, the rest in convenience shops and wet market stalls. Traditionally Singaporeans shop for their fresh

produce, meats and fish in wet market stalls. However, in recent years, more and more household are turning to supermarkets for their fresh produce, meats and fish requirements. Traditionally importers who represent foreign brands will be responsible for the market development of the brands, advertising and promotion and increasing distribution reach to all retailers.

However, in recent years, some of the large supermarket chains and several upmarket retailers import western-type products directly for their own outlets. Products directly imported would include frozen prepared meals, juices, jams, confectionery, biscuits, salad dressings, prepacked deli meats and fresh temperate fruit. Products procured from local importers would include products from the Asian region, dry groceries, tropical fruit, frozen chicken and chicken parts, frozen beef, local sauces and ethnic foods.

Four major supermarket chains dominate the Singapore retail industry. The largest, NTUC Fairprice supermarket chain, has 68 outlets, almost all of them located in major residential estates. NTUC Fairprice's target audience is principally the middle and lower income groups. Competitive pricing is one of the main factors determining whether a new product should be procured for the Fairprice stores. The retail distribution reach of the Fairprice stores is very extensive as they are located in almost every large residential population concentration. Importers who require their products to be distributed island-wide and with the focus on the mass market prefer to work with NTUC Fairprice.

NTUC Fairprice supermarket chain procures almost all their food products from local importers. However, in recent years, NTUC Fairprice has embarked on extensive house branding of basic essentials like rice, bread, cooking oil, toilet paper, box tissue, sugar, dish washing liquid and canned fruit. NTUC Fairprice also imports directly some fresh produce and fish from Myanmar, and Indonesia.

In December 1998, NTUC Fairprice established an all-American store, Liberty Supermarket. The target group of this store is the American, Japanese and the European residents in Singapore. It is intended to have at least two thirds of the store stocked with American products. Liberty imports most of their products directly from the U.S., although a significant percentage of the products retailed are procured from local importers.

The second largest in terms of number of outlets and sales turnover is the Cold Storage group with 25 outlets. Cold Storage supermarkets target the middle and upper-middle income groups. A large percentage of products on their shelves are either western-type products or procured from E.U., Australia, New Zealand and the United States. Eight of their outlets are located in upper middle income residential areas and customers to these outlets are principally expatriates and upper middle income residents.

The procurement focus of Cold Storage supermarkets is on quality and freshness. Besides procuring most of their products from local importers, Cold Storage also imports significant volumes of fresh temperate fruit and frozen foods from the United States, Australia and the EU. Packaged and canned products manufactured in the Southeast Asian region and in China and which are consumed by the local residents are procured locally from Singapore importers.

The other significant remaining supermarket chain is Shop N Save with 19 outlets. Shop N Save outlets are located in major housing estates and its customers are primarily those in the middle and lower middle income groups. The majority of their products are purchased from local importers. Shop N Save is part of the Singapore listed QAF group. One of the associated companies, Ben Foods, is a distributor for a range of dairy and frozen foods from Australia, New Zealand and the United States. Shop N Save generally would cooperate with Ben Foods by merchandising the foods the latter represent in all their outlets.

Besides the major supermarket chains, there are more than 23,000 minimarts, convenience stores and grocery shops located in all residential housing estates all over the island. As these shops tend to be very small (in most cases no more than 600 square feet in retailing area), products tend to be limited to the very basic household items and to a small number of confectionery items and snack foods. Few of the shops in this category sell frozen meats and prepared meals nor is fresh produce retailed in this category.

Food Service Sector

It is estimated that Singaporeans spend about US\$3.25 billion annually on cooked food. Since eating out in the numerous cooked food stalls located in almost every corner of major housing residential estates is relatively inexpensive, most Singaporeans eat out at least once a day. As most households have working wives, Singapore families find it more convenient and, in most cases, less expensive to eat out. It is not uncommon each evening to see families walk to the nearest neighborhood cooked-food stall to have their dinner.

According to government statistics, there are more than 5,500 cooked food stalls in the whole island. Besides these cooked-food stalls, fast food chains like McDonalds, Kentucky Fried Chicken, Burger King, Pizza Hut are located in large shopping complexes all over the island.

The food service industry has been very badly affected by the economic downturn in 1998 and as a result a number of better known restaurants like TGI Friday's ceased operations. Other restaurant chains closed unprofitable outlets and consolidated their operations by cutting costs and trimming their labor force.

During the recession in 1998, Singapore customers turned away from the more expensive full service restaurants and frequented the quick service restaurants (QSR), including the fast food joints and full service family establishments like Denny's, Tony Roma's and Sizzlers. Some consumers go further downscale, from QSR outlets to the low priced cooked food market stalls. Some supermarket managers also reported an increase in purchase of uncooked foods especially those in the lower priced categories as more consumers resort to home cooking to save on eating out expenses. Additionally, some office workers bring in box lunches from home to cut down the cost of eating out.

CY2000 showed a marked improvement in restaurant turnover as the Singapore economy improved during the year. However cash flow remained rather tight as payments from restaurants to suppliers were dragged out to as long as six months in some cases. During the economic crunch in 1998,

restaurants switched to lower cost food ingredients to save costs. However, with the upswing in 1999 and 2000, the food service industry is turning back to better quality but higher priced foods as customers resume their original preference for quality food ingredients.

Food service companies in Singapore are widening their distribution network to other countries in the Asian region to achieve economies of scale in operation. As individual restaurant requirements are small, Singapore food service companies provide an alternative supply chain to customers who have small but frequent procurement needs for U.S. or western-type products.

It is thus not uncommon to see a number of well known U.S. brands being transshipped or distributed from Singapore. Traders here are able to provide credit terms to their counterparts in the region or to carry out specific handling, packaging or documentation requirements. Generally products which have a longer shelf life and which do not need refrigeration are more easily transshipped.

Meat and poultry products which require halal certification for Muslim consumers in the region are generally shipped direct to the country of destination. Again, some Singapore traders may be involved in the ordering process as well as in the provision of short term credit to the local importer in the destination country.

Food Processing Sector

Singapore's food processing sector is very limited and the major food manufacturers are those in beer, non alcoholic beverages, snack foods, fish processing and ethnic food activities. As Singapore has no crop or livestock production, practically all food ingredients are imported from a wide range of countries worldwide.

According to the Singapore government statistics, there are more than 300 companies making up Singapore's food processing sector most of which are small-scale operations with output barely sufficient for the local market. These firms manufacture food products ranging from beverages and snack foods to dairy and confectionery goods. With the exception of the sole cigarette manufacturer, the number of employees for each establishment tends to be less than 100 each.

The total sales turnover of all food manufacturers in 2000 was US\$1.92 billion, out of which about 45 percent was re-exported. Products which are exported include cigarettes, edible oils, chocolates, seafood, milk powder, condensed milk, sauces and spices.

The source of competition varies depending on the nature of the product manufactured. For example, Australia supplies most of the milk products and dairy ingredients while China supplies most of the corn and soybean products. Malaysia supplied nearly 20 % of the food ingredient market and was the major supplier of live animals for slaughter, edible oils, tropical fruit and vegetables in 1998. The U.S. has significant market share in juices, juice concentrates, fresh temperate fruit, nuts, flavorings, spices and leaf tobacco.

Food Processing Industry Sub-Sector	No. of Firms	1998 Sales (US\$ million)
Prepared Fruit & Vegetables, Oilseed Products	8	12.4
Dairy	5	156.8
Beverages	9	174.5
Baked Goods/Confectionery	58	131.5
Meats	26	130.6
Snack Foods	10	23.9
Edible Oils	11	241.2
Chocolate and Chocolate Products	6	140.0
Fish and Other Seafood	32	99.6
Other*	155	964.5
TOTAL	320	2075

SECTION IV. BEST HIGH-VALUE PRODUCT PROSPECTS

- Snack Foods
- Breakfast cereals & Pancake Mix
- Red meats
- Dairy products
- Fresh Fruit
- Processed Fruit & Vegetables
- Fruit & Vegetables
- Tree Nuts
- Pet Foods

SECTION V. KEY CONTACTS AND FURTHER INFORMATION

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APPENDIX I. STATISTICS

A. Key Trade & Demographic Information

	2000	
Agricultural Imports From All Countries (\$Mil) /U.S. Market Share (%)	4171	8%
Consumer Food Imports From All Countries (\$Mil) / U.S. Market Share (%)	2244	12%
Edible Fishery Imports From All Countries (S\$Mil) / U.S. Market Share (%)	554	2%
Total Population (Millions) / Annual Growth Rate (%)	4.01	1.8%
Urban Population (Millions) / Annual Growth Rate (%)	N.A.	N.A.
Number of Major Metropolitan Areas	1	
Size of the Middle Class (Millions) / Growth Rate (%)	N.A.	N.A.
Per Capita Gross Domestic Product (U.S. Dollars)	23643	
Unemployment Rate (%)		3.5%
Per Capita Food Expenditures (U.S. Dollars)	1487	
Exchange Rate (US\$1 =		

B. CONSUMER FOOD & EDIBLE FISHERY PRODUCT IMPORTS

SINGAPORE IMPORTS	Importsfro	m the W	orld	Imports fr	om the U	S	U.S Market Sha		hare
							%	%	%
(In Millions of Dollars)	1998	1999	2000	1998	1999	2000	1998	1999	2000
CONSUMER-ORIENTED									
AGRICULTURAL TOTAL	1,892	1,680	2,244	246	211	265	13	13	12
Snack Foods (Excl. Nuts)	92	108	118	10	12	15	10	11	13
Breakfast Cereals & Pancake Mix	15	18	17	3	3	4	19	18	24
Red Meats, Fresh/Chilled/Frozen	73	0	174	8	0	8	11	0	5
Red Meats, Prepared/Preserved	54	68	69	13	10	11	23	15	16
Poultry Meat	92	0	98	19	0	25	21	0	25
Dairy Products (Excl. Cheese)	207	20	232	8	4	10	4	17	4
Cheese	21	0	21	2	0	2	8	0	8
Eggs & Products	44	1	50	1	1	1	2	9	3
Fresh Fruit	243	250	242	52	39	39	21	15	16
Fresh Vegetables	141	135	133	9	9	10	6	7	8
Processed Fruit & Vegetables	158	179	165	42	48	46	27	27	28
Fruit & Vegetable Juices	26	28	29	5	6	8	18	23	26
Tree Nuts	28	33	32	3	5	5	12	16	16
Wine & Beer	128	165	164	5	5	6	4	3	4
Nursery Products & Cut Flowers	40	43	45	1	1	1	0	0	1
Pet Foods (Dog & Cat Food)	7	9	9	3	3	4	37	36	41
Other Consumer-Oriented Products	522	624	647	64	66	71	12	11	11
FISH & SEAFOOD PRODUCTS	416	110	554	5	1	10	1	1	2
Salmon	10	1	15	1	1	1	1	31	0
Surimi	4	0	5	1	0	1	4	0	8
Crustaceans	130	57	158	1	1	2	1	1	1
Groundfish & Flatfish	43	0	62	1	0	1	2	0	2
Molluscs	49	0	73	2	0	3	5	0	5
Other Fishery Products	181	53	241	1	1	3	1	0	1
AGRICULTURAL PRODUCTS	3,260	2,772	3,330	330	267	312	10	10	9
TOTAL AGRICULTURAL, FISH & FORESTRY TOTAL	3,956	3,177	4,171	347	279	334	9	9	8

Source: FAS' Global Agricultural Trade System using data from the United Nations Statistical Office

C. TOP 15 SUPPLIERS OF CONSUMER FOODS & EDIBLE FISHERY PRODUCTS

Reporting Singapore - Top 15 Ranking

SINGAPORE - TOP 15 SUPPLIERS

CONSUMER-ORIENTED AGRICULTURAL IMPORTS

FISH & SEAFOOD PRODUCTS IMPORTS

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	1998	1999	2000		1998	1999	2000
	Value	Value	Value		Value	Value	Value
	1000\$	1000\$	1000\$		1000\$	1000\$	1000\$
Malaysia	420,367	393,922	515,951	Thailand	62,267	27,243	70,764
Australia	230,753	133,247	285,090	Malaysia	48,372	9,770	67,841
United States	245,675	210,928	265,394	British Ind. Ocean Terr	0	768	54,431
China (Peoples Rep)	189,073	197,298	208,623	Australia	18,231	17,625	36,600
France	100,222	107,449	128,573	Burma	39,112	0	28,501
Thailand	87,204	103,483	124,099	Japan	23,379	3,548	27,686
Netherlands	57,489	35,017	86,170	India	19,289	508	24,712
New Zealand	76,598	24,772	70,485	Vietnam	16,791	1,716	23,437
Vietnam	49,302	79,265	62,020	Taiwan (Estimated)	43,258	1,024	23,252
Brazil	40,008	8,578	51,886	New Zealand	13,561	14,502	20,968
Japan	46,537	50,891	49,844	Chile	7,342	13,741	19,115
Madagascar	9,533	13,855	41,508	Hong Kong	11,150	1,963	18,290
India	34,251	29,025	30,150	China (Peoples Rep)	14,162	4,970	17,356
United Kingdom	27,899	25,383	29,257	Norway	12,500	290	17,019
Denmark	21,763	12,320	28,734	Korea, Republic of	9,725	1,390	10,681
Other	255,691	254,457	266,497	Other	77,279	10,903	93,649
World	1,892,413	1,679,960	2,244,310	World	416,419	109,960	554,316

Source: United Nations Statistics Division

END OF REPORT