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# **Report Highlights:**

The following report provides an economic and market overview, demographic trends and practical tips to U.S. exporters on how to conduct business in Bulgaria. The report also describes three market sectors (food retail, hotel, restaurant, institutional, and food processing), the best market entry strategy, and the best high-value product prospects. The exporter guide focuses exclusively on consumer-oriented products.

## **Market Fact Sheet: Bulgaria**

## **Executive Summary**

Since 2016, Bulgaria, gross domestic product (GDP) growth has been over three percent annually. Exports generate almost 50 percent of Bulgaria's GDP and are a pillar of the economy. EU Member States are Bulgaria's primary trading partners, although there is wide variation in the balances of trade. In 2018, Bulgaria had a trade deficit in goods of about €3.5 billion (\$3.96 billion). Agriculture makes up 3.9 percent of GDP.

SWOT Analysis			
Strengths	Weaknesses		
Bulgarian is accessible	Many U.S. exports		
by sea and has an	are disadvantaged		
efficient distribution	because of EU non-		
network. Growing food	tariff barriers and		
processing industry is	import duties.		
looking for new			
imported ingredients.			
Low marketing costs.			
Opportunities	Threats		
Growing incomes,	Domestic producers		
increasing demand for	receive EU funds to		
high-value products, fast	upgrade production		
developing food retail	efficiency and		
network, consumption	product quality		
habits changing towards	which can lower		
high-quality products.	demand for		
	imports.		

## **Imports of Consumer-Oriented Products**

Goods imported into the EU must meet the EU sanitary and phytosanitary requirements. For more specific information, see Post's Food and Agricultural Import Regulations and Standards report. 2018, consumeroriented agricultural imports were \$2.18 billion, 9.3 percent increase over 2017. Eighty-three percent of these were sourced from within the EU.

## **Food Processing Industry**

Bulgarian food processing is developing rapidly and generated \$7.06 billion in 2018. Over 6,300 companies operate in Bulgaria and employ nearly 100,000 people. Leading food processing sectors include dairy, sugar, chocolate and confectionery,

bakery, sunflower oil, red and poultry meat, eggs, soft drinks, horticultural processing, and wine production.

## **Food Retail Industry**

Bulgarian food retail sales reached \$6.5 billion in 2018. Modern retail sales accounted for \$3.5 billion (54 percent) and \$2.97 billion in traditional channel. Total retail outlets were 41,320. Grocery retail grew in 2018 on improved consumer confidence and labor market. The largest retailer, Kaufland, accounted for 29 percent of sales among the top 10 largest food retailers. Grocery e-commerce is developing but is still not very popular. Urban consumers are increasingly demanding for higher quality and products perceived as healthful.

Quick Facts			
CY 2018 Imports of Consumer-Oriented Products (\$billion) 2.18			
CY 2018 List of Top 10 Growth Products in Host Country  1) Meat of Swine 2) Food Preparations 3) Cocoa Preparations 4) Bread, Pastry, Cakes 5) Coffee, Roasted 6) Tomatoes, Fresh or Chilled 7) Cheese 8) Chocolate and Cocoa Products 9) Nonalcoholic Beverages 10) Chicken Cuts			
CY 2018 Food Industry by Channels	(\$ billion)		
Food Industry	7.06		
Food Exports - Agricultural and Related Products Total (2018) 5.2			
Food Imports - Agricultural and Related Products Total (2018)	4.07		
Retail	6.5		
Food Service	3.44		
CY 2018 Top 10 Host Country Retaile			
-,	Tabak Market		
,	L afka)		
-,	CBA Lagardere Retail		
-,	Avanti 777		
6) Maxima (T-Market)			
-,,			
CY 2018 GDP/Population Population (millions): 7.04 GDP (\$ billion): 64.15 GDP per capita (\$): 9,132			

Data and Information Sources: Euromonitor, Trade

Data Monitor, Local sources

Contact: AgSofia@usda.gov

## **Market Overview**

The Bulgarian National Bank's 2018 average exchange rate of \$1.00 =BGN 1.71 was used in this report.

## **General Economy**

Bulgaria continues its transition into a market economy and Government of Bulgaria (GOB) intervention in international trade and foreign investment has decreased considerably. Exports generate 49.5 percent of GDP and are a pillar of the country's economy. Bulgaria's biggest exports are industrial supplies, consumer goods, fuels, and lubricants.

National Economy	2016	2017	2018
GDP (billion BGN)	95.092	102.308	109.695
GDP (billion USD)	51.124	62.77	64.15
GDP per capita (BGN)	13,341	14,459	15,615
GDP per capita (USD)	7,173	8,871	9,132
Exchange Rate	\$1=BGN 1.86	\$1=BGN 1.63	\$1=BGN 1.71

Source: Bulgarian National Bank

According to Intrastat data from the Bulgarian National Statistical Institute (NSI), total 2018 U.S. agricultural imports into Bulgaria reached \$68.7 million. According to Trade Data Monitor (TDM), in 2018 the United States imported \$161.6 million of food and agriculture from Bulgaria. Data indicate that bilateral trade between Bulgaria and the United States is growing, despite the strong dollar and increased EU tariffs imposed on certain U.S. agricultural products.

## **Geography and Demographics**

Bulgaria is located in southeastern Europe and is an important commercial hub between Europe and Asia. As of January 2019, Bulgaria's population totaled 7.04 million people, representing 1.4 percent of the EU's population, and a total area of about 111,002 square kilometers. About 64,000 square kilometers of Bulgarian territory is agricultural land.

Bulgaria has relatively well-developed and improving infrastructure, including seven highways, 230 railway stations, four international airports, two seaports on the Black Sea, and numerous ports on the Danube River. Five Pan-European corridors cross the country and link Northern Europe with the Middle East and North Africa. There are four commercial airports, in Sofia, Varna, Burgas, and Plovdiv. The largest airport is in Sofia, which accommodated nearly 7 million passengers in 2018 (about 6.5 million in 2017).

Both sea and river freight routes offer reliable international shipping transportation. The largest Bulgarian seaports are Varna and Burgas on the Black Sea coast. The Danube River is navigable during most of the year and supports inland water transport. With the Rhine-Main-Danube canal in use since 1992, Bulgaria has access to large European ports on the North Sea. The main Bulgarian ports on the Danube River are Ruse, Lom, and Vidin.

Bulgaria's capital, Sofia, has 1.27 million residents and is situated in the country's southwestern region. The second and third largest cities are Plovdiv in southcentral Bulgaria, with a population of 505,663 people, and Varna on the west coast of the Black Sea, with a population of just under 400,000 people.

Younger Bulgarian consumers behave differently from older consumers and/or retirees. Younger workers tend to have higher incomes, greater purchasing power, purchase higher-quality products, visit restaurants, and travel. Older consumers and retirees often receive less pay (or pensions) and limit themselves to the staple products and basic needs. The average annual salary in Bulgaria is BGN 13,620 (about \$8,000), while the average annual pension is BGN 4,356 (about \$2,500). The data demonstrate that young people have three times the purchasing power of pensioners. There are also significant consumption differences between urban and rural consumers. Bigger cities tend to have lower levels of unemployment and higher incomes (therefore more young people).

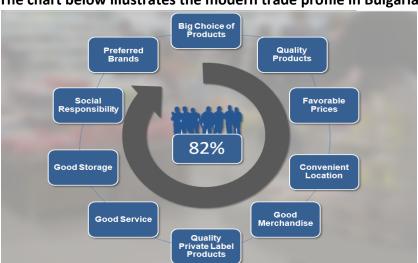
	Advantages			
Higher o	consumption of food and edible fishery products is creating demand for more			
imports				
Migratio	on of people from rural to urban areas continues at a rapid pace.			
Bulgaria	an market is accessible by sea.			
Growing	g food processing industry is looking for new imported food ingredients.			
Efficient	t domestic distribution network.			
Marketi	ing and advertising costs are relatively low.			
	Challenges			
U.S. pro	ducts are disadvantaged because of duties versus products from EU Member			
States a	and countries with EU free trade agreements (FTA).			
Bulgaria	an domestic producers are receiving European funding to upgrade production			
efficiend	cy and product quality.			
Bulgaria	an farmers increase agricultural production, reducing demand for imports in the			
country				
Exchang	ge rate fluctuations and the strong dollar disadvantage U.S. shippers. (Bulgarian			
Lev (BG	N) has a fixed exchange rate against the Euro (€1.00 = BGN 1.95)			

## I. Exporter Business Tips

## **Entry Strategy**

Bulgarian convenience stores, supermarkets, and hypermarkets generally purchase from local importers, wholesalers, and producers. However, there has been a recent shift toward direct imports to avoid higher cost associated with purchasing from importers or intermediary. The best method to reach Bulgarian retail buyers and prospective importers is to contact them directly via e-mail or fax. Product catalogues and price lists are essential, and samples are helpful. The bigger retailers in

Bulgaria include <u>Kaufland</u>, <u>Metro</u>, <u>Lidl</u>, <u>Billa</u>, <u>Fantastico</u>, <u>T-Market</u>, and <u>CBA</u>. For more information, please see FAS Sofia's <u>Retail Market</u> report.



The chart below illustrates the modern trade profile in Bulgaria

Post recommends visiting Bulgaria to establish meaningful relationships with local buyers, as Bulgarian stakeholders still value personal relationships and face-to-face meetings. While visiting Bulgaria, U.S. suppliers should bring product samples, as many importers and retailers rely heavily on subjective factors when deciding on new products to represent. Post further recommends that the companies contact FAS Sofia for guidance when arranging a visit.

Bulgarian businesses are usually interested in several products instead of single product lines. As incomes grow, consumers tend to look for more variety and importers look for new products, including new-to-market products and new brands of certain products. Trial orders to test the market may be considered. Many importers specialize in certain product categories and often join together in consolidated shipments to lower associated risk and costs.

# Sales and Marketing

Although sales and marketing strategies in Bulgaria are still evolving, it remains a price-sensitive market and discounts are common and often expected. U.S. food and beverage suppliers, particularly those in the higher-value categories, may seek to mitigate demands for discounts by focusing on market education, sales training, and brand development.

More Bulgarian consumers are willing to pay premium prices for foods and beverages perceived as 'healthful' or 'nutritious'. Bakery, confectionary, soups, oils and fats, and nutritional supplements are examples of product categories with successful marketing strategies based on health and nutrition.

## **Bulgarian Business Customs**

Bulgarian business contacts tend to be direct and informal in their approach and do not observe the strict business protocols found in some markets. Although procurement and purchasing managers are

always searching for new products, they tend to be thorough in product evaluations. They like to see product samples and will often place small trial orders to test the market's response. Some local customs are worth observing. Offering holiday greetings and giving small gifts during major holidays (Christmas, New Years, and Orthodox Easter) are common and appreciated. These holidays are also high sales periods and U.S. companies may consider introducing new products to coincide with these busy holiday seasons. One example is that many bakery product companies will purchase baking ingredients as early as February or March for Easter cake sales, depending on the Orthodox calendar.

## **Language Barrier**

Speaking Bulgarian is not essential to doing business in the country, but U.S. companies are advised to verify the level of English fluency of their potential business partners. A high percentage of Bulgarians speak proficient English, especially those under 40, who have often taken English lessons. Translation and interpretation services are easy to find. Written materials, such as company information, product brochures, etc., will resonate better if translated into Bulgarian.

# II. Import Food Standards, Regulations, and Import Procedures

Bulgarian food standards and regulations are harmonized with those of the EU. Phytosanitary and veterinary controls may be applied on traded plant and animal-origin products. Bulgarian food processors observe HACCP.

U.S. companies should observe product-labeling requirements vis-à-vis health or nutritional claims, which require approval by the Bulgarian Food Safety Agency and Ministry of Agriculture and Food. Supplementary labels (i.e. stickers) must also be translated into Bulgarian and should include the type of product, product name, name(s) of the manufacturer and importer, full list of ingredients, and shelf life. Bulgaria also introduced country-specific labeling requirements for certain products. For example, dairy-based product containing vegetable oil, not state it is a "dairy product" and must be labeled as "Imitation Product Containing Milk". Additionally, cheese containing vegetable oils cannot be classified as cheese, but should be labeled as "containing vegetable oil". For more information on labeling requirements, food regulations, and standards, including new requirements for organic food products, please see FAS Sofia's Food and Agricultural Import Regulations and Standards report or refer to FAS Sofia. Additional information can also be found on the FAS Europe's website, the European Food Safety Agency, and Bulgarian Food Safety Agency websites.

## III. Market Sector Structure and Trends

## **Food Imports**

In 1989, Bulgaria's leading trading partner was the Soviet Union, which accounted for 65 percent of exports and 53 percent of Bulgarian imports. Today, EU Member States are Bulgaria's primary trading partners States (over 75 percent), although there is significant balance of trade variations between Member States.

Bulgaria's top EU food and agricultural trading partners are Romania, Greece, Germany, Poland, Netherlands, and Italy. Agricultural trade with Romania and Greece account for one-third of Bulgaria's total agricultural trade within the EU. Main non-EU food and agricultural trading partners are Turkey, the Republic of North Macedonia, Serbia, and the United States.

**Bulgaria's Agricultural Export and Import Statistics 2016-2018** 

International Transactions  Billion EURO	2016	2017	2018
Exports (FOB)	4.13	4.17	4.31
Imports (CIF)	2.84	3.14	3.26
Commodity Circulation	6.97	7.31	7.57

Source: Ministry of Agriculture and Food – Agrarian Report 2019

**Imports from the United States**: According to Intrastat data from the Bulgarian NSI, U.S. food and agricultural imports topped \$68.7 million in 2018, up almost six percent over 2017. Bilateral trade relations are friendly. Demand growth for U.S. food and agricultural products is stable.

Bulgaria's EU accession negatively affected U.S. fruit product imports, as EU horticultural products gained duty-free and facilitated access. EU FTAs with non-EU countries also threaten U.S. exports, as some products enter Bulgaria and other EU Member States with low tariffs or duty-free. EU trade barriers also effectively ban U.S. poultry meat (since 1997) due to U.S.-approved pathogen reduction treatments, despite the added hygiene and product safety.

## **Food Processing Sector**

The food processing industry in Bulgaria has developed rapidly in recent years. U.S. food ingredient products compete with similar imports from other EU members and increasingly from growing local production. Related U.S. products and/or associated ingredients with good sales potential in Bulgaria's food processing sector include tree nuts, peanuts, dried fruits, beef, and seafood products. For more information about the Bulgarian food processing sector, please refer to FAS Sofia's latest Food Processing Ingredients report.

#### **Food Retail Sector**

Total 2018 number of grocery retail outlets in Bulgaria was 41,320, of which 3,294 are modern grocery outlets. According to Euromonitor, modern-retail sales in 2018 reached BGN 5.98 billion (\$3.5 billion) and accounted for 54 percent of market share. The remaining 46 percent, almost BGN 5.08 billion (\$2.97 billion), was captured by 38,026 traditional grocery outlets.

Bulgaria's grocery retail market grew by 2.6 percent in 2018, with key factors being increased consumer confidence, which is reaching EU-average levels, declining unemployment and growing incomes (minimum wage increased by 9.8 percent in early 2018) leading to increase in food consumption, as well as more foreign tourists (9.3 million, up 4.4 percent over 2017). For more information about the retail market, please see Post's Retail Market report.

# Hotel, Restaurant, and Institutional Food Service (HRI) Sectors

HRI in Bulgaria is still maturing and does not have long professional traditions, especially in the high-value segment. These sectors have developed dynamically over the past several years with tourism and shopping malls being a main driver. In 2018, the foodservice industry continued the sales-growth rate due to improving consumer purchasing power and tourism. For more information about the Bulgarian HRI food sectors, please see Post's latest HRI report.

# **Organic Foods Sector**

Organic agriculture in Bulgaria is developing rapidly due to EU subsidies, higher local purchasing power, and growing consumer demand. Due to Bulgaria's lower processing capacity, over 80 percent of organic agriculture is exported for value addition. Conversely, specialized retailers and supermarkets continue to depend on imported packaged organic foods and beverages. Imported organic products account for over 60 percent of market share, most of which are sourced from Austria, Germany, Italy, Greece, and the Netherlands. Currently imported organic products have better marketing, availability, and variety for the local consumers. They are 'trusted' as genuinely organic. U.S. exporters of processed organic foods and food ingredients may benefit from the existing EU equivalency agreement. U.S. exporters can find detailed information about how to export organic foods to the EU here. More information about the organic food sector in Bulgaria can be found in FAS Sofia's Organic Market report.

# IV. Agricultural and Food Imports Best Consumer Oriented Product Prospects

Product	2018	Import Tariff Rate	Constraints over	Market Attractiveness
	Imports	-	Market Development	for U.S.
	(\$ millions)			
Grape Wines	35.96	13.10 Euro/HL for still, and 32.00 Euro/HL for sparkling.  Excise Tax = 0 VAT = 20 percent	Imported wines account for about 10	While many Bulgarians prefer local wines, imports from Spain, Italy, France, North Macedonia, New Zealand, Germany, Chile, and the United States have increased. Local wine importers are more aware of U.S. wines. Information about the Bulgarian wine sector
Tues Nicola	66.12	F 0 to 12 0	Cuaras Illinaina and	can be found <u>here</u> .
Tree Nuts	66.13	From 0 to 12.8	Greece, Ukraine, and	American tree nuts are
(HS 0802)		l, , ,	Netherlands for tree	dominant in the Bulgarian
and Ground		on type.	nuts and China,	market. For more
Nuts (HS		Information	Argentina, and Turkey	information, see FAS

2000 0 2 4 110		mantalalas ta sust s	E	Cofic/o Troo Nivita Avair
2008 and HS		pertaining to nuts	for ground nuts are	Sofia's Tree Nuts Annual
1202)		is available in the	1	report <u>here</u> . The Chinese
		EU official Journal	to U.S. exporters in	and Indian nuts are
		pages 94 through	Bulgaria.	considered to be lower
		100 and page 157.		quality.
Distilled	101.85	See the TARIC	Scotch and Irish	For more information see
Spirits		database <u>here</u> . For	whiskies dominate	FAS Sofia's Distilled
(HS 2208)		details about	Bulgarian market. U.S.	Spirits Market brief
		excise tax rates for	whiskey market share	report <u>here</u> .
		alcoholic	is about 20 percent.	
		beverages in the	Information on the EU	
		EU, see the	tariff rates imposed	
		website of the	on U.S. agricultural	
		General Taxation	products (including	
		and Customs Union	distilled spirits) can be	
		Directorate <u>here</u> .	found <u>here</u> .	
Food	115.5	Varies by type.	Strong competition	U.S. food preparations
Preparations		Detailed	from other exporters	can successfully increase
(HS 2106)		information on	(mainly from the EU).	their market share
		food preparations		through marketing
		tariffs can be found		campaigns, due to the
		in the official <u>EU</u>		high quality of the
		Journal in pages		products.
		173-174.		
Beef	65.14	For more	Strong competition	Awareness of U.S. beef in
		information see	from Latin American	Bulgaria remains
		USDA EU-28's Food	and European	moderate. Positive
		and Agricultural	producers/exporters;	perception about U.S.
		Import Regulations	U.S. beef costs more	beef should be created by
		and Standards	than other imported	educating the main
		Report (page 48).	beef; Limited	buyers (restaurants,
			purchasing power of	hotels, and retailers)
			the average Bulgarian	· · · · · · · · · · · · · · · · · · ·
			consumer.	diversified tastes.
Fish Products	118.06	EU seafood tariffs	Bulgarian is supplied	Growing demand for fish
		range from zero to	with various types of	offers opportunities for
		22 percent. More	fresh and frozen fish.	U.S. exporters. U.S.
		detailed	Frozen fish is well	products compete with
		information on	accepted by the	fish and seafood from
		seafood tariffs can	consumers. The	within the EU, Canada
		be found in the	consumption of other	· ·
		official EU Journal	types of sea food is	Norway, Indonesia,
			also increasing.	Argentina. See <u>here</u> for
		I bages 1, es and	12.00 mior caomig.	o 511611101 0 0 0 11010 101

134-139.	more information.

Source: Trade Data Monitor; FAS Sofia researches

# VI. Key Contacts and Further Information

# **American Institutions in Bulgaria**

Office of Agricultural Affairs 16 Kozyak Str., Sofia 1408, Bulgaria Tel: (359) 2-939-5774; (359) 2-939-5720

E-mail: agsofia@usda.gov

# **Bulgarian Central Authority Agencies**

Ministry of Agriculture and Food 55 Hristo Botev Blvd., Sofia 1040, Bulgaria Tel: (359) 2-985-11858; Fax: (359) 2-981-7955 Website: http://www.mzh.government.bg

Ministry of Health

5 Sveta Nedelya Sq., Sofia 1000, Bulgaria

Tel: (359) 2-981-0111

E-mail: <a href="mailto:press@mh.government.bg">press@mh.government.bg</a> Website: <a href="mailto:http://mh.government.bg">http://mh.government.bg</a>

Bulgarian Food Safety Agency

15A Pencho Slaveikov Blvd., Sofia 1606, Bulgaria Tel: (359) 2-915-98-20; Fax: (359) 2-954-9593

E-mail: bfsa@bfsa.bg

Website: http://www.babh.government.bg/en/

If you have questions or comments regarding this report, need assistance exporting to Bulgaria, a list of Bulgarian wholesalers and distributors, or are you looking for the Foreign Buyers Lists (FBL) of various consumer-oriented and seafood products, please contact the Office of Agricultural Affairs in Sofia, Bulgaria.

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## **Attachments:**

No Attachments