

**Voluntary Report** – Voluntary - Public Distribution

**Date:** December 04, 2023

**Report Number:** CA2023-0056

**Report Name:** Canada Offers Additional CARM Onboarding Webinars

**Country:** Canada

**Post:** Ottawa

**Report Category:** FAIRS Subject Report

**Prepared By:** Mihai Lupescu

**Approved By:** Mary Ellen Smith

**Report Highlights:**

As Canada's new Assessment and Revenue Management project (CARM) becomes mandatory in May 2024, the Canada Border Services Agency (CBSA) offers additional webinars for businesses to become familiar with this new electronic customs platform, and assist with enrollment through the CARM client portal in advance of the coming into force date.

Between January and March 2024, the Canada Border Services Agency (CBSA) is offering a new series of webinars to assist businesses become familiar with Canada's new [Assessment and Revenue Management project \(CARM\)](#). Interested stakeholders are strongly encouraged to register for and attend the webinars mentioned below.

#### Registering Small and Medium Seized Companies on the CARM Client Portal

These are shorter webinars dedicated to helping small and medium businesses understand how CARM may affect them while guiding them through the steps required to register on the CARM Client Portal. Please register using the link that corresponds to the preferred date/time.

| <b>Webinar Registration – Registering Your Small / Medium Business on the CARM Client Portal</b> |  |                       |                          |
|--|--|-----------------------|--------------------------|
| English  | Thursday, January 11 <sup>th</sup> , 2024  | 1:00pm - 2:00pm EST   | <a href="#">Register</a> |
|  | Tuesday, January 16 <sup>th</sup> , 2024   | 7:00pm – 8:00pm EST   | <a href="#">Register</a> |
|  | Thursday, January 25 <sup>th</sup> , 2024  | 10:00am - 11:00am EST | <a href="#">Register</a> |
|  | Wednesday, January 31 <sup>st</sup> , 2024 | 1:00pm – 2:00pm EST   | <a href="#">Register</a> |
|  | Tuesday, February 6 <sup>th</sup> , 2024   | 1:00pm - 2:00pm EST   | <a href="#">Register</a> |
|  | Tuesday, March 19 <sup>th</sup> , 2024     | 1:00pm - 2:00pm EST   | <a href="#">Register</a> |

#### Expanding Knowledge of CARM Release 2

These webinars will focus on the key changes to understand and prepare prior to Release 2 of the CARM Client Portal. Please register using the link that corresponds to the preferred date/time.

| <b>Webinar Registration – What You Need to Know with CARM Release 2 Webinar</b> |   |                     |                          |
|---|---|---------------------|--------------------------|
| English   | Thursday, January 18 <sup>th</sup> , 2024 | 1:00pm - 2:30pm EST | <a href="#">Register</a> |
|   | Tuesday, February 13 <sup>th</sup> , 2024 | 1:00pm - 2:30pm EST | <a href="#">Register</a> |
|   | Tuesday, March 26 <sup>th</sup> , 2024    | 1:00pm - 2:30pm EST | <a href="#">Register</a> |

#### Open Mic Sessions

These are an open forum where stakeholders can attend to ask questions in English or French on topics covered in any of the webinars. Please register using the link that corresponds to the preferred date/time.

| <b>Webinar Registration – Open Mic</b> |   |                     |                          |
|--|---|---------------------|--------------------------|
| Bilingual                              | Thursday, January 25 <sup>th</sup> , 2024 | 1:00pm – 2:00pm EST | <a href="#">Register</a> |
|  | Wednesday, March 27 <sup>th</sup> , 2024  | 2:00pm – 3:00pm EST | <a href="#">Register</a> |

For additional information on CARM, please consult FAS/Canada's recent GAIN report [CA2023-0044](#).

#### **Attachments:**

No Attachments.