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## Austria

### Exporter Guide

### Annual

### 2005

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**Report Highlights:**

In 2004, the Austrian economy grew faster than the Eurozone average and Germany with annual economic growth reaching 2.4%. Current low interest rates and income and corporate tax cuts support private spending growth. The food sector grew by 19.5 % from 2000 to 2005 to total 11.6 billion Euro (\$ 14.2 billion). History, consumer acceptance, and governmental support have transformed Austria's organic foods sector from a niche market to a market segment of considerable importance. The trend towards convenience food and ready-to-eat meals will continue. Seafood, dried fruits, nuts, organics, wine, and gourmet foods offer the best U.S. export opportunities.

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## I. Market Overview

### Economic situation and how it affects consumer spending and sales of U.S. products

In 2004, the Austrian economy grew faster than the average of the Eurozone and its main trading partner, Germany. After three years of annual economic growth of roughly only 1%, Austria's economic growth in 2004 finally came close to the economy's potential growth rate, at 2.4%. The economic upturn slowed in the final quarter of 2004 and in the first quarter of 2005. Exports weakened sharply in late 2004 and even more so in the first three months of 2005. The resulting negative growth of net exports could only be limited to a small extent by a concurrent slowdown of imports.

Nevertheless, low interest rates and the January 2005 income and corporate tax cuts have supported growth in private spending. At the start of 2005, the tax reform decided in May 2004 was enacted. The reform resulted in Euro 2.2 billion (\$ 2.7 billion) in income-tax relief for households and Euro 1.1 billion (\$ 1.35 billion) in corporate-tax relief for businesses. Consumer prices declined, which dampened the annual rate of inflation to 2.3%.

The Euro has recovered to trade as high as \$ 1.26 in early September 2005, after trending down to a 13-month low of \$ 1.187 in early July from its December 2004 all time high of \$ 1.367.

The Austrian unemployment rate remained on an upward trend, showing 5.2 % in August 2005 on the EU-harmonized measure. In contrast with this tendency toward worsening of overall unemployment in recent months, the number of long-term unemployed fell further thanks to governmental programs.

#### Food Expenditures

In 2003 (latest available statistics), total household expenditures for food and non-alcoholic beverages amounted to Euro 16.1 billion (\$ 18.18 billion). This was up 1.90 % compared to 2002. In the same period, total expenditures for alcoholic beverages and tobacco rose by 2.78 % to Euro 3.7 billion (\$ 4.18 billion).

Annual household expenditures for food and non-alcoholic beverages rose to 3,875 Euro (\$ 3,914) in 2002. Annual alcoholic beverages and tobacco products expenditures amounted to Euro 797 (\$ 805) per household, which corresponded to 2.7% of total household expenditures.

## **Key demographic developments and their impact on consumer buying habits**

Austria has a population of 8.2 million. The number of single households and childless double-working-partnerships is rising. While at the beginning of the sixties there were not even a half million single households in Austria, in 2004 there were 1.16 million which corresponds to 34 % of all households. The number of larger households has not risen as strongly. 2.36 people belonged to an average household in 2004.

The rise in single households boosts demand for convenience products and for food eaten outside the home. Singles are not only young urban working people but also retired persons. The rising number of elderly people, many of whom have significant disposable income, creates additional demand for health and dietetic foods. In 2004, 21.9 % of the total population was over 60 years old.

When responding to polls, consumers usually express a preference for high quality foods; however, when it comes to actually buying, price appears to be the major purchasing factor for a majority of the population. However, for special events most people, even those on a low income, are willing to spend more for “exclusive” products. In addition, the higher income and gourmet market (which regularly buy high priced foods) groups are growing.

The traditional Austrian diet is based on pork, flour, and vegetables. Cakes and bakery products are also important parts of the diet. Austrian dishes are rich in cholesterol and fat, and the most important ingredient is meat, either pork or beef. The increasing interest in wellness, especially among younger people, who are more concerned about their health, makes low-fat food more and more popular.

Because of environmental concerns, increasing health awareness, a very negative perspective of Austrian consumers towards biotech products, organically produced food is expected to grow steadily. Within the last three years, the organic market share in retailing increased from 3 % to 5 % in 2005. Among EU member countries, Austria has the highest percentage of organic farms.

Due to the increasing number of single households and the rising number of older people seeking companionship, the number of pets should continue its upward trend. This should stimulate demand for pet food.

## **Size and growth rate for the consumer foods and edible fishery product markets**

### **General**

The food sector grew by 19.5 % in the 2000 to 2005 period to Euro 11,595 million (\$ 14,244 million), mainly due to the expansion of discounters like Hofer, Mondo and Lidl. The grocery sector is the biggest outlet type in the retail sector and is expected to show a revenue growth of 10.3% in the 2003 to 2008 period.

Table 1: Food Retail Sales

| Market sizes - retail value - € million - current prices |         |         |          |          |          |          |
|----------------------------------------------------------|---------|---------|----------|----------|----------|----------|
|                                                          | 2000    | 2001    | 2002     | 2003     | 2004     | 2005     |
| <b>Austria</b>                                           |         |         |          |          |          |          |
| Food retail sales                                        | 9,701.9 | 9,952.5 | 10,274.5 | 10,568.3 | 11,087.2 | 11,595.3 |

Source: Euromonitor, 2004 estimate, 2005 forecast

Table 2: Food Retail Sales per Capita

| Market sizes - retail value - € per capita - current prices |         |         |         |         |         |         |
|-------------------------------------------------------------|---------|---------|---------|---------|---------|---------|
|                                                             | 2000    | 2001    | 2002    | 2003    | 2004    | 2005    |
| <b>Austria</b>                                              |         |         |         |         |         |         |
| Food retail sales                                           | 1,211.0 | 1,239.2 | 1,275.8 | 1,308.2 | 1,368.0 | 1,426.0 |

Source: Euromonitor, 2004 estimate, 2005 forecast

Fresh food is still regarded as a necessity by Austrian consumers and the demand for fresh food is fairly stable at about 800 thousand MT. Significant growth could be seen in the packaged sector. From 2000 to 2005, the packaged food sector increased by 15.4% to reach a value of Euro 6,493.1million (\$ 7,976.7 million).

Table 3: Fresh/Unpackaged Food Consumption

| Fresh/Unpackaged Food Consumption 1999-2004 - 1000 tonnes |       |       |       |       |       |       |
|-----------------------------------------------------------|-------|-------|-------|-------|-------|-------|
|                                                           | 1999  | 2000  | 2001  | 2002  | 2003  | 2004  |
| Meat                                                      | 799.6 | 799.9 | 768.9 | 788.1 | 795.3 | 803.6 |
| Fruits                                                    | 625   | 706.3 | 701.8 | 758.2 | 755.5 | 747.6 |
| Vegetables                                                | 702.2 | 639.9 | 682.5 | 675.5 | 663.9 | 654.9 |
| Starchy roots                                             | 488.4 | 499.1 | 501.8 | 493.7 | 500.4 | 507.4 |
| Fish and seafood                                          | 100.5 | 100.5 | 100.5 | 105.8 | 107   | 108.5 |
| Pulses                                                    | 2.5   | 2.2   | 2.3   | 2.3   | 2.3   | 2.3   |

Source: Euromonitor

## Organic Food

History, consumer acceptance, and government support have worked together to transform organic foods in Austria from a niche market to a market segment of considerable importance. Production, imports, and exports are still growing, and the Austrian government is supporting programs designed to increase organic consumption. Supermarket chains, all of which have their own organic labels, dominate the Austrian market for organic products. In 1994, the REWE Group Austria started with the organic brand name "ja natuerlich". Several supermarket chains followed this example. Perhaps unique to Austria, food retailers focus their marketing resources on organic foods in an effort to shape the overall image of the store. Organic foods are promoted in an effort to build consumer confidence in all of the food products sold by the chain.

The importance of organic food continued to increase in 2004. Sales of organic food experienced a boost in 2002 as discounter Hofer launched "Natur Aktiv". "Natur Aktiv" continues a trend of private label ranges being the main movers of the organic market in Austria. According to "Bio Austria", which is by far the largest association representing organic farmers, some 60% of its production is sold via private labels, some 20% is sold directly at the farm and 20% is exported. In 2004, total sales of organic fresh produce in Austria were estimated at some Euro 159.8 million (\$ 196.3 million). Organic food sales correspond to about 5% of total food sales.

There are especially good market opportunities for U.S. organic dried fruits and nuts.

## Packaged Food

Sales of packaged food are expected to amount to more than Euro 6 billion (\$7.4 billion) in 2004, an increase of less than 2% in current value terms on 2003. Compared to 2003, growth rates slowed down in much packaged food. However, in 2003 growth rates decreased in most areas.

In 2004, current value sales of packaged food in Austria are expected to increase by just below 2%. As in 2003, the only packaged food with negative growth is meal replacement products, while dairy products, oils and fats and canned food posted growth of less than half a percentage point. In volume terms, meal replacement products and canned food declined in 2004, while bakery products and oils and fats stagnated with growth of less than half a percentage point.

The only packaged food enjoying double-digit growth was once again noodles, although from a very low level, while ready meals fell just short of double-digit growth with volume sales up by more than 9% and current value sales up by some 7% over the previous year. As a result, ready meals saw the second-largest increase in current value sales in absolute terms.

Given the diversity of packaged food, it is not easy to single out all-encompassing trends that drive sales across many areas. Also, consumer demand is diversifying, and many opposing trends exist simultaneously. For example, private label products thrive alongside premium products and wellness-oriented products thrive alongside enjoyment-oriented products.

However, developments that can be found in many products include greater demand for healthy food, a greater diversification and internationalization of consumer tastes and strong demand for as much convenience as possible. Variety is, of course, another strong sales driver and packaged food is seeing a continued attempt by manufacturers to increase variety not just with "regular" product launches but also many limited editions and seasonal products, available only for short periods of time.

As eating habits change, the launch of smaller portions and snack-size products continued to be one of the major developments in packaged food, both in 2004 and 2003. Health consciousness is one factor behind this but another is simply greater choice, as smaller packaging sizes allow consumers to sample a greater variety of products.

Table 4: Packaged Food Sales

| Retail Sales of Packaged Food by Sector: Value 1999-2004 - Euro Million |          |          |          |          |          |          |
|-------------------------------------------------------------------------|----------|----------|----------|----------|----------|----------|
|                                                                         | 1999     | 2000     | 2001     | 2002     | 2003     | 2004     |
| Confectionery                                                           | 611.6    | 622.7    | 646.3    | 664.9    | 685.6    | 699.4    |
| Bakery products                                                         | 1,462.60 | 1,470.30 | 1,497.70 | 1,547.60 | 1,590.80 | 1,620.90 |
| Ice cream                                                               | 297.4    | 290.4    | 288.5    | 292.8    | 332.9    | 339.4    |
| Dairy products                                                          | 1,288.30 | 1,294.40 | 1,389.50 | 1,437.10 | 1,450.50 | 1,455.20 |
| Sweet and savoury snacks                                                | 113      | 113.2    | 114.5    | 116.5    | 118.4    | 120      |
| Snack bars                                                              | 15.5     | 16.9     | 17.4     | 18.4     | 19.4     | 20.5     |
| Meal replacement products                                               | 0.6      | 0.6      | 0.6      | 0.6      | 0.6      | 0.5      |
| Ready meals                                                             | 139.2    | 140.4    | 148.3    | 159.1    | 169.7    | 181.7    |
| Soup                                                                    | 50.4     | 50.7     | 52.2     | 54.6     | 56.3     | 58.4     |
| Pasta                                                                   | 61.7     | 62.2     | 63.6     | 65.6     | 67       | 68.8     |
| Noodles                                                                 | 0.2      | 0.4      | 0.7      | 1.1      | 1.7      | 2.5      |
| Canned/preserved food                                                   | 133.3    | 131.6    | 131.4    | 131.7    | 132.3    | 132.8    |
| Frozen processed food                                                   | 369.9    | 362      | 369.9    | 380      | 389      | 400.6    |
| Dried processed food                                                    | 145.3    | 147.2    | 151.4    | 157      | 161.6    | 167.1    |
| Chilled processed food                                                  | 335.7    | 343      | 353.1    | 369.3    | 384.3    | 399.2    |
| Oils and fats                                                           | 273.1    | 274.8    | 279.6    | 286.7    | 287.5    | 288.3    |
| Sauces, dressings and condiments                                        | 216      | 221.4    | 214.5    | 223.4    | 231.5    | 239.7    |
| Baby food                                                               | 74.8     | 75.9     | 78.5     | 80.7     | 82.8     | 84.7     |
| Spreads                                                                 | 70.5     | 69.8     | 71.3     | 74       | 78.2     | 81       |
| Packaged food                                                           | 5,407.60 | 5,434.10 | 5,604.20 | 5,780.70 | 5,945.50 | 6,049.90 |

Source: Euromonitor

## Ready Meals

Sales of ready meals saw a healthy growth of almost 7 % in current value and of over 9 % in volume terms in 2004 over the previous year. With volume sales seeing a faster growth than value, unit prices for ready meals slightly went down to reach around Euro 5. This development is due to the increasing penetration of private label products in ready meals.

Ready meals are becoming more popular, as the number of single-households increases and a higher variety of products are offered.

Frozen and chilled ready meals benefit from their popularity and a good reputation when it comes to freshness. Canned ready meals, on the other hand, do not seem to match consumers' wishes, as they are regarded as less fresh and saw a decline of almost 3% in current value and over 2% in volume terms in 2004.

Hardly any Austrians, especially single consumers, can spare the time for the preparation of an extended meal. Therefore, ready meals are an easy solution for the problem of increasingly hectic lifestyles. Short preparation time, long storage life, and a high degree of convenience were the advantages of ready meals named by Austrian consumers during a survey of the Gallup Institute. However, ready meals are also viewed as unhealthy and to contain unhealthy preservatives. Also, consumers stated that ready meals are too expensive for households with more than one or two people.

Taste is reportedly the most important factor for repurchase. The closer the quality of ready meals to home-cooked meals, the higher the likelihood for a repurchase.

Table 5: Retail Sales of Ready Meals

| Retail Sales of Ready Meals by Subsector: Value 1999-2004 - Euro Million |       |       |       |       |       |       |
|--------------------------------------------------------------------------|-------|-------|-------|-------|-------|-------|
|                                                                          | 1999  | 2000  | 2001  | 2002  | 2003  | 2004  |
| Canned/preserved ready meals                                             | 11.5  | 10.9  | 10.4  | 10    | 9.8   | 9.5   |
| Frozen ready meals                                                       | 48    | 49.4  | 55    | 61.9  | 68.2  | 75.8  |
| Dried ready meals                                                        | 1.8   | 1.8   | 1.8   | 1.8   | 1.8   | 1.8   |
| Chilled ready meals                                                      | 25.1  | 27.9  | 31.2  | 34.6  | 37.8  | 41.7  |
| Dinner mixes                                                             | -     | -     | -     | -     | 0.3   | 0.3   |
| Frozen pizza                                                             | 51.8  | 49.2  | 48.5  | 49.2  | 50    | 50.6  |
| Chilled pizza                                                            | 1     | 1.2   | 1.4   | 1.5   | 1.7   | 1.9   |
| Ready meals                                                              | 139.2 | 140.4 | 148.3 | 159.1 | 169.7 | 181.7 |

Source: Euromonitor

## Sweet and Savory Snacks

Value sales of sweet and savory snacks are likely to see healthy growth of 1.4% in value and of 1.3% in volume terms in 2004. Nevertheless, this development is moderate compared to 2003 growth rates of 1.6% in value and 1.5% in volume terms. Although there were some major innovations in 2004, the snacks industry is very mature and stable, with long-established key players and the impact of innovations or other major changes takes time to make an impact.

The leading companies in sweet and savory snacks focus on strengthening brand awareness. They try to guarantee continual innovation and ensure that quality remains consistently high. Industry sources outlined that the growing brand awareness of consumers makes the gap between leading brands and private label products larger. In snacks, quality plays a more important role than low prices and consumers are willing to pay more for trusted and tasty brands.

Growth has also been slower in sweet and savory snacks because consumers have become more aware of healthier nutrition. In Austria, many people suffer from obesity and high cholesterol levels and have to monitor their intake of chips and crisps. It is therefore expected that key players will react by creating new healthy alternatives in the future.

Stand-alone party packages and single-sizes clearly demonstrate the trend towards more convenient products and a particular focus on packaging formats. Innovations are targeted at all consumer groups particularly with regard to meeting the demand for singles. The growing number of single-households has a positive impact on packaged food and it is likely that single-sized formats will be introduced in the future.

Another effect of the convenience trend is the growing sales of snacks via the convenience channels. In Austria, petrol stations are a very important channel, as they provide the only channel for Austrians to shop 24 hours a day, seven days a week. Snacks, therefore, are offered in smaller packages and are usually bought along with staple food at weekends when people go to petrol stations to buy fresh milk or bread.



Table 6: Retail Sales of Sweet and Savory Snacks

| Retail Sales of Sweet and Savoury Snacks by Subsector: Value 1999-2004 - Euro Million |      |       |       |       |       |      |
|---------------------------------------------------------------------------------------|------|-------|-------|-------|-------|------|
|                                                                                       | 1999 | 2000  | 2001  | 2002  | 2003  | 2004 |
| Chips/crisps                                                                          | 30.6 | 31.7  | 33.1  | 34.7  | 35.8  | 36.7 |
| Extruded snacks                                                                       | 30.1 | 28.9  | 28.5  | 28.2  | 28.4  | 28.5 |
| Popcorn                                                                               | 9.6  | 9.7   | 9.8   | 9.8   | 10    | 10.1 |
| Pretzels                                                                              | 22   | 21.6  | 21.3  | 21.2  | 21    | 20.8 |
| Nuts                                                                                  | 20.7 | 21.2  | 21.8  | 22.5  | 23.2  | 23.9 |
| Sweet and savoury snacks                                                              | 113  | 113.2 | 114.5 | 116.5 | 118.4 | 120  |

Source: Euromonitor

## Alcoholic Beverages

In 2004, volume sales of alcoholic drinks are expected to decline, following two consecutive years of growth. This growth was brought about by growing sales for beer and flavored alcoholic beverages (FABs). In 2004, a cooler summer could mean beer sales will fall back to their long-term consumption pattern of decline, while sales of spirits-based FABs are to have peaked in 2003, and will suffer a substantial decline in 2004. By contrast, beer-based FABs could see another small sales increase driven by new product launches and heavy promotional support. As in 2003, overall sales of wine will be down slightly. Although sales through retail outlets will benefit from retailer activities at supermarkets/hypermarkets, this will not be enough to offset the decline in direct sales. Spirits sales are expected to see a small increase as premixes are, once again, replaced with on-site mixing, benefiting imported rum, vodka, but also liqueurs. At the same time, after years of heavy decline, brandy will not decline as fast as in 2003, and therefore have a less negative impact on overall spirits sales.

Table 7: Sales of Alcoholic Beverages

| Sales of Alcoholic Drinks by Sector: Total Value 1999-2004 - Euro Million |          |          |          |          |          |          |
|---------------------------------------------------------------------------|----------|----------|----------|----------|----------|----------|
|                                                                           | 1999     | 2000     | 2001     | 2002     | 2003     | 2004     |
| Beer                                                                      | 2,346.40 | 2,340.50 | 2,351.20 | 2,436.00 | 2,505.20 | 2,501.10 |
| FABs (flavoured alcoholic beverages)                                      | 46.9     | 60.4     | 72.6     | 160.4    | 188.7    | 147.5    |
| Wine                                                                      | 2,561.90 | 2,567.20 | 2,596.70 | 2,580.20 | 2,573.80 | 2,553.90 |
| Spirits                                                                   | 1,006.60 | 1,012.60 | 1,051.80 | 1,069.70 | 1,085.40 | 1,109.00 |
| Alcoholic drinks                                                          | 5,961.80 | 5,980.70 | 6,072.20 | 6,246.30 | 6,353.10 | 6,311.40 |

Source: Euromonitor

Value sales will grow in line with volume sales in retail, but ahead of volume sales in the on-trade channel, as restaurant and bar owners always tend to increase prices quicker.

With a per capita consumption of more than 100 liters, beer is by far the most popular alcoholic drink, followed by wine at around 32 liters, with FABs and spirits distant third and fourth with almost four liters and three liters respectively. Within FABs, beer mixes containing lemonade account for more than 80% of volume sales.

Retail consumer expenditures on alcoholic drinks in Austria will amount to Euro 1,340 million (\$ 1,646 million) in 2004. Beer and wine accounted for the majority of consumer expenditure on alcoholic drinks.

Over the review period, per capita consumption declined for beer (despite growth in 2002 and 2003) and spirits, while it stagnated for wine. It increased significantly for FABs, but FABs represent only a small portion of overall expenditure. Despite this decrease in alcohol consumption, however, consumer expenditures on alcoholic drinks increased over the review period. This was due to higher prices resulting from a trend towards premium products, especially in the case of spirits. Lower volumes in the on-trade channel also were offset by higher prices there.

Table 8: Retail Consumer Expenditure on Alcoholic Dinks

| Retail Consumer Expenditure on Alcoholic Drinks 1999-2004 - Euro million |          |          |          |          |          |          |
|--------------------------------------------------------------------------|----------|----------|----------|----------|----------|----------|
|                                                                          | 1999     | 2000     | 2001     | 2002     | 2003     | 2004     |
| Total                                                                    | 1,146.00 | 1,188.00 | 1,190.00 | 1,246.00 | 1,282.00 | 1,340.40 |

Source: Euromonitor

After the reduction, the current rate of beer tax is Euro 24 (\$ 29.5) per hectoliter (hl), levied only on breweries with a production of more than 50,000hl. Taken together with a VAT of 20%, almost 50% of the price paid by consumers for a bottle of beer is comprised of tax. The tax burden on beer in Austria is, therefore, higher than in neighboring Germany. Beer prices are also lower in other neighboring countries such as the Czech Republic or Hungary, resulting in car-boot imports in border regions. Non-EU beer is exempt from this tax. The share of total sales accounted for by such beer is negligible, however.

Wine has the most enviable position amongst all alcoholic drinks as there is no other tax on wine apart from VAT. Fortified wine is taxed as wine, with only VAT being levied.

The sparkling wine tax at Euro 1.44 (\$ 1.77) per liter (equivalent to EUR1.08 per 0.75 liter bottle) was abolished in April 2005.

Since September 2000, the rate of tax for spirits has stood at Euro 10 (\$ 12.29) per liter of 100 % pure alcohol. In addition to this, VAT is added at the usual rate of 20 %.

## Pet Food

Austria's pet population grows by an average of 2 % per year, amounting to an increase of 10 % over the five year review period. The increase was mainly driven by a greater number of dogs, small mammals and fish. Industry sources link the increase in the number of dogs with demographic factors, such as the greater number of retired people, in particular.

In contrast, the cat population changed little. However, with a population of just under two million, it is already very high, more than twice that of dogs, as, traditionally, Austrians tend to prefer cats to dogs.

In 2004, sales of pet food and pet care products are expected to reach a value of Euro 326 million (\$ 400.5 million), almost unchanged from 2003. Sales stagnated similarly in 2003. Although prepared food only accounts for 41% and 28% of total consumption of cat food and dog food, respectively, in 2004, consumption did not increase significantly, with volume sales up only in the very low single digits on 2003. This is because the majority of consumers in Austria continue to feed their pets leftovers.

Table 9: Retail Sales of Pet Food and Pet Care Products

| Retail Sales of Pet Food and Pet Care Products by Sector: Value 1999-2004 - Euro Million |       |       |       |       |       |       |
|------------------------------------------------------------------------------------------|-------|-------|-------|-------|-------|-------|
|                                                                                          | 1999  | 2000  | 2001  | 2002  | 2003  | 2004  |
|                                                                                          |       |       |       |       |       |       |
| Dog and cat food                                                                         | 218.3 | 227.9 | 235.2 | 236.3 | 236   | 236.4 |
| Other pet food                                                                           | 17.9  | 18.3  | 18.8  | 19.1  | 19.2  | 19.3  |
| Pet care products                                                                        | 66.3  | 68    | 69.3  | 70.1  | 70.5  | 70.6  |
| Pet food and pet care products                                                           | 302.5 | 314.3 | 323.2 | 325.4 | 325.7 | 326.3 |

Source: Euromonitor

## Seafood

Sales of frozen and chilled fish and seafood products are predicted to see growth rates of over 3% in both value and volume and to further become a part of Austrians' daily eating habits. It is widely known that fish is a very healthy alternative to meat, as it contains important vitamins and has a low content of fat and cholesterol. As more Austrians have to battle with their weight and increased cholesterol levels, fish and other low-fat food will benefit from this trend toward healthier nutrition.

It is expected that seafood consumption will continue its overall upward trend in the coming years. The reason for this trend is the rising standard of living, health awareness, the rising number of restaurants serving seafood, and the fact that tourism to coastal countries has acquainted the population with seafood. Most fresh/frozen whole fish is consumed in restaurants, whereas housewives still prefer natural or breaded frozen filets or sticks of cod, hake and flatfish. Among canned fish, tuna and herring are the most popular.

## Advantages and Challenges for U.S. Suppliers on the Austrian Market

| Advantages                                                                                           | Challenges                                                         |
|------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------|
| An aging population                                                                                  | Reservation towards foods containing or made from biotech products |
| Urban population growing                                                                             | Reservations towards products with chemical food additives         |
| High quality of U.S. products                                                                        | Average tariff levels are high                                     |
| Good reputation of certain U.S. products                                                             | Large distance to this market keeps shipping costs high            |
| Promotion can possibly be carried out in cooperation with Embassy marketing efforts of U.S. products | High promotion costs to increase consumer awareness                |
| Interest in organic U.S. products by traders                                                         | Highly concentrated food retail market                             |
| Good infrastructure, efficient distribution system, most importers speak English                     | Difficult to acquire shelf space in large supermarket chains       |
| Interest in new food articles                                                                        | Usually relatively small quantities are imported.                  |
| Marginal domestic seafood production                                                                 | Unawareness of high U.S. quality by consumers                      |
| Certain fruits, vegetables not produced by domestic agriculture                                      |                                                                    |
| Undeveloped niche market for certain game meats                                                      |                                                                    |
| Growing interest in ethnic foods and sea foods due to rising vacations in distant and coastal areas  |                                                                    |
| Growing pet food market                                                                              |                                                                    |

## II. Exporter Business Tips

### Local business Customs

In general, food retailers buy domestic and imported products from Austrian and/or German wholesalers. The large supermarket chains have their own purchasing sections, which buy and store foodstuffs centrally for their own retail stores. The central purchasing sections also carry out imports. However, some items are purchased through wholesale importers (e.g. almonds). Due to the strong concentration of the food retail sector, the supermarket chains are very powerful vis-a vis producers and slotting fees for retail space are the norm.

## General consumer tastes and preferences

Austrians have conservative tastes that are reflected in the local cuisine and in local production methods and marketing. In recent years, attention has been drawn to food additives. Austrians prefer foods without artificial flavors, stabilizers, emulsifiers, and preservatives. In addition, most consumers reject foods containing biotech products. For this reason, the leading supermarket chains banned such products from their shelves. Similarly, there is significant consumer interest in organic products. Sales of these products are still low but are steadily rising. Economists believe that organic products may someday reach 10% of the total food market. Light products are also in; however, consumers do not seem to tolerate a loss in flavor as compared to 'normal' products.

As in other western countries, beef consumption has been declining, whereas pork, poultry, and lamb have been increasing. The latter is mainly a result of immigration from Islamic countries. Cheese consumption, which is already high, will continue rising. This is particularly true for semi-hard and fresh cheeses.

With fruit juices, certain acidity is preferred. This applies also to white wines. Jams and marmalade are more appealing to Austrians if fruit pieces are included and if they are not too sweet. Cereals sell better if they are crunchy.

## Food standards and regulations

With regards to foods: See Food and Agricultural Import Regulations and Standards report AU5014 (this may be found at: <http://www.fas.usda.gov/scripts/attacherep/default.asp>)

Regarding pet food: Registration is not required; however, the products have to comply with EU regulations.

## General import and inspection procedures

Incoming goods go to either the customs storage (small) or to a freight forwarder's facility at transport terminals or airports. Storage and removal from storage is carried out under the supervision of a customs officer who compares the documents with the commodities. Later, the invoice for import duty is issued. Food inspectors at the port of entry storage do not routinely check packaged foods. However, the customs officer may take samples to double check for ingredients (sugar, milk powder, alcohol) and that customs duties are paid for these ingredients according to their proportion.

Veterinary and customs import documents must be in German. However, if a customs officer or border veterinarian can read another language, he may accept it. Veterinary certificates are usually bi-lingual. There is no appeal of decisions by the customs office or the veterinary service.

If an importer objects to the quality of the product, the case can be brought to the arbitration center.

Complete information on EU import rules for food products may be found at: <http://www.useu.be/AGRI/usda.html>

### **III. Market Sector Structure and Trends**

Trends toward industry concentration and strategic implications for U.S. suppliers

Since EU accession, concentration in the food industry and food retail sector has accelerated. Many food-processing companies are too small to survive alone in a large market and therefore merge with larger national or foreign firms. U.S. companies may be interested in acquiring Austrian food factories or retail shops. So far, Master Foods appears to be the only U.S. enterprise in Austria involved in food processing.

#### **Domestic industry capacity versus availability of foreign-supplied products**

More than three quarters of all agricultural supplies, including raw material for the food industry comes from other EU countries. Regarding imports of processed foods, 90% come from other EU countries.

The strongest branch of Austria's food industry is the beverage sector, particularly the brewing industry and the fruit juice industry. The latter imports concentrated citrus juices, particularly orange juice. The hard alcohol drinks industry is suffering from heavy competition.

#### **Trends in promotional/marketing strategies and tactics**

The most efficient advertising is television, which tends to be more expensive in Austria than in the U.S. The industry uses this medium for promoting food and pet food brands, and the two largest supermarket chains have regular TV spots. Supermarket and hypermarket chains have their own weekly or bi-weekly flyers where products available in their stores are advertised. These fliers reach a wide range of interested purchasers and thus are regarded as efficient. In-store promotions are also very successful. There are several U.S. products which have probably good chances on the Austrian market, dried fruits and nuts, seafood, wine, etc.

#### **Trends in tourism sales, holiday gift sales, and Internet sales**

Tourism contributed Euro 9.45 billion (\$ 11.6 billion) to Austria's GDP in 2002 and plays an important economic role. In 2003, 118 million overnight stays by foreigners were logged. The major share of tourists comes from Germany (about 50 million), followed by Netherlands (8 million). The main tourist areas are the western and southern alpine regions (provinces Tyrol 39 million, Salzburg 20 million, Carinthia 13 million).

In general, tourists, particularly those from Germany, favor the local Austrian cuisine during their vacation. However, in recent years ethnic foods have become more popular (in part because of immigration and Austrians traveling abroad) and the demand for seafood has increased.

## IV. Best High-Value Product Prospects

The 15 consumer food/edible fishery products, which offer the best U.S. export opportunities, are as follows:

Alaska Salmon  
Catfish  
Lobster  
Shrimp  
Pecans (conventional and organic)  
Walnuts (conventional and organic)  
Pistachios (conventional and organic)  
Almonds (conventional and organic)  
Dried cranberries (conventional and organic)  
Other dried fruits (conventional and organic)  
Cranberry juice  
Wine  
Tobacco  
Pet food (conventional and organic)  
Beef, non-hormone treated

## V. Key Contacts and Further Information

American Embassy  
Office of Agricultural Affairs  
Boltzmanngasse 16  
A-1090 Wien  
Phone: + 43 (1 ) 31 339/ext 2249  
Fax: + 43 (1 ) 310 8208  
e mail: [agvienna@usda.gov](mailto:agvienna@usda.gov)  
Website: <http://www.usembassy.at/en/usda/>

Bundesministerium fuer Wirtschaft und Arbeit  
(Federal Ministry for Economic Affairs)  
Abteilung II/11  
(Division II/11)  
Stubenring 1  
A-1011 Wien  
Phone: + 43 (1 ) 71100/ext. 5774  
Fax: + 43 (1 ) 715 96 51  
Website: <http://www.bmwa.gv.at/>

Bundesministerium fuer Land- und Forstwirtschaft, Umwelt und Wasserwirtschaft  
(Federal Ministry for Agriculture and Forestry, Environment and Water Management)  
Abteilung III A 2  
(Division III A 2)  
Stubenring 1  
A-1011 Wien  
Phone: + 43 (1 ) 71100/ext. 2878  
Fax: + 43 (1 ) 71100 2937  
Website: <http://www.lebensministerium.at>

Agrarmarkt Austria (AMA)  
(Agricultural Market Austria)  
Dresdnerstr. 70  
A-1200 Wien  
Phone: + 43 (1 ) 33 151 0  
Fax: + 43 (1 ) 33 151 399  
Website: <http://www.ama.at>

Austrian Economic Chamber  
Wiedner Hauptstr. 63  
A-1045 Wien  
Phone: + 43 (1 ) 501 050  
Fax: + 43 (1 ) 502 06 250  
Website: <http://portal.wko.at/>

Bundesanstalt fuer Lebensmitteluntersuchung und -Forschung  
Kinderspitalg. 15  
A-1090 Wien, Austria  
Phone: + 43 (1) 404 90/ext 27801  
Fax: + 43 (1) 404 90 9278  
Website: <http://www.luvie.ages.at/>

Bundesanstalt fuer Lebensmitteluntersuchung  
Burgerstr. 47  
A-4020 Linz, Austria  
Phone: + 43 (732) 77 90 71  
Fax: + 43 (732) 77 90 71 15

Bundesanstalt fuer Lebensmitteluntersuchung  
Zweigstelle Salzburg  
Innsbrucker Bundesstraße 47  
A-5020 Salzburg, Austria  
Phone: + 43 (662) 833357 - 0  
Fax: + 43 (662) 833357 - 100

Bundesanstalt fuer Lebensmitteluntersuchung  
Beethovenstr. 8  
A-8010 Graz, Austria  
Phone: + 43 (316) 32 75 88  
Fax: +43 (316) 32 75 88 396

Bundesanstalt fuer Lebensmitteluntersuchung  
Technikerstr. 70  
A-6020 Innsbruck, Austria  
Phone: + 43 (512) 22 440  
Fax: + 43 (512) 22 440 15

Lebensmitteluntersuchungsanstalt der Stadt Wien  
Hennebergg. 3  
A-1030 Wien, Austria  
Phone: + 43 (1) 795 14 97955  
Fax: + 43 (1) 79514 99 97955



Oesterreichische Agentur fuer Gesundheit und Ernaehrungssicherheit  
 Spargelfeldstrasse 191  
 Postfach 400  
 A-1226 Wien  
 Phone: + 43 (1) 73216 – 0  
 Website: <http://www.ages.at/>

## Appendix I

### Table A. Key Trade and Demographic Information

#### AUSTRIA

| TABLE A: KEY TRADE & DEMOGRAPHIC INFORMATION                            | YEAR    | VALUE        |
|-------------------------------------------------------------------------|---------|--------------|
| Agricultural Imports From All Countries (\$Mil)/U.S. Market Share (%)   | 2003    | 5,761 / 2%   |
| Consumer Food Imports From All Countries (\$Mil)/U.S. Market Share (%)  | 2003    | 4,181 / 1%   |
| Edible Fishery Imports From All Countries (\$Mil)/U.S. Market Share (%) | 2003    | 204 / 0.15%  |
| Total Population (Millions)* /Annual Growth Rate (%)*                   | 2005    | 8.18 / 0.11% |
| Urban Population (Millions)* /Annual Growth Rate (%)*                   | 1999    | 5.12 / 0.27% |
| Number of Major Metropolitan Areas                                      | 2002    | 1            |
| Size of the Middle Class (Millions)/Growth Rate (%)                     | n/a     | n/a          |
| Per Capita Gross Domestic Product (U.S. Dollars)*                       | 2004    | \$31,300     |
| Unemployment Rate (%)*                                                  | 2004    | 4.4%         |
| Per Capita Food Expenditures (U.S. Dollars)**                           | 2000    | \$1,598.4    |
| Percent of Female Population Employed**                                 | 2003    | 42.6%        |
| Exchange Rate (US\$1 = 0.814 Euro)                                      | 9/14/05 | 0.814        |

\*denotes information collected from [www.odci.gov/cia/publications/factbook/](http://www.odci.gov/cia/publications/factbook/)

\*\* denotes information collected from [www.statistik.at](http://www.statistik.at)

**Table B. Consumer Food & Edible Fishery Product Imports**

| <b>Austria Imports</b>                                                                                     |                               |             |             |                              |             |             |                          |             |             |
|------------------------------------------------------------------------------------------------------------|-------------------------------|-------------|-------------|------------------------------|-------------|-------------|--------------------------|-------------|-------------|
| <b>(In Millions of Dollars)</b>                                                                            |                               |             |             |                              |             |             |                          |             |             |
|                                                                                                            | <b>Imports from the World</b> |             |             | <b>Imports from the U.S.</b> |             |             | <b>U.S. Market Share</b> |             |             |
|                                                                                                            | <b>2001</b>                   | <b>2002</b> | <b>2003</b> | <b>2001</b>                  | <b>2002</b> | <b>2003</b> | <b>2001</b>              | <b>2002</b> | <b>2003</b> |
| <b>CONSUMER-ORIENTED AGRICULTURAL TOTAL</b>                                                                | 3,177                         | 3,421       | 4,181       | 25                           | 25          | 48          | 0.78%                    | 0.74%       | 1%          |
| Snack Foods (Excl. Nuts)                                                                                   | 328                           | 345         | 406         | 1                            | 1           | 2           | 0.22%                    | 0.31%       | 0.44%       |
| Breakfast Cereals & Pancake Mix                                                                            | 20                            | 24          | 28          | 1                            | 1           | 1           | 0.26%                    | 0.07%       | 0.16%       |
| Red Meats, Fresh/Chilled/Frozen                                                                            | 200                           | 197         | 232         | 1                            | 1           | 1           | 0.03%                    | 0.00%       | 0.03%       |
| Red Meats, Prepared/Preserved                                                                              | 93                            | 109         | 135         | 1                            | 0           | 0           | 0.06%                    | 0%          | 0%          |
| Poultry Meat                                                                                               | 96                            | 92          | 118         | 0                            | 0           | 0           | 0%                       | 0%          | 0%          |
| Dairy Products (Excl. Cheese)                                                                              | 162                           | 179         | 253         | 1                            | 1           | 1           | 0.23%                    | 0.00%       | 0.00%       |
| Cheese                                                                                                     | 188                           | 215         | 284         | 0                            | 0           | 1           | 0%                       | 0%          | 0.00%       |
| Eggs & Products                                                                                            | 36                            | 37          | 53          | 1                            | 1           | 1           | 1%                       | 3%          | 2%          |
| Fresh Fruit                                                                                                | 338                           | 339         | 413         | 1                            | 1           | 1           | 0.11%                    | 0.10%       | 0.08%       |
| Fresh Vegetables                                                                                           | 227                           | 230         | 293         | 1                            | 1           | 1           | 0.15%                    | 0.07%       | 0.07%       |
| Processed Fruit & Vegetables                                                                               | 241                           | 272         | 326         | 5                            | 4           | 6           | 2%                       | 1%          | 2%          |
| Fruit & Vegetable Juices                                                                                   | 131                           | 125         | 203         | 1                            | 1           | 1           | 0.41%                    | 0.52%       | 0.29%       |
| Tree Nuts                                                                                                  | 33                            | 39          | 49          | 5                            | 5           | 6           | 14%                      | 13%         | 11%         |
| Wine & Beer                                                                                                | 159                           | 164         | 194         | 6                            | 5           | 6           | 4%                       | 3%          | 3%          |
| Nursery Products & Cut Flowers                                                                             | 231                           | 254         | 314         | 1                            | 1           | 1           | 0.14%                    | 0.07%       | 0.04%       |
| Pet Foods (Dog & Cat Food)                                                                                 | 71                            | 83          | 111         | 1                            | 1           | 1           | 0.14%                    | 0.53%       | 0.30%       |
| Other Consumer-Oriented Products                                                                           | 624                           | 717         | 767         | 6                            | 8           | 26          | 0.96%                    | 1%          | 3%          |
| <b>FISH &amp; SEAFOOD PRODUCTS</b>                                                                         | 172                           | 180         | 204         | 1                            | 1           | 1           | 0.12%                    | 0.11%       | 0.15%       |
| Salmon                                                                                                     | 20                            | 17          | 19          | 1                            | 1           | 1           | 0.30%                    | 0.32%       | 0.29%       |
| Surimi                                                                                                     | 2                             | 2           | 2           | 0                            | 1           | 1           | 0%                       | 0.24%       | 0.19%       |
| Crustaceans                                                                                                | 23                            | 22          | 22          | 1                            | 1           | 1           | 0.04%                    | 0.07%       | 0.16%       |
| Groundfish & Flatfish                                                                                      | 45                            | 44          | 53          | 1                            | 1           | 1           | 0.13%                    | 0.15%       | 0.21%       |
| Molluscs                                                                                                   | 5                             | 4           | 5           | 0                            | 1           | 1           | 0%                       | 0.17%       | 0.64%       |
| Other Fishery Products                                                                                     | 77                            | 90          | 102         | 1                            | 1           | 1           | 0.11%                    | 0.06%       | 0.06%       |
| <b>AGRICULTURAL PRODUCTS TOTAL</b>                                                                         | 4,468                         | 4,821       | 5,761       | 65                           | 67          | 91          | 1%                       | 1%          | 2%          |
| <b>AGRICULTURAL, FISH &amp; FORESTRY TOTAL</b>                                                             | 5,860                         | 6,249       | 7,490       | 74                           | 74          | 102         | 1%                       | 1%          | 1%          |
| <b>NA - Data not available (not reported)      Data: Harmonized Tariff Schedule (HS 6 Digit)</b>           |                               |             |             |                              |             |             |                          |             |             |
| <b>Source: FAS' Global Agricultural Trade System using data from the United Nations Statistical Office</b> |                               |             |             |                              |             |             |                          |             |             |

**Table C. Top 15 Suppliers of Consumer Foods & Edible Fishery Products**

| CONSUMER-ORIENTED AGRICULTURAL TOTAL |           |           |           |
|--------------------------------------|-----------|-----------|-----------|
|                                      |           |           |           |
| Reporting Country:                   | Import    |           |           |
| Austria                              |           |           |           |
| Top 15 Suppliers                     | 2001      | 2002      | 2003      |
|                                      | 1000\$    | 1000\$    | 1000\$    |
| Germany                              | 1,301,256 | 1,401,254 | 1,575,355 |
| Italy                                | 433,915   | 463,008   | 573,773   |
| Netherlands                          | 308,473   | 352,976   | 438,200   |
| Spain                                | 152,741   | 167,482   | 221,857   |
| Hungary                              | 102,152   | 108,123   | 176,997   |
| France                               | 154,400   | 158,608   | 176,878   |
| Switzerland                          | 95,994    | 110,038   | 145,076   |
| Belgium                              | 68,735    | 79,594    | 95,541    |
| Turkey                               | 76,919    | 67,213    | 69,185    |
| Poland                               | 45,444    | 38,391    | 63,714    |
| Czech Republic                       | 23,440    | 29,091    | 51,510    |
| United States                        | 24,813    | 25,237    | 47,639    |
| Ecuador                              | 34,464    | 30,756    | 44,264    |
| Denmark                              | 27,437    | 30,060    | 42,891    |
| Brazil                               | 20,233    | 28,516    | 38,162    |
| Other                                | 306,815   | 330,515   | 419,662   |
| World                                | 3,177,352 | 3,420,979 | 4,180,763 |

| FISH & SEAFOOD PRODUCTS |         |         |         |
|-------------------------|---------|---------|---------|
|                         |         |         |         |
| Reporting Country:      | Import  |         |         |
| Austria                 |         |         |         |
| Top 15 Suppliers        | 2001    | 2002    | 2003    |
|                         | 1000\$  | 1000\$  | 1000\$  |
| Germany                 | 82,408  | 87,635  | 94,603  |
| Denmark                 | 21,026  | 19,066  | 24,727  |
| Netherlands             | 14,947  | 14,290  | 14,801  |
| Italy                   | 9,985   | 10,662  | 11,929  |
| Thailand                | 5,497   | 5,185   | 6,776   |
| France                  | 5,427   | 4,960   | 5,485   |
| Portugal                | 1,534   | 3,074   | 4,273   |
| Norway                  | 2,410   | 2,229   | 4,245   |
| Belgium                 | 2,515   | 2,861   | 3,674   |
| Slovenia                | 1,707   | 2,678   | 2,763   |
| Czech Republic          | 1,278   | 1,553   | 2,254   |
| Russian Federation      | 939     | 1,778   | 2,166   |
| Mauritius               | 220     | 1,287   | 2,153   |
| Morocco                 | 988     | 1,286   | 1,651   |
| United Kingdom          | 1,583   | 1,804   | 1,630   |
| Other                   | 19,753  | 19,604  | 21,242  |
| World                   | 172,230 | 179,965 | 204,397 |

Source: United Nations Statistics Division