Saudi Arabia

Retail Food Sector

Update

2003

Report Highlights:
The Saudi market for imported consumer food and edible fishery products increased by seven percent from 1999 to 2001, reaching about 2.6 billion U.S. dollars (total Saudi food and agricultural imports totaled about US$5 billion in 2001 per Saudi Customs data). In 2004, two of France’s leading hypermarkets chains Carrefour and Geant will enter the Kingdom’s retail market.
# Table of Contents

## SECTION I. MARKET SUMMARY
- 1. Summary and Facts: ........................................ Page 1 of 16
- 2. Trends in the Saudi Food Retail Sector: ......................... Page 2 of 16
- 3. Advantages and challenges of pursuing the Saudi market ........... Page 3 of 16

## SECTION II. ROAD MAP FOR MARKET ENTRY
- 1. Entry Strategy: ............................................. Page 4 of 16
  - Sole-Agency Importers ................................... Page 6 of 16
  - Private Label Importers ................................... Page 6 of 16
  - Importers Using the Services of U.S. Consolidators .......... Page 6 of 16
  - Supermarkets As Importers ................................ Page 7 of 16
- 3. Distribution Channels: ..................................... Page 8 of 16
- 4. Profiles of Major Saudi Supermarkets: .......................... Page 9 of 16
- 5. Market Structure of Supermarkets: .............................. Page 11 of 16
- 6. Structure of Wholesale Markets: ................................. Page 12 of 16
- 7. Structure of Corner Grocery Stores (Bakalahs): ............... Page 12 of 16

## SECTION III. COMPETITION
- 1. Local Food Processing Sector: ................................. Page 13 of 16
- 2. Imports: ................................................ Page 13 of 16

## SECTION IV. BEST MARKET PROSPECTS
- A. Products in the Market that have Good Sales Potential: ......... Page 14 of 16
- B. Products Not Present in Significant Quantities ................... Page 15 of 16
- C. Banned Products: ........................................ Page 15 of 16

## SECTION V. POST CONTACT AND FURTHER INFORMATION
- 1. Post Coordinates: .......................................... Page 16 of 16
- 2. 2003 Post Reports Relating to the Saudi Food Industry: ........... Page 16 of 16
Saudi Arabia Retail Food Sector Update 2003

SECTION I. MARKET SUMMARY

Note: The Saudi Riyal is fixed to the U.S. dollar at 3.75 SR to US$1.00.

1. Summary and Facts:

In 2003, Saudi Arabian total population is estimated at 24 million of which 74 percent are Saudis and the balance expatriate workers who live in the country on a two-year work permit renewed as needed. The Kingdom’s population is expected to double in 20 years due to the relatively high population growth rate estimated at 2.9 percent per year.

Saudi Arabia has a very young population with about 56 percent under the age of 20. The total number of labor forces is estimated at 7.4 million of which about 50 percent are nationals. The country has per capita income of about US$7,547 and its economy is highly dependent on oil and oil derivatives (account for at least 90 percent of Saudi export earnings, 75 percent of budget revenues and about 35 to 40 percent of the GDP).

Over the past few decades Saudi Arabia has undergone tremendous changes, both economically and socially. In 1930, there were no paved roads in Saudi Arabia. The city of Riyadh consisted mainly of mud structures. Today, Riyadh is a thriving metropolis of over four million, landscaped with multi-lane highways and glass and steel skyscrapers. Excellent highways connect all corners of the Kingdom. The ports of Jeddah on the Red Sea and Dammam on the Arabian Sea are modern and efficient, handling thousands of containers annually. Railways connect Riyadh with the oil-rich Eastern Province and plans are underway to extend the railway services to major cities in the Kingdom in the next few years.

Saudi buying and eating habits have changed significantly since the introduction of Western-style supermarkets and restaurants in the late 1970s. Built initially to cater to Western expatriates, modern Western-style Class A supermarkets are popular with the Saudis and continue to increase in number in the major urban areas of the Kingdom: Riyadh (Central Province), Jeddah (Western Province), and Dammam, Al Khobar, and Dhahran (Eastern Province). Increases in the number of outlets has made it feasible for many supermarket chains to import a portion of their stock directly from the United States. Nevertheless, supermarket chains and other retailers depend enormously on local importers for sourcing, merchandising, and inventory control.

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Population: 24 million (6.2 million ex-pats)</td>
<td></td>
</tr>
<tr>
<td>Per Capita GDP (2002):</td>
<td>US$7,547</td>
</tr>
<tr>
<td>Total Agricultural Imports (2001 per Saudi Customs data):</td>
<td>US$4.9 billion</td>
</tr>
</tbody>
</table>
Total Population: 24 million (6.2 million ex-pats)

Total Imports of Consumer-Oriented Food Products (2001 per Saudi Customs data): US$2.6 billion

Total U.S. Agricultural, Fish & Forestry Product Exports to Saudi Arabia reached US$384 million in CY 2002 according to the U.S. Customs data of which:

<table>
<thead>
<tr>
<th>Category</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bulk:</td>
<td>US$101.8 million</td>
</tr>
<tr>
<td>Intermediate:</td>
<td>US$147.3 million</td>
</tr>
<tr>
<td>Consumer-Oriented:</td>
<td>US$104.5 million</td>
</tr>
<tr>
<td>Forest Products:</td>
<td>US$29.5 million</td>
</tr>
<tr>
<td>Fish and Seafood:</td>
<td>US$0.8 million</td>
</tr>
</tbody>
</table>

2. Trends in the Saudi Food Retail Sector:

Of the Kingdom’s 24 million inhabitants, about 6.2 million are non-Saudis, or ex-pats. The ex-pat population in Saudi Arabia consists mainly of workers from Arab countries, the Sub Continent of Asia (India, Pakistan, Bangladesh, Sri Lanka), the Philippines, East Africa, Europeans and Americans. About 35,000 Americans reside in the Kingdom.

The Saudi market for imported consumer food and edible fishery products increased by seven percent from 1999 to 2001, reaching about 2.6 billion U.S. dollars (total Saudi food and agricultural imports totaled about US$5 billion in 2001 per Saudi Customs data). U.S. exports of consumer-oriented products to Saudi Arabia declined from US$119.9 million in CY 2000 to US$107 million in CY 2002 (per U.S. data) due to the implementation of biotech labeling, a consumer boycott of American products, and very stringent poultry and red meat imports requirements. There was, also, increased competition from locally produced food products as well as imports from Europe and the Far East. However, the latest U.S. trade data shows an increase of about 10 percent of U.S. high value consumer products exports to the Kingdom for Jan-Sep of this year compared to the same period in 2002.

Saudi consumers are discriminating and enjoy new food products. With a young and growing population, U.S. food and agricultural exports to the Kingdom should continue to expand in the coming years and decades.

Saudi buying and eating habits have changed significantly since the introduction of Western-style supermarkets and restaurants in the late 1970s. Built initially to cater to Western expatriates, modern Western-style Class A supermarkets are popular with the Saudis and continue to increase in number in the major urban areas of the Kingdom: Riyadh, Jeddah, Dammam, Al Khobar, Dhahran, Madina, Mecca, Taif, Tabuk, Abha, Jubail, Yanbu, Buraydah, Hail and other major cites.
An increasing number of Saudis shop regularly at supermarkets, especially women. The retail sector now accounts for over 60 percent of all food purchases in the Kingdom; the balance in the wholesale sector. Supermarket shopping is considered a primary form of entertainment for the Saudi family. Many supermarkets have built large play areas for children and are surrounded by several boutiques, photo, music, and barber shops, and fast food restaurants.

Increases in the number of outlets has made it feasible for many supermarket chains to import a portion of their stock directly from the United States. Nevertheless, supermarket chains and other retailers depend enormously on local importers for sourcing, merchandising, and inventory control.

The food importing industry is equipped with modern climate controlled warehouses, cold storage facilities, fleets of refrigerated trucks, and sufficient numbers of hard-working employees.

About 85 percent of all food items sold in retail outlets are imported as consumer-ready products; the balance manufactured locally (made predominantly with imported ingredients).

3. Advantages and challenges of pursuing the Saudi market for imported foodstuffs:

<table>
<thead>
<tr>
<th>ADVANTAGES</th>
<th>CHALLENGES</th>
</tr>
</thead>
<tbody>
<tr>
<td>The Saudi population is growing at 2.9 percent annually.</td>
<td>Increased competition from locally produced food products and from imported food products from Europe and the Far East.</td>
</tr>
<tr>
<td>The number of upscale supermarkets continues to increase, creating greater opportunities to display new-to-market American food products.</td>
<td>Freight costs from the United States are higher compared to those from Europe and Hong Kong.</td>
</tr>
<tr>
<td></td>
<td>The 2001 MOC decree banning the transshipment of livestock meat through Europe and other countries affected by BSE and FMD makes shipping products to Saudi Arabia more difficult.</td>
</tr>
<tr>
<td>The growing number of fast food restaurants, hotels and resorts and the thriving catering sector depend heavily on imported institutional size food products.</td>
<td>Arabic labeling, biotech labeling and shelf life restrictions.</td>
</tr>
<tr>
<td>The rapidly growing food processing sector depends on imported ingredients.</td>
<td>Halal certification required for all meat and poultry products exported to Saudi Arabia. Additional statements on the health certificate accompanying poultry &amp; livestock meat shipments to indicate that the animals slaughtered for export to the Kingdom were not fed animal protein ruminants and were not treated with any kinds of growth hormones.</td>
</tr>
<tr>
<td>---</td>
<td>---</td>
</tr>
<tr>
<td>Saudi consumers have a penchant to try new products and shop more often at supermarkets.</td>
<td>Saudi regulations requires that the number of different food items in one container not exceed 25.</td>
</tr>
<tr>
<td>The acceptance of Saudis to mass media advertisement.</td>
<td>---</td>
</tr>
<tr>
<td>The U.S. is considered a supplier of quality foodstuffs.</td>
<td>---</td>
</tr>
<tr>
<td>The potential for agricultural production is limited in Saudi Arabia due to the lack of arable land and water, hence imports of food will continue to be strong and will increase in the future.</td>
<td>---</td>
</tr>
<tr>
<td>Young population: Virtually 40 percent of the population was born after the 1990-91 Gulf War and nearly 70 percent are under the age of 30. Younger Saudis prefer Western-style foods more than their parents.</td>
<td>---</td>
</tr>
<tr>
<td>Changing lifestyles. The number of working women is increasing, leading to more shopping at supermarkets to purchased prepared food items.</td>
<td>---</td>
</tr>
<tr>
<td>Per capita income of US$7,547 per year.</td>
<td>---</td>
</tr>
</tbody>
</table>

**SECTION II. ROAD MAP FOR MARKET ENTRY**

1. **Entry Strategy:**

The Saudi import market for foodstuffs is dynamic, with new-to-market products introduced daily. Managers of Saudi supermarkets indicate that to survive in this competitive market, a wide array of products must be available to consumers. Some guidelines applicable to new-to-market exporters who wish to enter the Saudi market are as follows:
A. **Find a strong Saudi partner:** A company with a professional sales force and a strong distribution network. The U.S. Agricultural Trade Office/Riyadh (ATO/Riyadh) maintains lists of key importers.

B. **Pay a visit to Saudi Arabia, if possible:** ATO/Riyadh can help with logistics. A visit will enable a potential U.S. exporter to see first hand the types of products found in Saudi supermarkets, corner grocery stores, and wholesale markets; to view cold storage facilities, infrastructure, and to meet one-on-one with key importers. Face-to-face meetings in the Arab world are important and help build trust and confidence. Most Saudi businessmen speak fluent English.

C. **Understand Saudi Arabia’s labeling requirements:** A product label showing a woman’s legs would not be acceptable, for example. Likewise, a product with a recipe inside the box calling for pork would not be accepted, nor a product containing alcohol. Saudi Arabian Customs rejected several containers of gelatin a few years ago because of the detection of traces of pork in the product, even though the product label clearly indicated beef gelatin. Alcohol is banned in the Kingdom as a product and as an ingredient.

D. **Biotech Labeling:** On December 1, 2001, the Saudi Ministry of Commerce (MOC) implemented the Ministerial decree no. 1666 issued on December 11, 2000 regarding labeling of foodstuffs containing genetically modified animal products.

**Following is the summary of the MOC’s Directive No. 1666:**

1. **Ban on Biotech Animal Products:** One of the main features of the Ministerial Directive No. 1666, is the IMMEDIATE AND TOTAL ban placed on the imports of foodstuffs containing genetically engineered animal products into the Kingdom. The directive did not give reasons for the total ban of animal products. However, ATO trade sources believe that the decision was taken to make sure that all imported foodstuffs are Halal and do not contain products from swine and other animals banned for consumption by the Islamic religion.

2. **Positive Biotech Labeling:** If a product contains one or more genetically modified plant ingredients, the information should be clearly communicated to the consumer by labeling. A triangle should be drawn and in it the text should read "Contains Genetically Modified Product (s)."

3. **Bilingual Labeling:** The biotech statement must be clearly written in both Arabic and English with an ink different from that of the main product table.

4. **Health Certificate:** Biotech products or genetically engineered products which are exported to Saudi Arabia must have been approved in the country of origin for human consumption. Each shipment must be accompanied by a health certificate issued by appropriate government agencies stating that the Biotech ingredient(s) used in the foodstuff is approved in the country of origin (United States) for human consumption. One certificate could be issued that certifies a list of biotech items used in a foodstuff.

5. **Quality Standards:** All genetically modified food products should be in compliance with legal and ethical controls observed in the Kingdom and must meet pertinent Saudi Arabian standards specifications.

6. **Locally Produced Foodstuffs:** The biotech labeling requirements will also apply to locally produced agricultural products.

E. **Understand Saudi Arabia’s shelf-life requirements:** Every food product sold in the Kingdom must be stamped with Production and Expiry dates, and be in accordance with the Saudi Arabian
Standards Organization (SASO). The words "Production and Expiration" should be translated into Arabic.

F. **Provide a professional portfolio on the products you wish to offer:** When approaching a Saudi importer, Saudi importers and distributors convey to ATO/Riyadh that they would like to know how a product performed in the United States before test marketing it in Saudi Arabia.

G. **Most key Saudi food stuff importing companies attend major U.S. and other international food shows regularly.** It is vital that prospective U.S. exporters consider attending the annual Food Marketing Institute (FMI) Convention held in Chicago as well as international expositions such as ANUGA in Cologne, Germany, SIAL in Paris and the Gulf Food Show in Dubai. The shows are held every other year. More information on the international shows could be obtained by contacting the respective FAS office located in each country. Smaller local food expositions are held biannually in Riyadh and Jeddah.

H. **Consider contacting U.S.-based consolidators that source American food products from wholesalers.** ATO/Riyadh maintains a list of the major U.S. consolidators selling to Saudi buyers.

2. **Modus Operandi of Saudi Importers:**

When searching for an importer to distribute your product, it is important to understand how the company operates. The section below outlines four basic types of importers:

- **Sole-Agency Importers:** Some Saudi importers prefer to deal only with U.S. companies manufacturing and marketing national brands and usually require sole agency agreements. The Saudi importer is willing to help build the brand, but normally requires support from the U.S. company. Assistance offered by U.S. firms include promotional and marketing assistance.

- **Private Label Importers:** Several Saudi importers are willing to test-market a new food product under the condition that if it succeeds, the product will be labeled under its own private brand. As in the United States, private labels are becoming commonplace in Saudi Arabia.

- **Importers Using the Services of U.S. Consolidators:** Importers under this category normally purchase a wide range of food products for mass distribution employing the use of consolidators in the United States. U.S.-based consolidators assist Saudi food importers by sourcing products from large U.S. producers and/or wholesalers and providing services such as placing bi-lingual stickers on product labels and shipping consolidated containers. Saudi Arabia allows consolidation of up to 25 foodstuff items in a container. Currently, the Saudi Government allows U.S. suppliers to place an Arabic language sticker on the original English language label. The stickers translate key ingredient and product information into Arabic. Sticker ing is a laborious task and most manufacturers do not want to bother with this. Most U.S. consolidators are located close to large wholesalers and are based in Houston, New York, Miami and other ports.
Supermarkets As Importers: Expansion in the number of supermarket stores has made it feasible for many supermarket chains to import a portion of their stock directly from the United States. One company owning a modern supermarket chain imports up to 300 new-to-market American food products yearly for sale in its stores, lending support to a wide range of brands without a binding agency agreement.
3. Distribution Channels:

The flow chart below highlights the different marketing channels a food product can arrive in Saudi Arabia from a manufacturing plant in the United States:

Food manufacturers normally sell directly to sole agency importers, wholesalers, or
U.S. consolidators.

U.S.-based consolidators buy from manufacturers and/or wholesalers. Some consolidators act as sole distributors for U.S. manufacturers in the Middle East. U.S. consolidators sell directly to Saudi importers and/or major Saudi supermarket chains, such as Tamimi Markets, Al Azizia-Panda, or Danube Supermarkets. Over 80 percent of all U.S. high value products exported to Saudi Arabia are sold by about ten consolidators.

Major Saudi importers operate well established Kingdom-wide distribution networks and sell directly to retailers, institutional customers, and wholesalers. Corner grocery stores and convenience stores source their products locally from wholesalers.

4. Profiles of Major Saudi Supermarkets:

The table below provides a partial list of supermarket chains in Saudi Arabia. Sales data or square meters are not available to the public. There are no food publications or supermarket journals in Saudi Arabia. The information below was obtained from personal interviews of store managers by the U.S. Agricultural Trade Office/Riyadh.

<table>
<thead>
<tr>
<th>Retailer Name and Outlet Type</th>
<th>Ownership</th>
<th>Sales (US$ Mil)</th>
<th>No. of Outlets</th>
<th>Location (city/region)</th>
<th>Purchasing Agent Type</th>
</tr>
</thead>
<tbody>
<tr>
<td>Al Azizia Panda</td>
<td>Local</td>
<td>N/A</td>
<td>46</td>
<td>Riyadh, Jeddah, Dammam, Dharan, Jubail, Rastanura, Mecca and Qassim</td>
<td>Importer/local buyer</td>
</tr>
<tr>
<td>Universal Marketing (Al-Othaim)</td>
<td>Local</td>
<td>N/A</td>
<td>30</td>
<td>Riyadh, Qassim, Hafralbatin</td>
<td>Importer/local buyer</td>
</tr>
<tr>
<td>Bin Dawoud Superstores</td>
<td>Local</td>
<td>N/A</td>
<td>14</td>
<td>Jeddah, Mecca</td>
<td>Importer/local buyer</td>
</tr>
<tr>
<td>Giant Sores</td>
<td>Local</td>
<td>N/A</td>
<td>12</td>
<td>Dammam, Jeddah, Khamis, Jubail</td>
<td>Local buyer</td>
</tr>
<tr>
<td>Tamimi Markets</td>
<td>Local</td>
<td>N/A</td>
<td>11</td>
<td>Riyadh, Dammam, Al-Khobar</td>
<td>Importer/local buyer</td>
</tr>
<tr>
<td>Al Raya</td>
<td>Local</td>
<td>N/A</td>
<td>10</td>
<td>Jeddah, Mecca, Medina, Taif</td>
<td>Local buyer</td>
</tr>
<tr>
<td>Farm Supermarkets</td>
<td>Local</td>
<td>N/A</td>
<td>7</td>
<td>Dammam, Al-Khobar, Dharan and Jubail</td>
<td>Local buyer</td>
</tr>
<tr>
<td>Omar Ali Balsharaf Supermarkets</td>
<td>Local</td>
<td>N/A</td>
<td>7</td>
<td>Riyadh</td>
<td>Local buyer</td>
</tr>
<tr>
<td>Store Name</td>
<td>Type</td>
<td>Location</td>
<td>Branches</td>
<td>City/Region</td>
<td>Buyer Type</td>
</tr>
<tr>
<td>----------------------------</td>
<td>-------</td>
<td>----------</td>
<td>----------</td>
<td>---------------------</td>
<td>-----------------------</td>
</tr>
<tr>
<td>Star Supermarkets</td>
<td>Local</td>
<td>N/A</td>
<td>6</td>
<td>Jeddah, Yanbu</td>
<td>Local buyer</td>
</tr>
<tr>
<td>Arabian Food Supplies</td>
<td>Local</td>
<td>N/A</td>
<td>5</td>
<td>Dharan</td>
<td>Importers/local buyer</td>
</tr>
<tr>
<td>Danube</td>
<td>Local</td>
<td>N/A</td>
<td>5</td>
<td>Jeddah</td>
<td>Importer/local buyer</td>
</tr>
<tr>
<td>Sarawat Supermarkets</td>
<td>Local</td>
<td>N/A</td>
<td>4</td>
<td>Jeddah, Medina</td>
<td>Local buyer</td>
</tr>
<tr>
<td>Al Hamada Stores</td>
<td>Local</td>
<td>N/A</td>
<td>4</td>
<td>Jeddah</td>
<td>Local buyer</td>
</tr>
<tr>
<td>Marhaba</td>
<td>Local</td>
<td>N/A</td>
<td>3</td>
<td>Jeddah</td>
<td>Local buyer</td>
</tr>
<tr>
<td>Halwani</td>
<td>Local</td>
<td>N/A</td>
<td>3</td>
<td>Riyadh, Jeddah</td>
<td>Local buyer</td>
</tr>
<tr>
<td>Al Sadhan</td>
<td>Local</td>
<td>N/A</td>
<td>3</td>
<td>Riyadh</td>
<td>Local buyer</td>
</tr>
<tr>
<td>Sawary Superstores</td>
<td>Local</td>
<td>N/A</td>
<td>3</td>
<td>Jeddah</td>
<td>Local buyer</td>
</tr>
<tr>
<td>Al-Salhiya Supermarkets</td>
<td>Local</td>
<td>N/A</td>
<td>3</td>
<td>Hail</td>
<td>Local buyer</td>
</tr>
<tr>
<td>Astra Supermarkets</td>
<td>Local</td>
<td>N/A</td>
<td>2</td>
<td>Tabuk</td>
<td>Local buyer</td>
</tr>
<tr>
<td>Al-Ghounam Supermarkets</td>
<td>Local</td>
<td>N/A</td>
<td>2</td>
<td>Abha, Khamis</td>
<td>Local buyer</td>
</tr>
<tr>
<td>Euromarche Superstore</td>
<td>Local</td>
<td>N/A</td>
<td>1</td>
<td>Riyadh</td>
<td>Local buyer</td>
</tr>
<tr>
<td>Watani Super Center</td>
<td>Local</td>
<td>N/A</td>
<td>3</td>
<td>Jeddah, Mecca</td>
<td>Local buyer</td>
</tr>
<tr>
<td>Max Discount Center</td>
<td>Local</td>
<td>N/A</td>
<td>1</td>
<td>Riyadh</td>
<td>Local buyer</td>
</tr>
<tr>
<td>Ahmed Al-Ghamdi Supermarket</td>
<td>Local</td>
<td>N/A</td>
<td>1</td>
<td>Dammam</td>
<td>Importers/local buyer</td>
</tr>
<tr>
<td>Al-Mandarin Supermarket</td>
<td>Local</td>
<td>N/A</td>
<td>1</td>
<td>Madina</td>
<td>Local buyer</td>
</tr>
<tr>
<td>Al-Owaida Supermarket</td>
<td>Local</td>
<td>N/A</td>
<td>1</td>
<td>Hail</td>
<td>Local buyer</td>
</tr>
</tbody>
</table>

Source: U.S. Agricultural Trade Office/Riyadh
5. Market Structure of Supermarkets:

The supermarket chains listed above are the larger supermarkets in the Kingdom (in terms of floor space and volume) and are referred to by the food trade as Class A supermarkets; they total about 190. Smaller supermarkets (those which contain grocery carts) number over 100 are referred to as Class B supermarkets. The definition between Class A and Class B supermarkets is not well defined in Saudi Arabia. Information on the supermarket industry and food trade in the Kingdom is virtually non-existent. Saudi companies are not subject to taxes and financial information is not available to the public.

Larger supermarkets are normally found in the three largest commercial urban areas of the Kingdom: Jeddah, Riyadh and Dammam\Al-Khobar\Dhahran. Class B supermarkets are located in major urban areas and medium-size cities of the Kingdom. The number of Class A and Class B supermarkets increased from about 80 in 1984 to over more than 300 in 2003 and continue to grow. Factors which have contributed to the growth of supermarkets include more exposure to the "West" via satellite television and travel, changing lifestyles, and a craving by Saudi consumers for more variety.

Giant Stores (no link to U.S.-based Giant Stores), Max Discount Center and Watani Superstores are significantly larger than most other upscale supermarkets in the Kingdom, comprise large parking areas, contain both food and non-food items, and offer discounted prices for items purchased in bulk. The stores cater to large families.

Tamimi Markets and Al Azizia-Panda import fresh fruit and vegetables directly from the United States. Strawberries, apples, celery, lettuce, and other selected produce are flown in while others arrive by ship in containers. Tamimi and Al Azizia-Panda also import a significant percentage of dry goods, chilled beef, and dairy products directly from the U.S., employing the use of consolidators.

Multinational Hyper\Supermarkets to Enter the Kingdom’s Retail Market:

Currently, all supermarkets that operate in the Kingdom are owned 100 percent by local investors. However, earlier this year, two of France’s largest hyper\supermarkets chains Carrefour and Geant have respectively signed joint venture agreements with two Saudi investors to open up their first stores ever in the Kingdom next year. The introduction of the two French stores will be the first for foreign firms to enter the growing and lucrative Saudi retail market after a trial entry by a U.S. based Safeway supermarket in late 1970s which lasted only for a few months due to some operational difficulties. The U.S. chain, which initially joined hands with a local businessman, exited the Saudi market by selling its shares to the Saudi partner who renamed it "Tamimi Markets." The store continues to carry Safeway brand products and is currently considered the leading class A supermarket chain in the country. The French store Geant, which is partnered with Al-Hokhair Group of Companies has planned to commission 16 stores in the Kingdom in the next few years. Next year, the firm will inaugurate two stores in Al Khobar/Dammam, and one store each in Riyadh, Jeddah and Mecca. Similarly, Carrefour Saudi Arabia, a joint venture between Carrefour and a Saudi trading company Olyan Holding, has planned to establish three stores in Riyadh and one in Jeddah in 2004.

The entry of the French supermarket chains is expected to introduce a very fierce competition in the Kingdom’s retail industry. Major Saudi supermarket chains such as Al-Azizia, Tamimi, and Giant Stores have reportedly done structural changes to compete head-to-head with the new comers. All three stores have already started to build hyper stores to match the large sizes of the two French firms. The local Giant Stores will open up three huge stores in Riyadh in 2004. Tamimi, Al-Azizia and Danube have selected sites for their planned hypermarkets in Dammam,
Riyadh and Jeddah respectively.

6. Structure of Wholesale Markets:

Traditional wholesale markets normally cover a large area and are divided by product category: a fresh fruit and vegetable market; cold storage shops selling meats, cheeses, and poultry; and stores selling a wide range of dry goods. The largest wholesale markets in Riyadh are the Utega Center and Rabwa, each located 15 minutes from downtown. About 30 percent of all food purchases by Saudis are done at wholesale markets.

7. Structure of Corner Grocery Stores (Bakalahs):

Corner grocery stores (convenience), commonly referred to as Bakalahs are found in every neighborhood/gas station in the Kingdom. They cater mainly to Saudis and citizens from developing countries. Despite the growing number of modern supermarkets in Saudi Arabia, the number of bakalahs has not decreased, as once predicted. The reasons are that women are not permitted to drive and depend on grocery stores within walking distance; most third nationals working in the Kingdom do not own automobiles; continued rapid expansion of urban and suburban areas due to constructions of new homes/apartments. Most compounds housing expatriates contain one or two corner grocery stores. Arabian Food Supplies owns and operates more than 60 corner grocery stores in "Western" compounds throughout the Kingdom.

Bakalahs are filled with many consumer-oriented products originating from the United States and most have chillers and the capability to store frozen foods. In addition to corner grocery stores, there are hundreds of ethnic stores in the Kingdom, catering to Indians, Pakistanis, Filipinos, and other Asians. Foods from many parts of the world are found in the Kingdom.

In addition to Bakalahs and ethnic stores, the number of gas station mini-marts (Gas-Marts) are increasing significantly. Virtually, all gas stations in the Kingdom have stores ranging from small kiosks to more than 500 square meters convenient stores. The stores are well refrigerated and carry good variety of high value products.

SECTION III. COMPETITION

1. Local Food Processing Sector:

Local manufacturing of food products has expanded rapidly in recent years. The Saudi government assists the food industry by providing attractive financing and subsidies on selected equipment and by imposing higher import tariffs on certain imports which compete with locally-produced products (poultry meat, table eggs, infant foods derived from milk, sugar, macaroni and similar products, etc.). Locally-produced food products also have an advantage over imported food products because they can be exported duty free to any country within the Gulf Cooperation Council (GCC). GCC members are Kuwait, Oman, Qatar, Bahrain, United Arab Emirates, and Saudi Arabia. Hence, the market for locally-manufactured products consists of the entire Arabian Peninsula, including
Yemen. The expanded market has prompted many international companies to set up licensing agreements with local manufacturers in Saudi Arabia to produce their brand. Such companies include Kraft/General Foods, Delmonte, Pepsico, and Coca-Cola.

The vast majority of consumer-ready food items sold in Saudi supermarkets are imported. Most manufactured food products are made with imported ingredients. Sunbullah, for example, imports blocks of frozen vegetables, and subsequently breaks the blocks down to consumer-size packages for sale in Saudi retail outlets.

2. Imports:

The Saudi market for imported consumer food and edible fishery products increased by seven percent from 1999 to 2001, reaching about 2.6 billion U.S. dollars (total Saudi food and agricultural imports totaled about US$5 billion in 2001). U.S. exports of consumer-oriented products to Saudi Arabia declined from US$119.9 million in CY 2000 to US$107 million in CY 2002 due mainly to the implementation of biotech labeling, a consumer boycott of American products, and new poultry and red meat imports requirements. There was, also, increased competition from locally produced food products as well as imports from Europe and the Far East. However, latest U.S. trade data shows an increase of about 10 percent of U.S. high value consumer products exports to the Kingdom for Jan-Sep of this year compared to the same period last year.

Markets for selected imported products are summarized below:

- **Apples**: Saudi Arabia is the largest market for imported apples of the 6 GCC countries, buying US$43.2 million in 2001. With more than 36 percent market share, Chile was the dominant supplier in 2001 followed by the U.S. (15%), France (15%) and Iran (11%). Red apples dominate the market. The overall demand for apples is forecast to grow by 4 percent in the next five years, with the U.S. share expected to increase slightly higher at 5 percent. Promotional activities to create more awareness of U.S. apples and varieties will be needed to maintain and increase the U.S. market share.

- **Cheese**: Saudi Arabia imported US$221 million of cheese in 2001. Leading suppliers were Denmark (29%), Australia (24%), France (22%), and New Zealand (7%). The U.S. market share was less than 1 percent. With a steady increase in demand for cheese and cheese products, coupled with the development of new cheese processing companies (there are now 6), the demand for imported cheeses in blocks is expected to increase.

- **Natural Honey**: Saudi imports of natural honey totaled US$26.5 million in 2001. Yemen was the leading supplier with about 46 percent of the total value, followed by Pakistan (12%), Turkey (9%), Germany (17%) and Mexico (7%), Mexico (7%), Australia (5%) and the United States about three percent. Honey is an integral part of the Saudi diet and imports are expected to slightly exceed the population growth rate (currently 3.5 percent).

- **Processed Fruit & Vegetables**: The United States accounted for 16 percent of the total Saudi Arabian processed fruit & vegetables import market valued at US$166 million in 2001. Other major suppliers were the Netherlands (11%), Spain (8%), and Egypt (6%) and the U.A.E. (6%). Processed fruit and vegetables are sold in all types of retail outlets from Class A supermarkets to neighborhood convenience stores.

- **Almonds**: Saudi Arabia imported US$4.8 million of almonds in 2001. The U.S. was the dominant
supplier, accounting for 75 percent, followed by Iran (6%), and Australia (3%). Almonds are an integral part of the Saudi diet, used in sweets, cakes, and biscuits. A marked increase in demand occurs during the fasting month of Ramadan and the Haj (the pilgrimage to Mecca and Medina).

Red Meats: The United States accounted for 5 percent of the total Saudi Arabian red meat import market valued at about US$168 million in 2001. Leading suppliers were Australia (36%), New Zealand (19%), and Brazil (17%). Virtually all imported red meat from the U.S. is beef which is sold primarily in Class A supermarkets, “Western” hotels, and American fast food chains. The main barrier to U.S. beef is its high price, on average more than double the price of other suppliers. However, the 2001 Saudi Government’s ban of red meat imports from EU countries and an increase in “Western” establishments (fast food restaurants, hotels, and Class A supermarkets), has enhanced the demand for U.S. beef in the last several months. Red meat sold in Saudi Arabia must be slaughtered in accordance with Islamic rituals, or "Halal" and must be obtained from cattle fed on 100 percent vegetable protein.

Poultry: The Saudi poultry sector is dominated by chicken meat less than 16 weeks old, and accounts for 60 percent of local demand. The gap is filled by imports of frozen broilers and parts, mainly for Brazil, France, and the U.S. According to Saudi Customs, total poultry imports in 2001 totaled more than about US$389 million with Brazil, France and China accounting for 61 percent, 28 percent and 10 percent of the total imports respectively. The U.S. ranked a distant fourth at less than one percent. Strong competition from EU and Brazil coupled with increases in local production and the 2001 Saudi Government requirement that poultry meat exported to the Kingdom must be obtained from chicken fed solely on vegetable protein are the major hurdles facing poultry meat exporters. Poultry meat sold in Saudi Arabia must be free of growth hormones and slaughtered in accordance with Islamic rituals, or "Halal".

SECTION IV. BEST MARKET PROSPECTS

A. Products in the Market that have Good Sales Potential:

Most Saudi importers buy for mass distribution and employ the use of consolidators. Consolidators source products from wholesalers, apply bilingual stickers, and put together mixed containers for shipment to Saudi Arabia. Consolidators often recommend new-to-market products to the importer. Given the affinity for new products by Saudis and ex-pats (particularly those from the United States and Europe), Saudi importers and supermarket executives are constantly searching for new food items to introduce into the already strong market for grocery products. Popular product categories include prepared fruits and vegetables, beverages, poultry parts, snack foods, candies, honey, sauces, mayonnaise, cereals, bakery products, condiments, jams and jellies, peanut butter, salad dressings, gravies, desserts, sunflower seeds, chips, dried beans, peas, soups, seasonings, almonds, and much more.

B. Products Not Present in Significant Quantities but Which Have Good Sales Potential:

Demand for dietetic and health foods is increasing in the Kingdom as Saudis are becoming more health conscious. Saudi Arabia has one of the highest rates of diabetes in the world and obesity is widespread.

C. Banned Products:
For religious reasons, Saudi Arabia bans imports of alcoholic beverages, live swine, pork, and foodstuff ingredients or additives which contain pork products, including pork fat, and gelatin. Other banned products include meat of asses, mules, hinnies (fresh chilled, or frozen), frog legs, poppy seeds, hemp seeds, opium and hops and swine leather.
SECTION V. POST CONTACT AND FURTHER INFORMATION

1. Post Coordinates:

U.S. Agricultural Trade Office
Regional Director
American Embassy
Unit 61307
APO AE 09803-1307

OR

U.S. Agricultural Trade Office
Regional Director
American Embassy
P.O. Box 94309, Riyadh 11693
Tel: 966-1-488-3800 Ext. 4351
Fax: 966-1-482-4364
Internet E-Mail Address: fasriyadh@hotmail.com

2. 2003 Post Reports Relating to the Saudi Food Industry:

By accessing the website: www.fas.usda.gov (Country, Saudi Arabia, Attache Reports), one can obtain the following reports on the Saudi food industry, submitted by the U.S. Agricultural Trade Office/Riyadh:

SA3002: Saudi Arabian Grain and Feed Annual Report
SA3003: Saudi Arabia Poultry Semi-Annual Report
SA3004: Saudi Arabian Trade Policy Monitoring Report
SA3005: MOA Issues Biotech Labeling Requirements for Animal Feed
SA3006: Saudi Arabia Maintains High Import Tariff on Selected Ag Products
SA3007: Saudi Arabia Establishes Food and Drug Authority
SA3008: Saudi Arabia Requires HACCP Certification for Import Meat
SA3009: Saudi Arabian Poultry Annual Report
SA3010: MOC Lifts Ban on Imported Offal
SA3011: Saudi Rice Graders Visit to the US to Learn on U.S. Rice Grading Technics
SA3012: Exporter Guide Annual Report

END OF REPORT